



HARIKAR NGO

**ANNUAL
REPORT
2019**



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2019





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ABBREVIATIONS

<u>AGD</u>	<u>Age, Gender and Diversity</u>	<u>SRH</u>	<u>Sexual Reproductive Health</u>
<u>CAC</u>	<u>Community Activity Center</u>	<u>SGBV</u>	<u>Sexual and Gender Based Voilence</u>
<u>CBP</u>	<u>Community Based Protection</u>	<u>VAW</u>	<u>Violence Against Women</u>
<u>CFW</u>	<u>Cash For Work</u>	<u>WSC</u>	<u>Woman Social Centers</u>
<u>CLC</u>	<u>Community Listening Center</u>		
<u>CMR</u>	<u>Clinical Management of Rape</u>		
<u>FGD</u>	<u>Focus Group Discussion</u>		
<u>FRC</u>	<u>Free Residual Chlorine</u>		
<u>GBV</u>	<u>Gender Based Violence</u>		
<u>IDP</u>	<u>Internally Displaced Person</u>		
<u>MOI</u>	<u>ministry of interior</u>		
<u>NGO</u>	<u>Non-Governmental Organization</u>		
<u>PFA</u>	<u>phycological first aid</u>		
<u>PoC</u>	<u>Person of Concern</u>		
<u>PMT</u>	<u>Population Movement Tracking</u>		
<u>PSS</u>	<u>Psycho- Social Support</u>		
<u>PSN</u>	<u>people with specific needs</u>		
<u>PSEA</u>	<u>Protection from Sexual Exploitation and Abuse</u>		
<u>RH</u>	<u>Reproductive Health</u>		
<u>SEA</u>	<u>Sexual Exploitation and Abuse</u>		

INTRODUCTION

This report is the outcome of the implemented programmes of Harikar NGO in Duhok and Nineveh governorates. Harikar in 2019 continued to fulfil its obligations towards its beneficiaries, thanks to the extended trust and support of our partners and the dedication of our staff.

Despite the highly unstable and fragile security situation, Harikar was able to respond to the aftermath of ISIS fighting and the protracted humanitarian crisis in Duhok and Region through implementing many projects in 2019, targeting the most vulnerable beneficiaries and timely responding to the evolving emergencies. Nevertheless, the main objectives of the programme implementation were to provide the required and humanitarian services to the most destitute categories (IDPs, Refugees, Returnees, host communities and others) in both governorates.

This report is more highlighting activities and interventions undertaken under sectors; general protection (Legal Aids, Protection monitoring, community services assistances, S/GBV), registration of refugees, WASH in IDP camps, Health Hygiene promotion and Livelihood

With the outstanding performance of 585 staff, Harikar successfully implemented 5 projects in 2019 with a total budget of US\$7,977,500.

Building on the core values of Humanity, Integrity, Accountability, Impartiality and Trust; Harikar continued its mission to work towards establishing, promoting and supporting a society where every individual's rights to health, protection, education and participation is assured; through informing, empowering and enabling every individual to realize, claim, protect and fulfil his/her rights in a free and safe environment.

Harikar in 2019, completed fifteen years of progressive work serving vulnerable communities and individuals and looking towards the second decade of twenty first century to further enhance its capacities and extend networking and partnership with diverse partners and communities.

To all Harikar staff, we extend a special gratitude and thanks for their outstanding performance, field experiences, commitment and enthusiasm; without you we would not been able to achieve all these successes, we are proud of you.

To Harikar Partners and donors, thanks again for your trust in supporting Harikar throughout 2019 and we assure our commitment and accountabilities for more success in 2020

Harikar Board

ABOUT HARIKAR

Harikar is an independent, Neutral, non-profit, humanitarian, Non-Governmental Organization (NGO) established in 30th May 2004 by group of social and human right activists. Harikar NGO as stated in its mission statement strives toward the fulfilment of the right of women, children and IDPs through legal protection, civic education and health Hygiene promotion in Iraq and particularly in Kurdistan Region of Iraq.

Since May 2004, Harikar NGO implemented more than 220 projects focused on the following main areas:

- Networking and building the capacity of local civil society
- Human Rights promotion, support, protection and monitoring with focus on rights stipulated in the new Iraqi constitution (2005)
- Women Rights, knowledge and awareness raising, on gender-based violence against girls and women through policy review/assessment, legal advice and protection, community-based knowledge and awareness raising, support and protection with special emphasis on sexual violence
- Gender equality and equity promotion among male and female at work and within the family and community
- Emergency humanitarian response for refugees and Internally Displaced Persons (IDPs), through Emergency response, monitoring their status, needs and rights; providing free legal advices, support, protection and representation; assure timely protection of girl and women from sexual and gender-based violence
- Community based psycho-social support for refugees and IDPs to address and overcome the difficulties they are facing
- Child friendly spaces for refugees and IDPs children to provided community based psychosocial and recreational support for children.

Within its 15 years, Harikar has been able to successfully achieve more than (220) projects, with the support of various partners (UNHCR, UNFPA, UNOCHA/IHF, UNICEF, UNNESCO, UNICEF, UNDP, UNOPS, CARE International, ASB, IRD, Mercy

Corps, IRC, IRI, NDI, SCF-UK, RRT/PRT, Mission east, ICSP, Diakonia and others) on general protection, civic education, Health Hygiene promotion, WASH, livelihood in addition to emergency response for IDPs and Refugees in Iraq especially in KR-I.

Also, as part of its collaboration and support to strengthen CSOs capacity Harikar NGO staff providing guidance to newly established NGO on how to formulate project and prepare proposals.

During its project's implementation, Harikar NGOs with more than 500 staff, social and community's activists involved in its project implementation had been able to reach most marginalized, poor and needy local community members, refugees, IDPs, women, children and vulnerable groups.

In 2008, Harikar NGO obtained Civic Award from the KRG prime Ministry that had been organized by Civil Society ministry in Kurdistan for its recognized contribution towards promotion of the civil society through the human rights especially rights of women, children and IDPs/ Refugees in the region.

