



Helios, a CyTOF System

User Guide



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About This Guide

This document provides important safety information pertaining to the operation of Standard BioTools mass cytometry systems. For detailed information about using a system, see the appropriate user guide.

IMPORTANT Before using the system, read and understand the safety guidelines in this document. Failure to follow these guidelines may result in undesirable effects, injury to personnel, and/or damage to the system or to property.

For complete safety information, see [Appendix B](#).

Safety Alert Conventions

Standard BioTools documentation uses specific conventions for presenting information that may require your attention. Refer to the following safety alert conventions.

Safety Alerts for Chemicals

For hazards associated with chemicals, this document follows the United Nations Globally Harmonized System of Classification and Labelling of Chemicals (GHS) and uses indicators that include a pictogram and a signal word that indicates the severity level:

Indicator	Description
	Pictogram (see example) consisting of a symbol on a white background within a red diamond-shaped frame. Refer to the individual safety data sheet (SDS) for the applicable pictograms and hazards pertaining to the chemicals being used.
DANGER	Signal word that indicates more severe hazards.
WARNING	Signal word that indicates less severe hazards.

Safety Alerts for Instruments

For hazards associated with instruments, this document uses indicators that include a pictogram and signal words that indicate the severity level:

Indicator	Description
	Pictogram (see example) consisting of a symbol on a white background within a black triangle-shaped frame. Refer to the system user guide for the applicable pictograms and hazards pertaining to system usage.
DANGER	Signal word that indicates an imminent hazard that will result in severe injury or death if not avoided.

Indicator	Description
WARNING	Signal word that indicates a potentially hazardous situation that could result in serious injury or death if not avoided.
CAUTION	Signal word that indicates a potentially hazardous situation that could result in minor or moderate personal injury if not avoided.
IMPORTANT	Signal word that indicates information necessary for proper use of products or successful outcome of experiments.

Safety Data Sheets

Read and understand the SDSs before handling chemicals. To obtain SDSs for chemicals ordered from Standard BioTools, either alone or as part of this system, go to standardbio.com/sds and search for the SDS using either the product name or the part number.

Some chemicals referred to in this user guide may not have been provided with your system. Obtain the SDSs for chemicals provided by other manufacturers from those manufacturers.

Chapter 1: Introduction to Helios

Helios Instrument Overview

Helios™, a CyTOF® system, comprises the most recent advances in mass cytometry and is designed to provide a new and improved tool for bioanalytical single-cell detection and analysis. This high-performance mass cytometer, from the CyTOF family of instruments, enables the analysis of more than 40 markers and uniquely allows their quantitative determination with negligible spectral overlap, a result of exquisite resolution between mass detection channels. Helios provides users with 135 detection channels that can simultaneously resolve multiple elemental probes at high acquisition rates, thereby maximizing the per-cell information obtained from a single sample. The expanded mass range of 75–209 amu and superior mass resolution provide researchers with the ability to differentiate adjacent peaks. The Helios system provides fast instrument startup, an easy-to-use pneumatic sample loading system, an improved cell detection rate, and enhanced data storage capabilities. These attributes provide researchers with an unparalleled ability to generate high-resolution phenotypic and functional profiles of cells from normal and diseased states.



Figure 1. The Helios instrument front view

The Helios system is designed to provide an accessible and expandable platform for systems-level biology with single-cell resolution in a streamlined instrument. Helios consists of the Sample Loader, the main instrument, a chiller, and a system computer with workstation. The AS-5 Autosampler is designed to rest on a separate system cart. The system computer may be placed on a bench or a separate computer table. The instrument combines 4 vacuum pumps—the interface pump, the backing pump, the 3-inlet turbopump,

and the separate TOF turbopump—that work in concert to maintain a vacuum within the vacuum interface, the ion optics, and the time-of-flight (TOF) regions of the Helios instrument.

The CyTOF Software system is designed to provide real-time information on instrument status.

IMPORTANT

- Do not make unauthorized modifications to your Helios system or accompanying computer system. The computer system has been configured for use only with the Helios system.
- It is recommended that no modifications or updates be made to the operating system and drivers. Keep installation of nonessential software to a minimum.

Instrument Specifications

Instrument Dimensions

Dimensions of major Helios components are shown below.

