

How To

Allow Me Remote Access

In order to remote into your Windows 10 computer I will use a native application called "Quick Assist"



Quick Assist

App

If interested you can read more about quick assist at this link

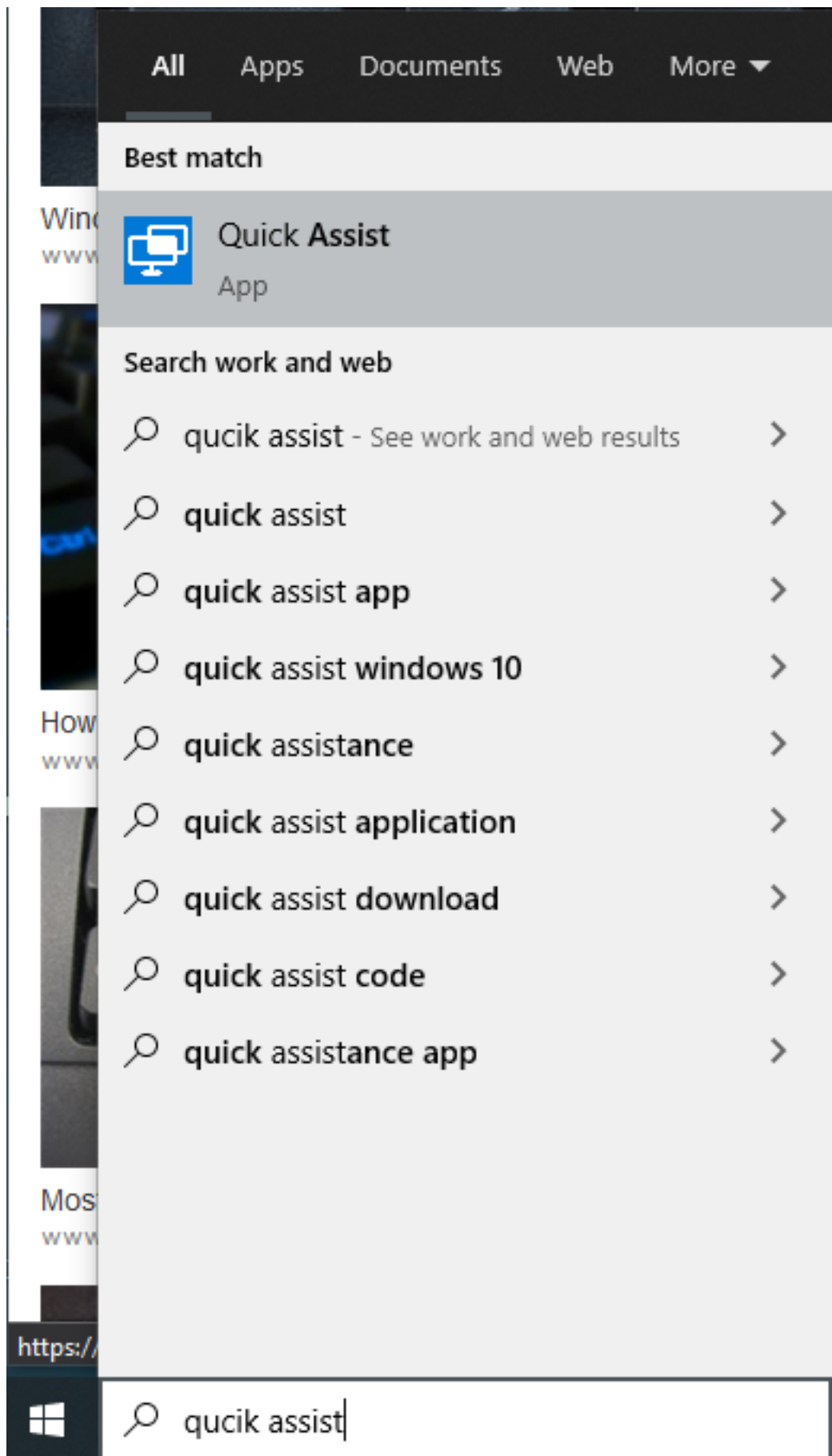
<https://docs.microsoft.com/en-us/windows/client-management/quick-assist>

You will need to open this application by pressing the "Windows Key" on your keyboard



Your "Start Menu" will appear which has a "Search" field.