Mr. Salah Y. Majid, executive director

More details could be found at Harikar NGO

website <http://www.harikar.org>

Facebook <https://www.facebook.com/Harikar2004/>

AT A GLANCE

1,236,505 Beneficiarie



375,298



861,207



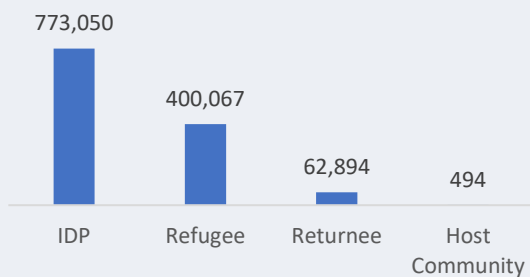
1,007,224



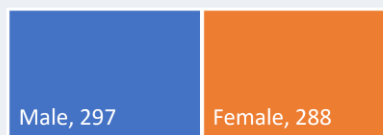
229,281



\$7,977,500



585 Employees



Projects

Partners



(IRQ02EBL /UNFPA), (Programme Activities in Kurdistan)



\$1,569,000

133,712

602,950

Enhancing GBV Prevention and Response Interventions



\$117,700

8,346

9,682

Holistic protection monitoring and service provision across Northern Nineveh and Duhok Governorates (IHF1-Dorcas)



\$200,000

2,485

4,295

Protection and Assistance programme for Refugees and IDPs in Duhok-Iraq



\$3,892,200

160,187

158,121

Strengthening the resilience of conflict-affected areas through improving food security, livelihoods and solidarity



\$529,000

968

691

Strengthening WASH basic infrastructure, resilience and livelihoods in return areas in Nineveh, Iraq



\$894,000

25,464

29,865

WASH support to IDPs and host communities in Duhok and Nineveh



\$718,000

44,136

51,062

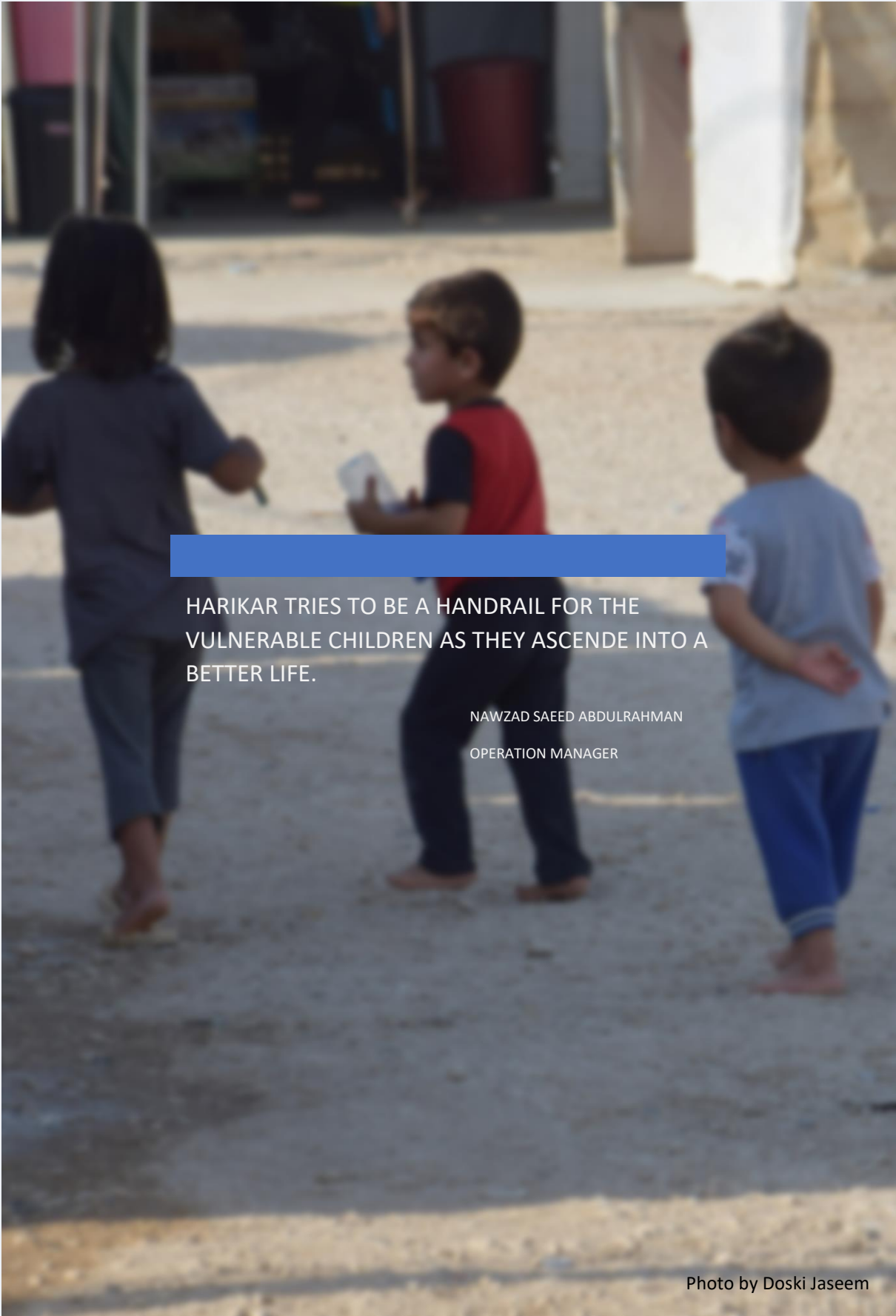
Support for the conflict affected people through strengthening of essential primary health care and protection from Gender-Based Violence