Table 1. Dimensions of Helios, Sample Loader, and chiller

Component	Width (cm/in)	Height (cm/in)	Depth (cm/in)	Weight (kg/lb)
Helios instrument	107 (42)	132 (52)	142 (56)	320 (705)
Sample Loader	18 (7)	32 (13)	22 (8.7)	5 (11)
Chiller	38 (15)	64 (25)	67 (27)	81 (178)

Operating Parameters

Table 2. Helios operating parameters

Parameters	
Operating temperature*	15–30 °C
Operating system	Windows® 7 Pro 64 bit
Sample introduction	Pneumatic round-bottom tubes
Instrument response	600,000 counts/ ¹⁵⁹ Tb

* For optimal performance the temperature should be 22 °C ±2.

Power Consumption

Two dedicated electrical branch circuits (single-phase, 30 A single-phase 220–240 V AC, 50–60 Hz) are used to provide power to the Helios instrument.

Table 3. Power consumption specifications for the Helios instrument

Power Consumption	
Maximum volt-amperes (2 circuits)	2 x 4,500 VA
Maximum continuous current per circuit	20 A
Operating voltage	200/208/220/230/240 V AC

Gas Requirements

Table 4. Argon gas requirements for the Helios instrument

Gas Requirements	
Ultra High Purity argon (≥ 99.996 purity)	80 $\pm$ 1 psi
Flow rate	20 L/min

Standard Equipment

The following is a list of standard equipment* included with the shipment of the Helios instrument.

Table 5. Standard parts included in the Helios system shipment

Part Number	Standard Equipment
107002	Helios instrument
104042	4K LED computer monitor USB keyboard USB optical mouse Computer tower
101058/101859 (North America/Europe)	Chiller
106218	Sample Loader

* Standard equipment is subject to change at sole discretion of Standard BioTools.

Consumables, Spare Parts, and Reagents

Table 6. Consumables and spare parts available for the Helios system

Part Number	Description	Unit
101508	Luer Adapter	1 count
101509	Union Body, Sample Capillary Kit	1 count
105922	Pre-assembled Sample Capillary Kit	1 count
101533	Union Elbow, Torch Assembly	1 count
101792	Torch Body	1 count
101802	Skimmer-Reducer Cone Assembly	1 count
101810	Vacuum Oil, 3.78 L	1 count
101815	O-Ring, Reducer	5 pack
101934	Blue Sleeves, Sample Capillary Kit	3 pack
105197	Sampler Cone	1 count
105350	Injector Sealer Cap	1 count
105398	Load Coil	1 count
105592	Air Filter	1 count
105641	O-Ring Kit, Torch Body	5 pack
105704	O-Ring, Sampler	5 pack
105654	Coolant Solution, 1 L	1 count
106393	Sample Loader-Sample Holder–Large	1 count
107018	HT Injector	1 count
107028	Sample Loader-Sample Holder– Small	1 count
107033	Sample Loader-Sample Probe Line	1 count
107144	Nebulizer and Nebulizer Gas Line	1 count
107142	Nebulizer Gas Line	1 count
107085	Argon Gas Input, Sample Loader	1 count
107086	Sample Line, Sample Loader	1 count
105910	Nebulizer Cleaning Kit	1 count
107301	O-Ring, Pressure Chamber, Sample Loader	5 pack
107302	O-Ring, Spray Chamber, Body	5 pack
107313	O-Ring, Spray Chamber, Nebulizer Adaptor	5 pack
107304	O-Ring, Spray Chamber, Inner Cap	5 pack
107950	WB Injector	1 count

Table 7. Recommended reagents for use with Helios

Part Number	Reagents	Unit
201065	Fix I Buffer	50 mL
201066	Perm-S Buffer	250 mL
201067	Fix and Perm Buffer	100 mL
201068	Cell Staining Buffer	500 mL
201069	Maxpar® Water	500 mL
201070	CyTOF® Washing Solution	1 L
201071	CyTOF Washing Solution	250 mL
201072	CyTOF Tuning Solution	250 mL
201078	Calibration Beads, EQ™ Four Element	100 mL
201241	Maxpar Cell Acquisition Solution	6 x 200 mL

Consumables Ordering

North America

Customers in the US and Canada who have a Standard BioTools account are already registered for online ordering. Go to store.standardbio.com. New customers can set up an online account to place orders, view past order history, and see current order confirmations.