Type "Quick Assist" into that search field and open the application which has the blue icon displayed in the image below



I will then give you a 6 digit code to enter
Enter the code I give you into the "Code from assistant" text box

Microsoft Quick Assist enables two people to share a computer over a remote connection so that one person can help solve problems on the other person's computer.



Get assistance

Allow someone you trust to assist you by taking control of your computer. Please enter the 6-digit security code that was provided to you.

Code from assistant

Share screen



Give assistance

Assist another person over a remote connection.

Assist another person

Then click "Share screen"

Microsoft Quick Assist enables two people to share a computer over a remote connection so that one person can help solve problems on the other person's computer.



Get assistance

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Share screen

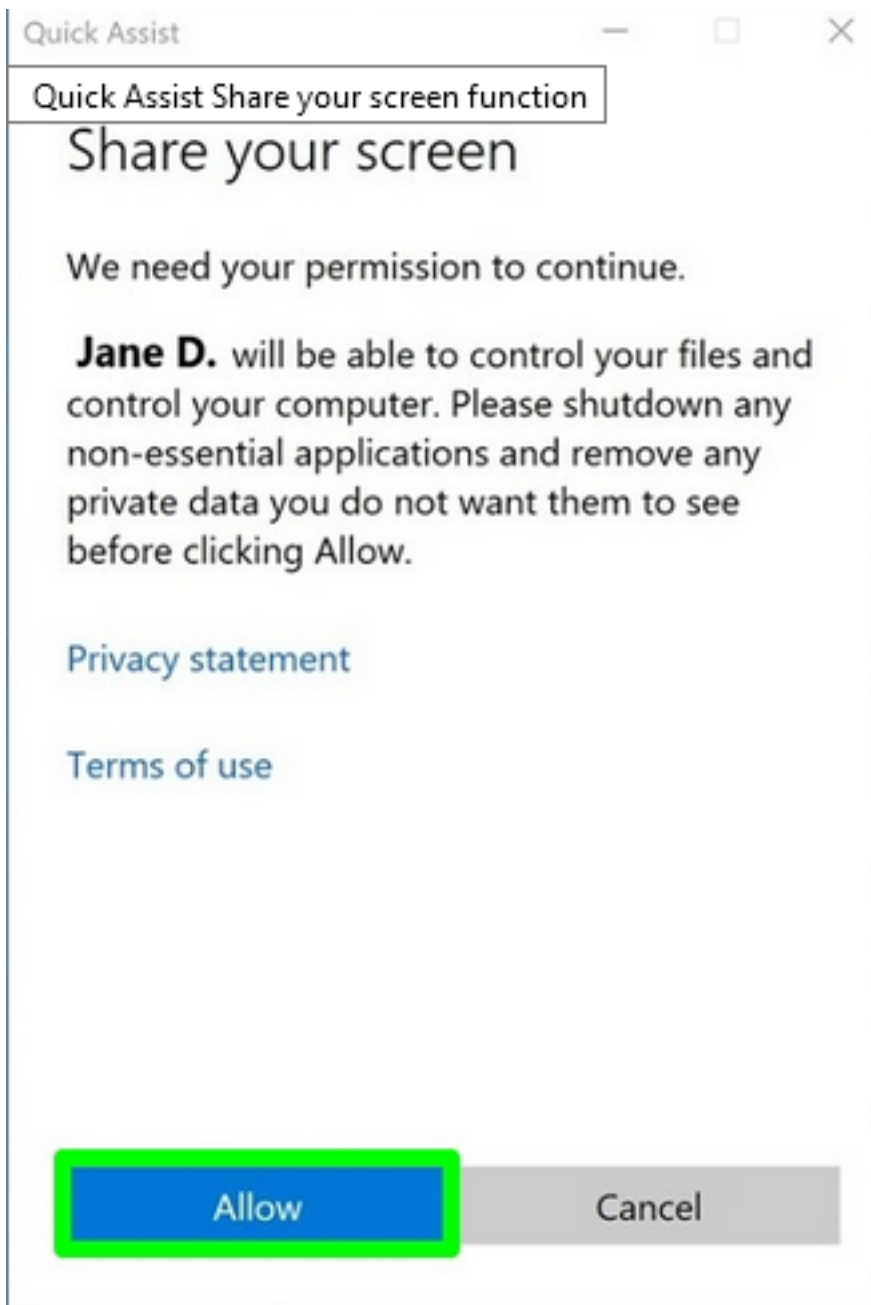


Give assistance

Assist another person over a remote connection.