\$57,600

-

4,541

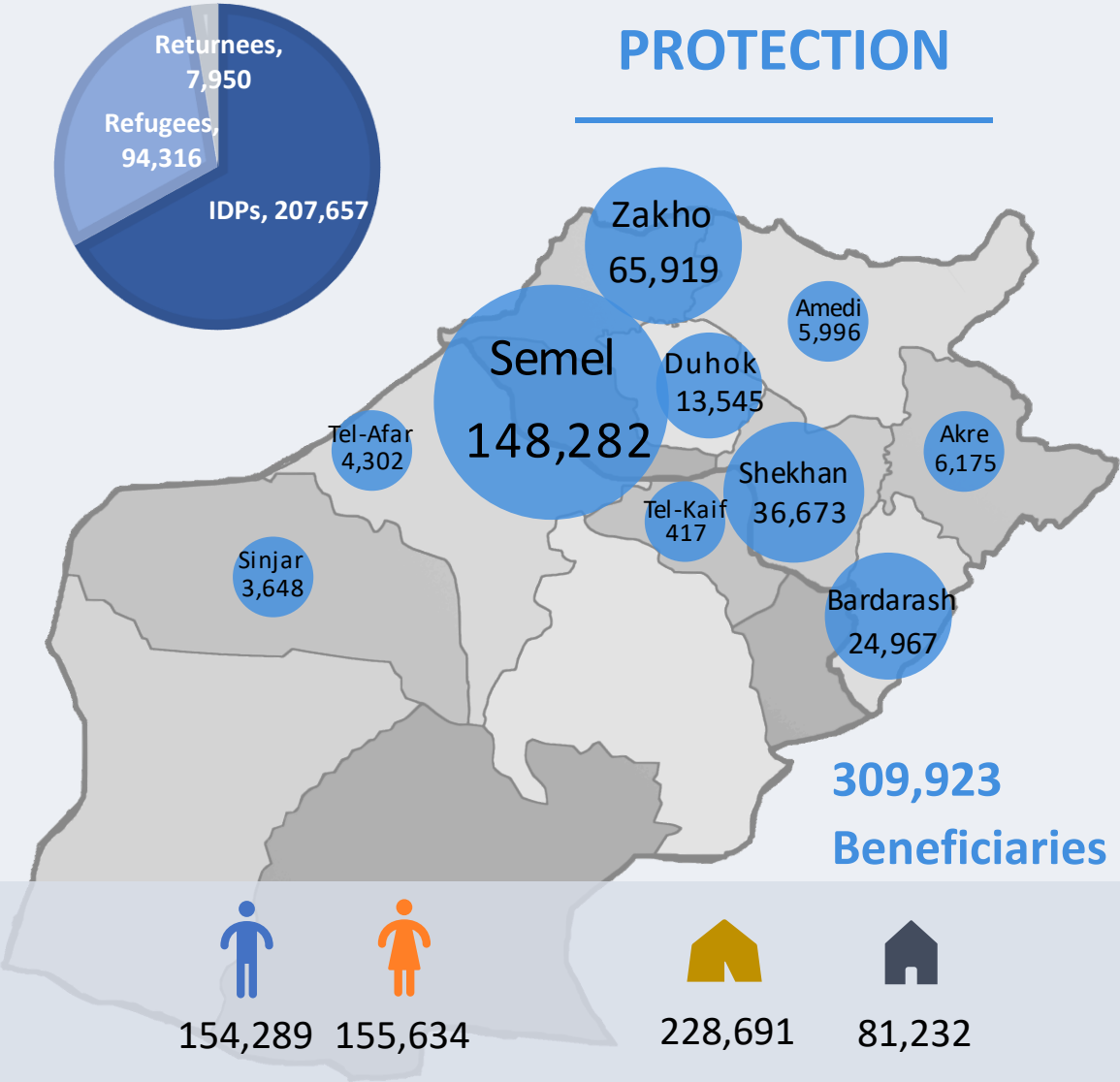
A photograph of three children walking away from the camera on a paved surface. The child on the left is a girl with dark hair, wearing a grey long-sleeved shirt and dark pants. The child in the middle is a boy with short brown hair, wearing a red and black long-sleeved shirt and dark pants, holding a small white object. The child on the right is a boy with short dark hair, wearing a light blue t-shirt and blue pants. In the background, there is a building with a doorway and a red barrel.

HARIKAR TRIES TO BE A HANDRAIL FOR THE
VULNERABLE CHILDREN AS THEY ASCENDE INTO A
BETTER LIFE.

NAWZAD SAEED ABDULRAHMAN

OPERATION MANAGER

PROTECTION



Projects	Number of Beneficiaries
Protection and Assistance programme for Refugees and IDPs in Duhok-Iraq	297,432
Strengthening WASH basic infrastructure, resilience and livelihoods in return areas in Nineveh, Iraq	7,950
Support for the conflict affected people through strengthening of essential primary health care and protection from Gender-Based Violence	4,541

Harikar NGO in 2019 aimed at ensuring that all refugees, asylum seekers, and internally displaced persons (IDPs) - in and out of camps - have access to free legal aid, protection counseling, protection needs assessment, individual registration and verification, S/GBV support services, and other subsequent response. During the course of the year, Harikar have ensured participation of People of concern (PoCs) in program activities and implementation of the set activities with applying Gender, Age, and Diversity (AGD) approach to ensure that protection and assistance programs are effective and equitable access for women, men, girls and boys of every age and from all diversity groups within the populations served.

To support Syrian and non-Syrian refugees and asylum seekers, and in close coordination with UNHCR, Harikar has run the registration process through static registration centers in the refugee camps in Duhok governorate based on standard UNHCR forms and database to assure the availability of all required information whenever



PRT team departure assessment for the cases leaving Bardarash camp to reunite with relatives in KR-I-Bardarash camp Emergency situation

needed. Registration and verification for refugees living in urban areas are executed through outreach exercise coordinated with different partners including governmental ones at the level of Duhok governorate. Through 2019, 15,482 refugee individuals have been registered by Harikar registration team, 3,346 re-activation cases, and 47,824 individuals/UNHCR refugee certifications have been renewed.

As one of the most important components within protection, Harikar in Duhok governorate through a team of qualified lawyers functioned in multi-protection service centers in refugee camps and district-based helpdesks in out of camp areas, provided free legal assistance (counseling and legal representation) and legal awareness-raising activities to refugees and asylum seekers, particularly concerning access to civil registry and civil courts (issuing of birth documentation, marriage certification, proof of lineage, etc.) and residency documents. Harikar legal team member was able to provide 4610 refugees with free legal assistance and reach 2010 individuals through awareness activities.

Harikar has monitored the situation of asylum seekers and refugees by using a comprehensive assessment tool (PMT) at the household level in Duhok governorate

(camp and non-camp). PMT protection monitoring allowed to identify protection gaps and provide timely assistance. Protection monitoring is conducted for PoCs through home visits, office present, help desks, and outreach missions. It is worth to mention that Harikar camp and urban mobile protection teams reached 4,418 individuals through protection monitoring.