Phone: Toll-free (US/CAN) 866 358 4354

Email: orders@standardbio.com

Outside North America

To reorder parts and reagents, contact your regional Standard BioTools sales representative or distributor. Go to standardbio.com/sales.

Chapter 2: Helios and Mass Cytometry

Helios Instrument Overview

Helios™ is a mass cytometer comprising the latest in CyTOF® technology (based on cytometry by time-of-flight), providing users a new and improved tool for bioanalytical single-cell detection. The Helios system analyzes individual cells labeled with stable heavy metal isotopes using state-of-the-art inductively coupled plasma time-of-flight mass spectrometry (ICP-TOF-MS) technology. With 135 detection channels, Helios has the exquisite ability to simultaneously resolve multiple elemental probes per cell at high acquisition rate without the need for compensation, thereby maximizing the per-cell information obtained from a single sample. These attributes provide researchers with an unparalleled ability to generate high-resolution phenotypic and functional profiles of cells from normal and diseased states.



Figure 2. The Helios instrument

Introduction to Mass Cytometry

Mass cytometry is a tool for accurate cell profiling. It employs elemental tags with a higher molecular weight than elements that are naturally abundant in biological systems. Helios has been designed to detect metals at very low concentrations with minimal background noise from signal overlap. The sample is ionized with inductively coupled plasma, then the ions are separated by mass and quantified.

Cells stained with metal-conjugated probes in a suspension are delivered to the nebulizer from the Sample Loader. The samples are aerosolized in the nebulizer and directed through the spray chamber to the ICP torch. The cells are vaporized, atomized, and ionized in the plasma. The cells undergo a multistep process within the instrument, resulting in generation of a file that records the identity and amount of each probe for each cell (Figure 3).

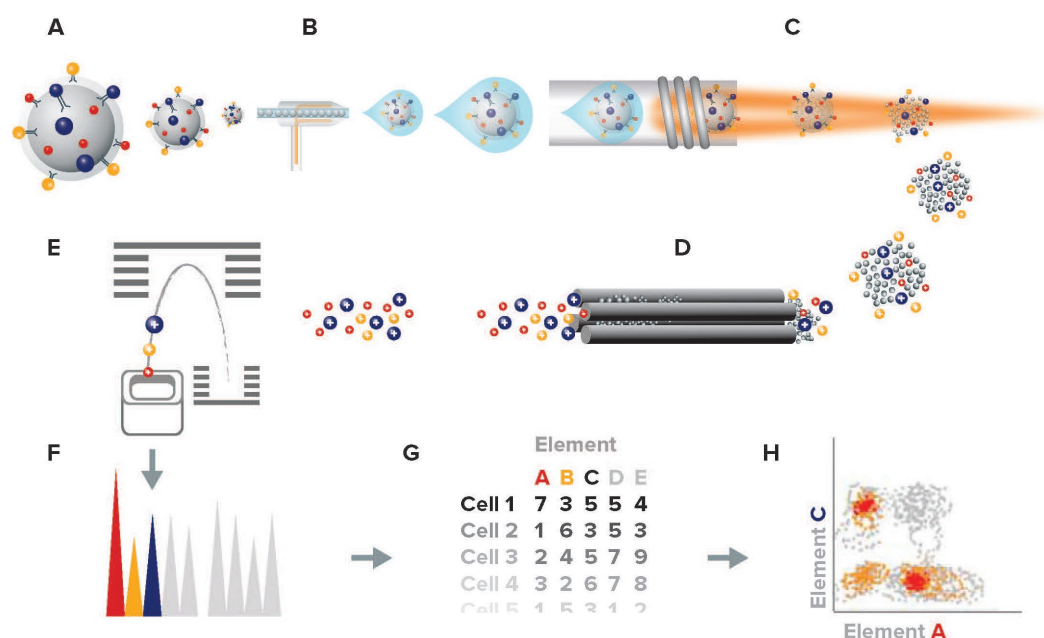


Figure 3. Mass cytometry workflow. Cells labeled with metal-conjugated antibodies in solution (A) are injected into the nebulizer (B). They are aerosolized and reduced to single cell-containing droplets. The cells are directed to the ICP torch, where they are vaporized, atomized, and ionized in the plasma (C). The high-pass optics remove the low-mass ions (D), resulting in an ion cloud that enters the TOF mass analyzer. The ions are separated based on their mass and are accelerated to the detector (E). The detector measures the quantity of each isotope for each individual cell in the sample. Data is generated in an FCS format (G) and analyzed (H).