Assist another person

You will then need to click "Allow" to allow me temporary remote access to your device



When our session has ended you will receive a notification



SETTING MODIFICATIONS

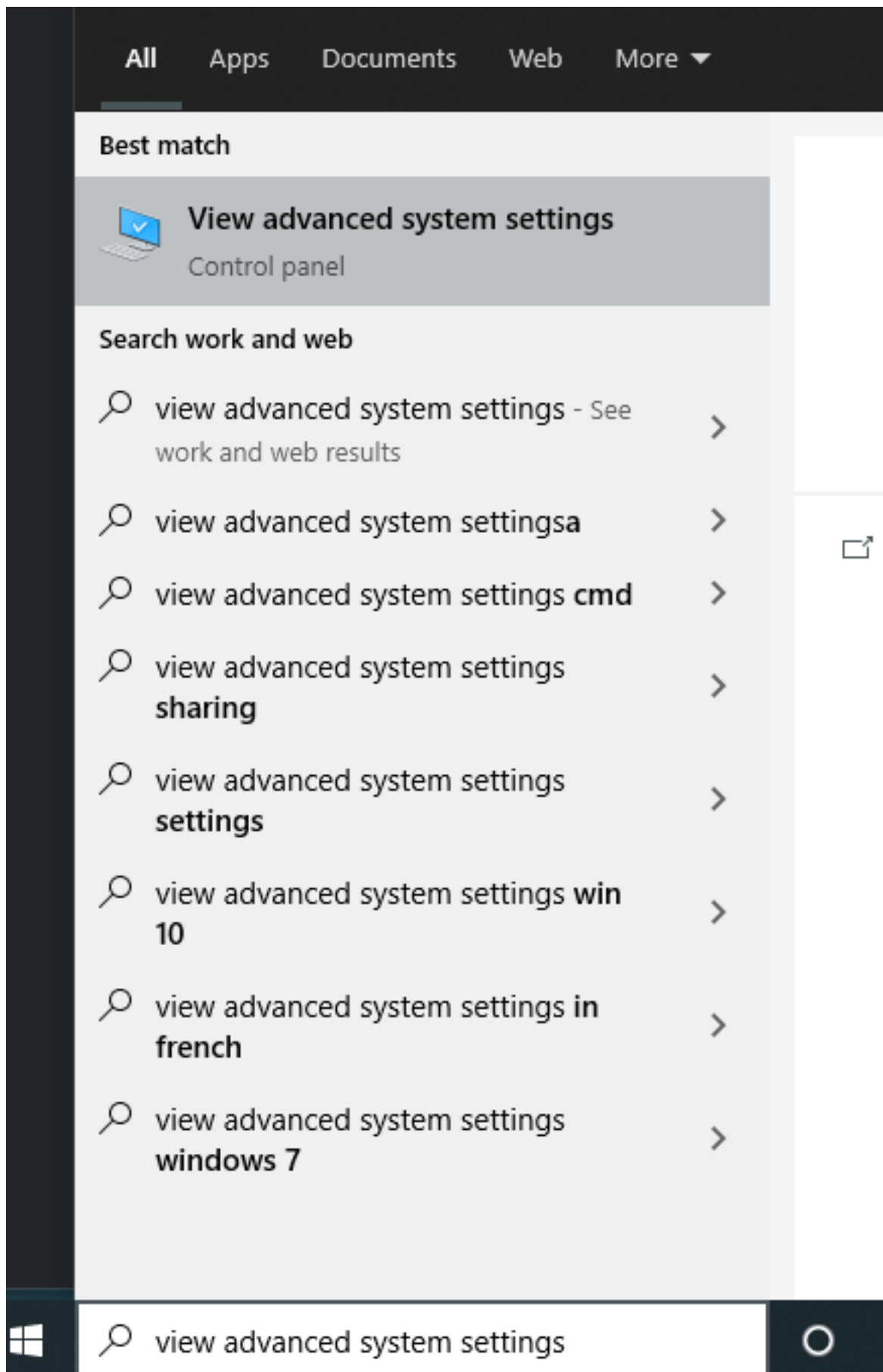
(POSSIBLE BUT UNLIKELY NEEDED)

If you require me to remotely access your computer, it will need to have "Remote Assistance" enabled.