Protection counseling including, but not limited to, protection principles, refugee rights and obligations, access to available public or NGO-led services, and assistance to PoCs is delivered through trained protection and community-based protection (CBP) assistants. Cases with specific need assistance were referred to a network of service providers through the agreed inter-agency referral form. Harikar CBP team has assisted 52 individuals including people with specific needs (PSN).



PRT team working on protection interviews assessments to register new arrivals in Bardarash camp during Emergency

Harikar conducted monitoring cross-border movements at Peshkhabour border point and in Derabon return center in 2019. Regular and ad-hoc monitoring was conducted at Ibrahim Khalil border and informal border crossing points, Sihella and Alwaleed. Harikar maintained regular presence and conducted protection monitoring in Sihella and al Waleed border crossing point through protection teams, where counseling, as well as other emergency support for persons of concerns crossing through these areas, are rendered, particularly, starting from Oct 09, 2019, when thousands of Syrians from north east Syria sought refuge in KRI due to the unrest experienced in their original places. Due to the urgent and or unforeseen unprompted in or out the movement of Iraqis or Syrians in the border entry points in KRI, Harikar prompted rotation of staff from all Harikar units and teams to respond to the occurred emergencies.

As one of the specialized actors in providing legal aid to IDPs, Harikar in 2019 implemented various activities to improve IDPs' access to legal assistance and legal remedies at the level of Duhok governorate, KRI, and Iraq. The Harikar legal qualified and trained team provided free legal assistance (counseling and legal representation) and legal awareness-raising activities to IDPs, particularly concerning the establishment of legal identity (obtaining and re-establishment of civil IDs, issuing of birth documentation, marriage certification, proof of lineage, etc.) and social care documents. In Total, 1,830 individuals have been provided with legal assistance.

In terms of human and logistic resources, Harikar had an essential role in supporting the exercise of the ministry of interior Iraq (MOI) aimed at civil registration of IDPs in the IDP camps in Duhok governorate including the issuance of civil ID and Iraqi nationality certificate. Harikar Partner, UNHCR has coordinated the exercise with the ministry of interior and Duhok local authorities at the level of the central government of Iraq and Duhok governorate respectively. Starting from June 2019, the team was able to support the MOI mission issuing 3,501 IDs and



training for asylum seekers that are studying or graduated from law school in Duhok

10,501 Iraqi nationality certificates in Bersive 1 and 2, Shekhan, Garmawa, Chamishko, Darkar, Rwanda community, Bajid-Kandala 1 and 2, Dawodiya, Mamilyan, and Khanke camps.

Harikar monitored the situation of IDPs by using a comprehensive assessment tool (ASSIST) at the household level. The specified protection monitoring (ASSIST) allowed to identify protection gaps and provide timely assistance. In the last quarter of 2019, the focus of ASSIST Enrolment is shifted from urban locations to camps to have all IDPs camp populations assessed for winter assistance by UNHCR.

The monitors used ASSIST V.3 with the methodology of the door to door verification, enrolment and assessment applying enrolment and protection modules. The planned activity is ended successfully reaching about 194,660 individuals - 36,530 families in the camp and urban areas.

Protection counseling and assistance to PoCs are delivered through trained protection and community-based protection (CBP) assistants. Cases with specific need assistance were referred to a network of service providers through the agreed inter-agency referral form. CBP unit conducted a vulnerability needs assessment for the concerned individuals, and based on each condition, efforts are made to ensure that cases have equal access to services and to meet their needs. Harikar CBP team has assisted 845 individuals including people with specific needs (PSN).

in 2019, the hotline operator under IDPs response program received 5,781 calls from IDPs throughout Duhok governorate, seeking information primarily on Medical assistance 2,452 calls (42.4%), Cash grant with 1868 calls (32.3%), Counselling 1159 calls (20%), Disability assessment 291 calls (5%), Legal assistance 7 calls (5%) and 4 calls were about S/GBV cases.

In Nineveh governorate, particularly in Zummar and Sinjar areas, Harikar lawyers have registered more than 1,284 legal cases collected by Harikar lawyers from Zummar and Sinjar areas through their missions in the indicated areas and PoCs' received calls requesting for legal assistance, in which mostly was looking to be in term of documentation. Legal assistance by Harikar NGO in Zummar and Sinjar areas have supported people to issue and or renew their documents mainly including civil registration in order