Mass Cytometry Workflow

Mass cytometry can be divided into five major processes: sample introduction and ionization, ion transport through vacuum interface and high-pass ion optics, ion separation in the time-of-flight (TOF) mass analyzer, data acquisition and processing. Figure 4 is a schematic of the Helios system divided by color to indicate the major processes.

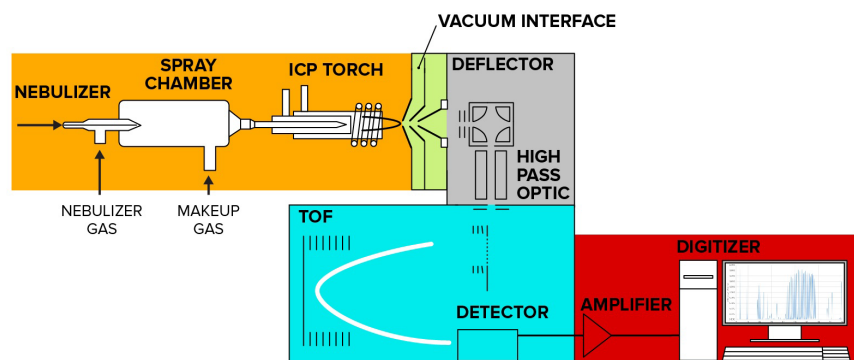


Figure 4. The Helios system. The mass cytometry workflow is divided into sample introduction and ionization (orange), ion transport through vacuum interface (green), high-pass ion optics (gray), ion separation in the time-of-flight (TOF) mass analyzer (blue), and data acquisition and processing (red).

Each of the components of these steps are described in detail in the following section.

Components of the Helios System

Sample Delivery

The Helios instrument is equipped with the Sample Loader that serves to deliver the sample into the inductively coupled plasma via the nebulizer. The Sample Loader is seated on the front bench cover of the Helios instrument (completed during installation). There are two inputs to the Sample Loader: the argon from the instrument, and the USB cable from the computer. The sample is loaded into a 5 mL round-bottom tube or 1.5 or 2 mL Eppendorf tubes and inserted into the holder. The Sample Loader is equipped with LED status lights that serve to notify users of the operational status of the Sample Loader (see Figure 5 below). The unit is equipped with a proximity safety mechanism that depressurizes the unit when the Sample Loader handle is moved to the open position.

Argon is forced into the pressure chamber providing the pressure required to drive the sample out of the tube and up into the sample line, where it is carried to the nebulizer for

injection into the system. The Helios instrument control software provides the ability to adjust and optimize the pressure of the argon in order to control the sample injection rate into the instrument. The Sample Loader, including its on/off control, is operated using the CyTOF Software.

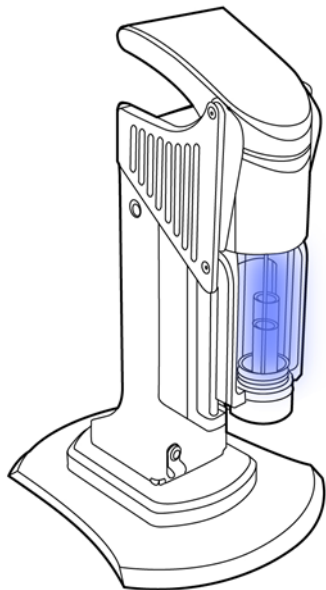


Figure 5. Sample Loader

Autosampler

If the Helios system is connected to the AS-5 Autosampler (Figure 6), samples loaded into 96-well plates are automatically introduced into the system, allowing unattended instrument operation and sample data acquisition. The AS-5 Autosampler contains a separate

dedicated liquid sampling automation system. The AS-5 is designed to rest on a separate cart (Recommended vendor and cart: Anthro MiniCart, PN GT23BK).



Figure 6. The AS-5 Autosampler

Sample Introduction

The sample introduction system aerosolizes the liquid sample suspension and introduces cells one at a time into the ICP source for ionization (Figure 7). The liquid sample is introduced using the Sample Loader or the AS-5 Autosampler into a nebulizer inserted into a heated spray chamber, where the sample is aerosolized. Within the spray chamber, the high temperature partially vaporizes the aerosol, and argon gas directs the aerosolized cells to the ICP source (see Figure 7).