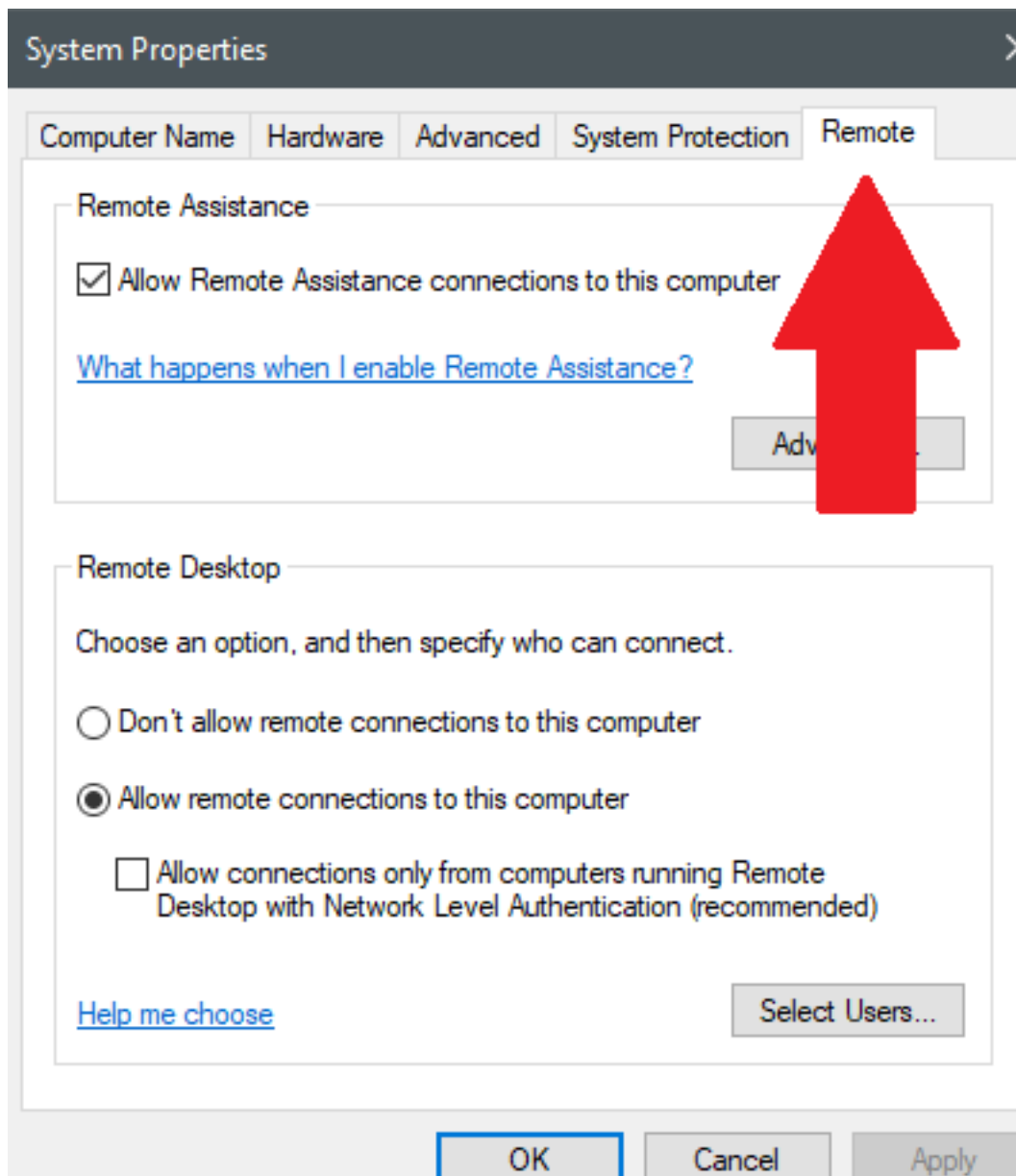
This can be done by pressing the "Windows Key" on your keyboard



This will open the "Start Menu" and a "Search" bar. Type "View Advanced System Settings" into the search field and open the application "View advanced system settings."



A new Window will appear. In that window, select the “Remote” tab



Make sure the “Allow Remote Assistance connections to this computer” box is ticked

Computer Name Hardware Advanced System Protection Remote

Remote Assistance

Allow Remote Assistance connections to this computer

[What happens when I enable Remote Assistance?](#)

Advanced...

Remote Desktop

Choose an option, and then specify who can connect.

Don't allow remote connections to this computer

Allow remote connections to this computer

Allow connections only from computers running Remote Desktop with Network Level Authentication (recommended)

[Help me choose](#)

Select Users...

OK Cancel Apply

Then click "Ok"