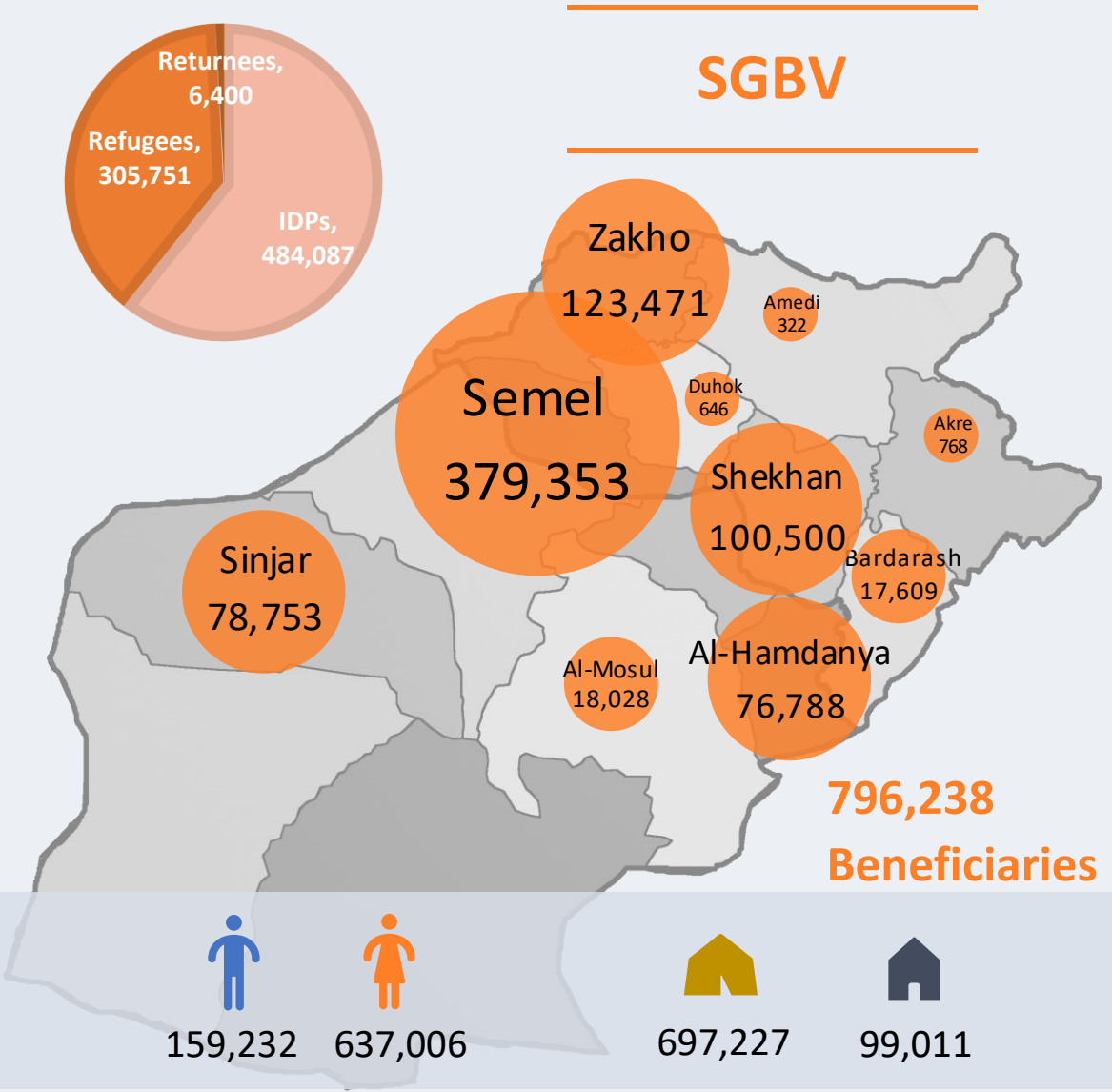


Awareness raising session in Akre resettlement

to support them have welfare salary received, access to other areas within Nineveh, access to humanitarian assistance provided by NGOs including schools needs for 9th and 12th grades in high school, access to compensation for the damaged properties, food ration, etc.

During the report period, in collaboration with Harikar partner CARE international, Harikar lawyers have prioritized 46 cases for legal assistance. In close coordination with Harikar partner, 15 cases Sinjar and 31 cases in Zummar have been provided with legal assistance including fee payment, mainly in term of documentation. It is worth to mention that legal unit team members have conducted 12 legal awareness sessions on different topics in order to raise awareness on legal matters. It is planned, that Harikar continue support PoCs in 2020 providing them with the necessary legal aid mainly including documentation.

SGBV



Projects	Number of Beneficiaries
(IRQ02EBL /UNFPA), (Programme Activities in Kurdistan)	736,662
Enhancing GBV Prevention and Response Interventions.	18,028
Holistic protection monitoring and service provision across Northern Nineveh and Duhok Governorates (IHF1-Dorcas)	6,780
Protection and Assistance programme for Refugees in Duhok-Iraq	20,876
WASH support to IDPs and host communities in Duhok and Nineveh	13,892

Gender Based Violence "GBV" is one of the most important sectors which Harikar focuses on during humanitarian crisis, aiming at reducing the risks associated with it and ensure immediate quality response to the affected population.

In 2019 GBV programmes, Harikar with the technical support of its donors tailored programmes to strengthen GBV mitigation mechanisms through provision of accessible and comprehensive GBV prevention and response package, strengthen institutional capacity of relevant stakeholders to offer services to survivors of Gender Based Violence within existing sexual and reproductive health services and avail timely, comprehensive services to GBV survivors in a timely, dignified and safe manner. The vision of Harikar's GBV programmes is to enhance the quality of GBV services provided to GBV survivors and improved knowledge, attitude and practices of service providers through formal and on-job training.

The activities under GBV programme include; Provision of Case Management services as per the GBVIMS and GBV SoP guidelines and following the survivor cantered approach, Provision of Psychosocial Support "PSS" in both group and individual



SGBV Awareness Session for girls in Domiz1 camp

level, Conduct needs assessments, Recreational activities, legal assistance, Engaging Men Through Accountable Practice Approach, capacity building of community, staff and service providers, mainstreaming Adolescent Girls Tool Kits, Establishing referral system and referral pathway and conduct safety audits.

Different modalities of service provision have been implemented in 2019 to achieve above mentioned objectives and reach out to maximum no. of vulnerable women and girls. For instance, static women centers, Community

Listening Centers" (CLC), mobile team, Community Activity Centers (CAC) and Community Center. In urban areas, Harikar provided support through "one-stop shops" with counselling presence, while for border-related matters, an urban mobile caseworker was available to respond to the urgent referred cases from border entry points. Furthermore, Harikar has provided child recreational activities in two Community Activity Centers in Domiz-1 and Gawilan camps. Non-structure psychosocial support and non-formal education have been provided in both aforementioned centers to help children in developing their knowledge and skills to enable children to engage positivity with their friends, peers, family, and community members.

In 2019, strong coordination and networking have been established with the local authorities, INGOs, and NGOs to ensure availability of GBV actors and services across Dohuk and Ninawa governorates.

It is worth to mention, Harikar was one of the first responders to the vulnerable women and girls of the recent Syrian Refugees influx happened in October 2019. prompt action has been taken by Harikar through providing dignity kits, medical assistance and medications for pregnant women, PFA, and establishing static women center and mobile teams.

Currently, Harikar NGO has the following roles in S/GBV field in Iraq and Duhok:

- Harikar is co-chairing Dohuk GBV working group which is led by UNFPA.
- Harikar NGO is one of the Data Gathering Organization for Gender Based Violence Information Management System (GBVIMS/Iraq) since 2015.
- Harikar NGO is a member of GBVIMS committee.
- Harikar NGO is a focal point for leading GBVIMS task force meetings in Duhok and Nineveh governorates.
- Harikar NGO is a member of PSEA Iraq network.
- Harikar NGO is a member of Duhok PSEA task force and acts as a national focal point.