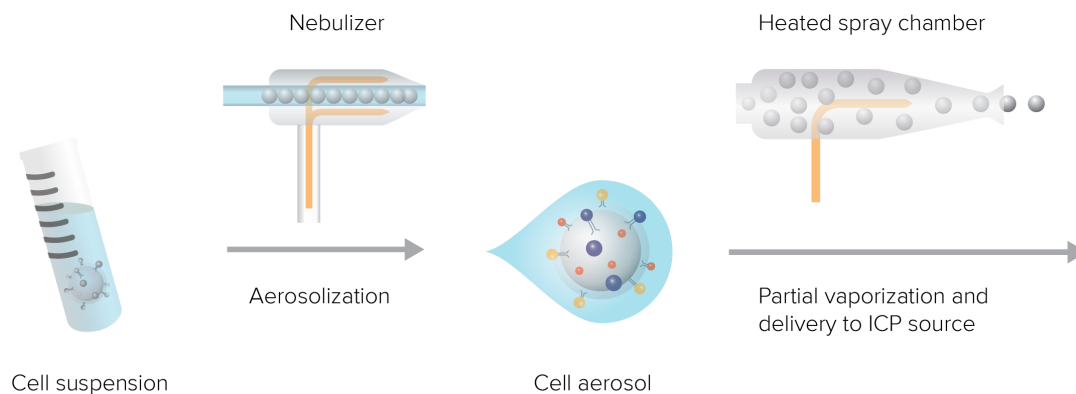


Figure 7. Sample introduction. The liquid sample suspension is directed to the nebulizer via the Sample Loader or the AS-5 Autosampler, then aerosolized by the nebulizer into the spray chamber, which partially vaporizes the aerosol and delivers it to the plasma.

Nebulizer

For liquid sample analysis, it is critical to remove as much water as possible from the sample so that it can be efficiently ionized in the plasma. This is achieved first by aerosolizing the sample in the nebulizer followed by delivery to the plasma through the heated spray chamber.

The Helios instrument employs a glass concentric nebulizer consisting of an inner capillary that carries the liquid sample and an outer chamber that carries argon gas (called nebulizer gas). The nebulizer gas flows at a rate of approximately 0.15–0.25 L/min. Both liquid and gas flows are directed towards the spray chamber through the tapered end of the nebulizer. The sample within the capillary travels at atmospheric pressure, and as the sample exits the tip, shear force exerted by the exiting nebulizer gas onto the liquid breaks it up into fine aerosol droplets.

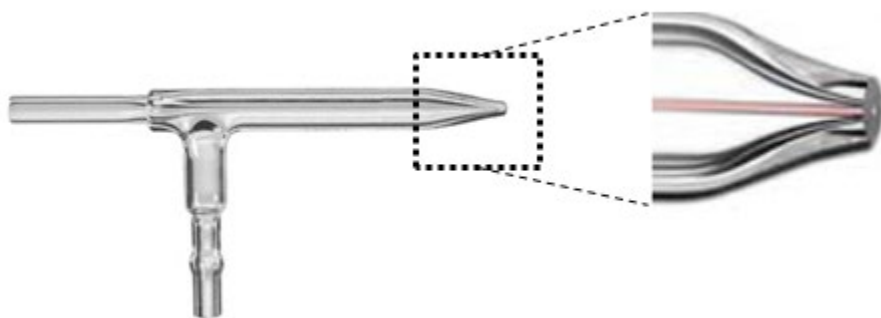


Figure 8. The concentric nebulizer. Liquid sample enters from the sample inlet (left), and argon (nebulizer gas) enters from the side arm (bottom). The sample chamber narrows into a capillary, pulling liquid rapidly to the tip (enlarged, at right, with liquid sample indicated in red), where shear forces exerted by accelerated nebulizer gas break the liquid into aerosol droplets.

Spray Chamber

The aerosolized sample exits the nebulizer directly into the heated spray chamber, which is housed within a heater block. Makeup gas (argon gas) is pumped into the designed polyetheretherketone (PEEK) spray chamber, and this high flow of heated gas partially evaporates the droplets, to reduce their size, as it directs the aerosol to the plasma torch.

