

Ray Nelson
10314 136th Ave NE
Kirkland, Washington 98033
October 17, 2006

Tom Watkins
Operations Supervisor – Kittitas
Puget Sound Energy
PO Box 90868 M/S KITOFC
Bellevue, WA 98009-0868

Dear Tom:

Re: High Bill Complaint – Meany Ski Lodge, Cle Elum
Meter Number AO88324541

Tom, this letter is the Seattle Mountaineers and in particular the Meany Ski Lodge's desire to express our appreciation for your efforts in getting our high bill complaint addressed.

As you know we had an ongoing high bill complaint with Puget Sound Energy (PSE) and believed that the meter was in error. That complaint was not seriously addressed over a rather lengthy period of time. We believed that the meter error began with the change out of the old meter in May 2005.

Through various attempts to contact PSE about our complaint your name came up as a possible avenue to get the complaint addressed. Contact was made with you and you took the time to come up and meet with us to discuss the issue. I believe you understood the problem immediately and took action from that point forward to resolve the issue with no further effort being required on our part.

Your efforts came to a successful conclusion with recognition that there was a metering problem beginning approximately May 2005, and that resulted in a rather large refund to the Seattle Mountaineers. We are satisfied with the outcome.