- Harikar NGO is providing trainings for the GBV and Non- GBV actors and service providers on GBV Case Management, PSS, GBV Core Concept PSEA, and etc.

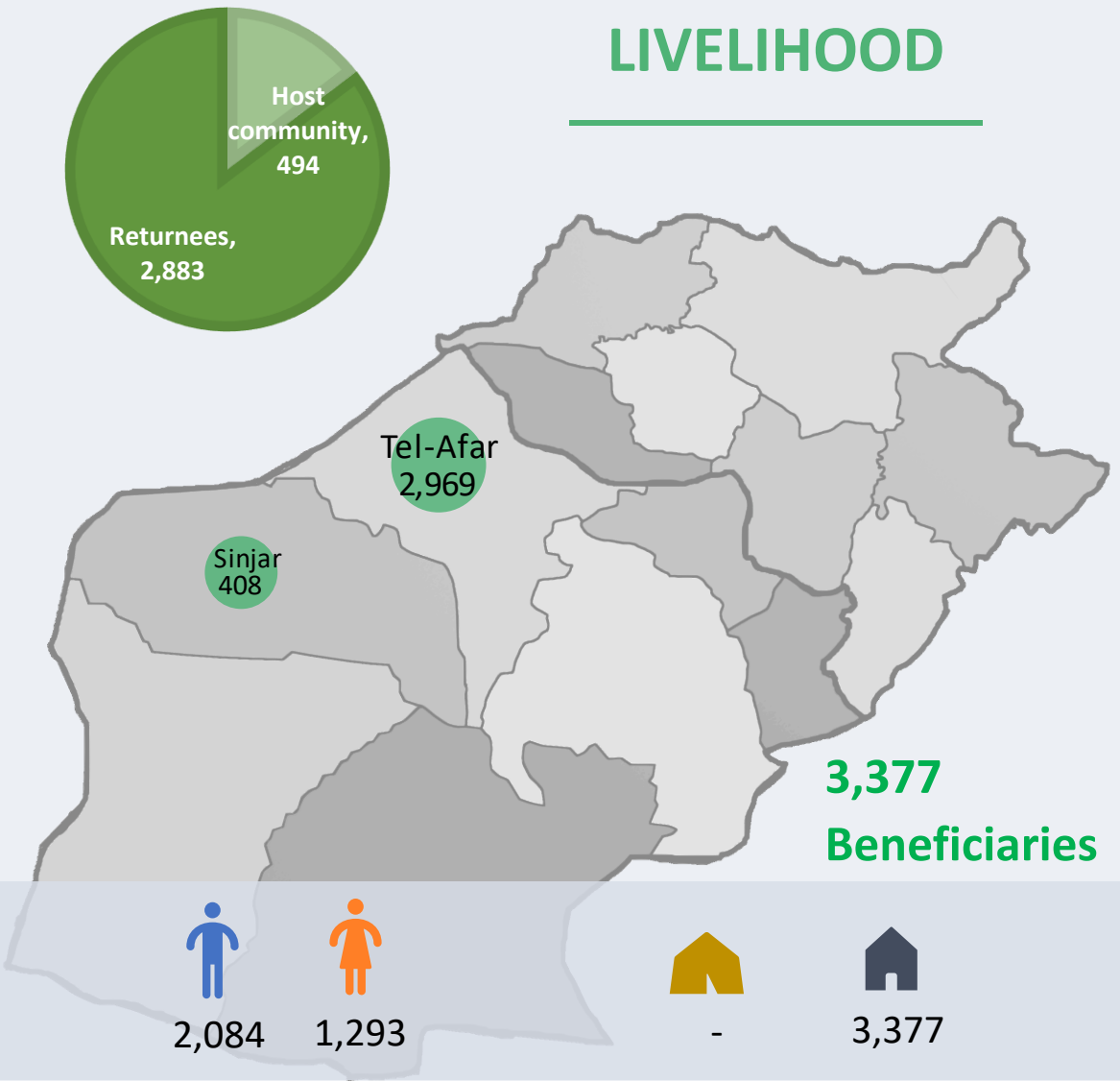
Following Numbers of beneficiaries were reached in 2019:

- 1173 GBV cases were managed.
- 5115 beneficiaries were reached with PSS
- 3650 GBV and non GBV cases were referred to legal, livelihood, and health actors
- 5208 Dignity kits were distributed
- 5711 beneficiaries reached with recreational activities
- 7327 beneficiaries were reached with child marriage massages
- 3161 beneficiaries were reached with PSEA awareness raising messages.
- More than 80 referral pathways were updated and distributed.
- More than 80 safety audits were conducted and analyzed.
- 239 case managers were trained on case management,
- 290 individuals trained on SGBV from community and partners,
- 394 individuals trained on PSEA from community and partners,
- More than 105293 individuals reached through tent to tent and community mobilization.
- 40700 beneficiaries reached through mass awareness raising (Radios,



Computer training for girls by Harikar SGBV team in Mam-Rashan camp

LIVELIHOOD



Projects

Number of Beneficiaries

Strengthening the resilience of conflict-affected residents and returnees in newly accessible areas through improving food security, livelihoods and solidarity	1,659
Strengthening WASH basic infrastructure, resilience and livelihoods in return areas in Nineveh, Iraq	1,718

Harikar livelihood teams in 2019 have done their best to ensure a stability in the families' income and a substantial growth in agriculture in conflict affected areas of Sinjar and Tel-Afer. The teams have conducted FGDs and observation visits with coordination of the local authorities and the working NGOs of the same areas of Sinjar and Tel-Afar. Harikar Livelihood team coordinated with trainers regarding the business startup kits and Harikar purchased 200 sewing and 200 hair dressing startup kits for women and 120 electrical and 80 mechanic startup kits for men.

Vocational trainings were conducted, Mechanic and electrical for men and sewing for women. Each training had two rounds of each course ongoing on the same day and each round had 20 participants that were trained for 20 days. After graduation each of the participants received a business startup kit for the given course. The teams were monitoring the graduated participants on weekly basis to collect their working records.

As the team were giving observation visits to the municipality offices of both Zummar and Snuni sub-districts,



Farmer in a Greenhouse in Zummar

more cash for work schemes occurred and proposed to the partners. The schemes were cleaning Zummar center schools from solid waste and rubbish as the observation visits indicated that the students are not able to play in the yard of school and they are suffering every day. The poor waste management had negative consequences on the student's well-being and health such as breathing problems or injuries from playing with rusted and broken glass. The plan and the method of implementing this cash for work scheme was proposed to CARE project team, after the Approval, Harikar started the registration process and purchasing cash for work materials.

As for the registration, there was a coordination with Mukhtars to provide eligible people from both genders to work on the Cash for work scheme of cleaning the assigned schools in Zummar. They have registered willing-

to-work people by the door to door visits and then the workers were selected by the scoring system that was based on the vulnerabilities. The scheme required 25 workers for 10 days, 8 hours a day. There were 10 women and 15 men that worked for this scheme.



Vocational Training in Zummar, Sewing Course

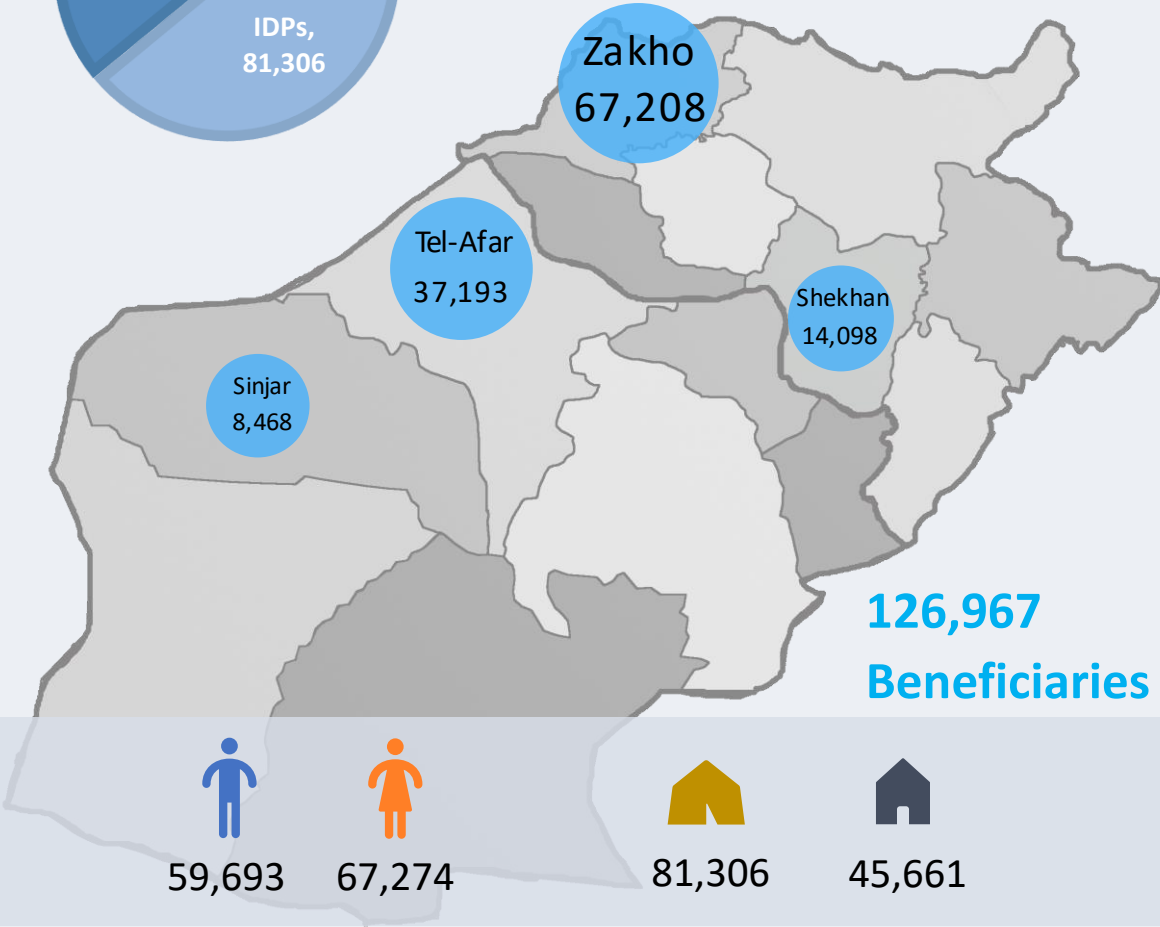
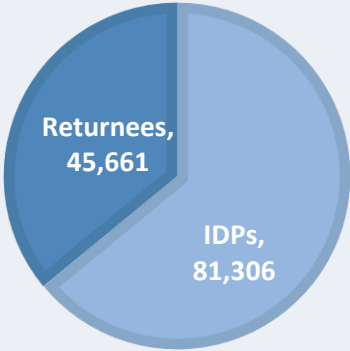
The Livelihood team conducted observation visits on Zummar villages for the Agriculture input component. The observations indicated the villages with the most eligible people to start a home garden farm for income generation. Under that component, further preparations and assessments were conducted to have the proper information of what these kits should contain under the agreed amount for each household. Following by that, coordination was made with Mukhtars and directorate of agriculture in the villages the registration and distribution of the agriculture inputs will be implemented. With the afterward preparations Harikar has distributed 75 agriculture kits that each included, drip irrigation system items, seeds, hand tools, fertilizers and pesticides in 5 villages in Zummar sub-district. For the reporting period, the Livelihood team were visiting and monitoring the 75 farmers of Zummar area for the second season of home gardens.

As part of the training activity, Harikar organized an agricultural course for 475 farmers, which aims at developing and renewing agricultural information for mentioned beneficiaries. The course includes (practical and theoretical) parts for two groups of peoples, this course was held in the Zammar youth Center, during the course of the training, Theoretical part has been provided by Director of Agriculture in Zummar.

Under the framework of social cohesion activity "let's solve Our Environmental Issues Together and Introduction to Conservation Agriculture" Harikar has conducted 10 different sessions targeting 418 male and 141 female students who are over 14 years old, from different ethnic

groups Kurdish and Arab. The sessions were facilitated by the director of agriculture in Zummar. Also, A market in Al-Ayadiyah district has been restored, consisting of 64 shops selling the town's needs.

WASH



Projects	Number of Beneficiaries
Strengthening WASH basic infrastructure, resilience and livelihoods in return areas in Nineveh, Iraq	45,661
WASH support to IDPs and host communities in Duhok and Nineveh	81,306

The WASH team of Harikar had ongoing care, maintenance, and upgrading of water supply systems and distribution in both Shekhan IDP camp, Chamishku IDP camp and Zummar. During 2019, 202 cases of water network defects in Shekhan camp resolved and 110 in Chamishku camp, four water network extension projects were constructed in Zummar sub-district for Zummar water network development. The Directorate of Environment was supported through a list of materials to conduct water quality tests. 242 Free Residual Chlorine (FRC) tests have been conducted in Chamishku camp and 165 FRC tests in Shekhan camp on different points on the water network to make sure the water is safe for drinking.

Different activities were conducted in Shekhan and Chamishku camps including care & maintenance of WASH facilities, desludging of septic tanks, and garbage collection. During 2019, WASH team in both camps achieved a) 67 defect cases of greywater networks repair (35 in Shekhan and 32 in Chamishku camp), b)



Garbage Collection in Chamishko camp

7 cases of black water networks resolved in Shekhan camp, c) 194 latrines repaired (167 in Shekhan camp and 27 in Chamishku camp), d) 1904 showers repaired (336 in Shekhan camp and 1568 in Chamishku camp), e) 13 septic tanks repaired (11 in Shekhan camp and 2 in Chamishku camp), f) 137 septic tanks in Shekhan camp were regularly desludged through 1332 trips and 13320 m³ of sludge while in Chamishku camp, 283 septic tanks were regularly desludged through 3403 trips and 34030 m³ of sludge, and g) 1881 m³ of garbage collected in Shekhan camp through 171 trips while 12592 m³ of garbage collected in Chamishku camp through 1574 trips.

Continuous hygiene promotion in both Shekhan and Chamishku camps to change the community's behaviour from bad to good hygiene practices. Focusing on the trending diseases and practices inside the camp, hygiene promotion team reacted accordingly using Information, Education, and

Communication (IEC) materials through tent to tent visits (1580 in Shekhan camp and 2607 in Chamishku camp), sessions (223 in Shekhan camp and 405 in Chamishku camp), cleaning campaigns, theatre show, games, and celebrating the international hygiene-related occasions like Global handwashing day, World water day, World toilet day, and International environmental day. Some of the topics covered were, General hygiene, personal hygiene, diarrhea, lice, scabies, flu, clogging, sanitation, waste management, etc.

The WASH team in Zummar, designed and printed Information, Education, and Communication (IEC) materials that covered the main hygiene and health topics, some examples are Personal hygiene, Hand washing, Diarrhea, Lice, Scabies, and many more. Harikar NGO Hygiene Promoter has been coordinating with governmental departments and local authorities such as the Department of Education and Municipality office, PHCC and other working NGOs (Welt Hunger Hilfe, Danish Refugee Council, Norwegian Refugee Council, and International Medical Corps) of both areas of Zummar and Snuni, to insure a wider range of people would be reached through the said agencies. Hygiene Promotion team conducted group and Door to Door sessions about general hygiene topics in Zummar with villages around and Snuni with Villages around. Leaflets. Posters and brochures used during sessions as a tool for spreading hygiene promotion topics in communities in both region Zummar and Snuni.

Different types of training were conducted for men, women, boys, and girls of the community in both Shekhan and Chamishku camps like literacy, water reservation, first aid, general hygiene, environmental hygiene, and waste



Hand washing activity in Chamishku camp

management. Two WASH committees' members, one in each camp received trainings to better address and respond to WASH-related issues inside each camp. some of the trainings WASH committee members received were communication skills,

financial & stock management, hygiene promotion, plumbing, and boreholes management.

CHALLENGES

Harikar in 2019, during the Implementation of the Projects and putting all of its efforts into reaching those in need and fulfill its goals and project targets, faced a few challenges that were, swiftly but not without inconveniences, sorted by the management and the staff. Of the biggest issues, Harikar NGO faced were security and accessibility to remote areas.

The security situation in working areas like (Sinjar, Snuni) was not stable due to the existence of multiple types of armed groups along with the Iraqi army and police. Some areas were even out of control of the Iraqi army and were controlled only by the said armed groups.

Tension among these groups in some cases reached armed conflicts, were due to these tensions, employees were unable to reach targeted areas. In some areas still, ISIS is a threat and reaching them is a risk.

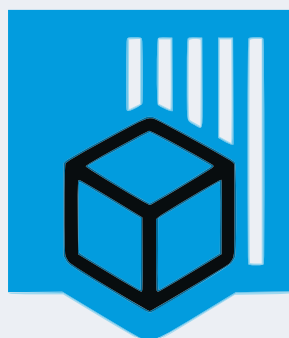
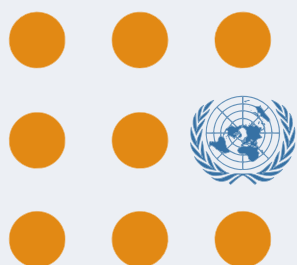
Accessing to these areas requires two permission letters or access letters, one by Iraqi Government and another one by KRI authorities.

Iraqi authorities were issuing access letters but the validity was only for 30 days which means that humanitarian actors need a renewal of the permission once every month. The process of issuing an access letter was one of the biggest challenges due to routines, delays and changing requirements by the issuer, besides security situation in Baghdad, where many times the issuer was unable to work and provide the permission. Meanwhile, KRI access letters' validity was for six months.

Besides the issues of security and accessibility, Harikar also had the issue of unavailability of enough fund to cover and fulfil the need and services required for the beneficiaries, but Harikar still was able to overcome this for the most part by knocking on different sources of fund.

Over all the issues and inconveniences that faced Harikar in 2019, as hard and frustrating as they were, couldn't stop Harikar from working towards its goals and visions.

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