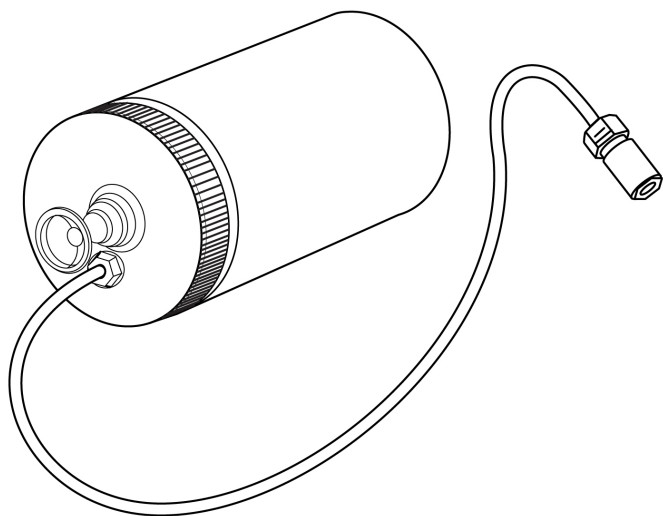


Figure 9. Schematic drawing of the spray chamber with the makeup gas connection

Sample Heater Assembly

The spray chamber is housed within the sample heater assembly, which heats the sample to 200 °C as it passes through the spray chamber. The nebulizer tip is inserted into the nebulizer adaptor port on the front face of the heater box. The heater box is covered by a heat shield, which protects the user from contacting instrument parts that may be at high temperatures.



WARNING The heat shield should not be removed during operation of the instrument. The heat shield provides protection from the residual ultraviolet (UV) energy from the plasma, torch flange (outer surface), and heater assembly, which are heated to high temperatures when Helios is in operation.

A nebulizer rest that holds a 50 mL tube allows users to remove the nebulizer from the heater assembly and rest it in Type I ultrapure, >18.2 MΩ deionized water (DIW) when the instrument is not in use for short periods of time. For overnight and long-term storage of the

nebulizer, remove and soak the nebulizer in 10% Contrad® and rinse thoroughly with DIW prior to instrument use.

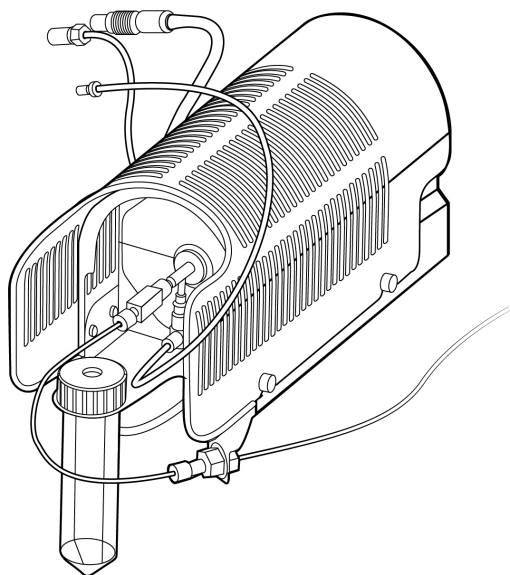


Figure 10. Sample heater assembly

IMPORTANT Ensure that the thumb screws on the heat shield (2 on each side) are tight before proceeding with the operation of the instrument.

Ionization

The single-cell aerosol droplets that exit the spray chamber are transmitted to the ICP source where they are vaporized, atomized, and ionized in the plasma for subsequent mass analysis. This results in the formation of an ion cloud containing the ionized metal tags.

Plasma Torch

The plasma torch consists of three concentric chambers: the torch body—a fused assembly of two concentric quartz tubes—and a quartz sample injector tube that is inserted inside the torch body. The torch assembly on Helios enables shorter single-cell event duration, which yields higher cell detection rates.

The outermost chamber (between the torch body tubes) contains argon plasma gas flowing at 18 L/min that is ignited to form the plasma. The central chamber (between the inner torch body tube and the sample injector) contains argon auxiliary gas flowing at ~1 L/min that is used to change the position of the base of the plasma relative to the sample injector. The

innermost chamber inside the sample injector transmits the argon stream and sample aerosol from the spray chamber directly into the center of the plasma.



Figure 11. The torch body

The torch assembly is mounted inside an induction load coil that is supplied with current that is generated by radio-frequency (RF) power. This current generates the electromagnetic field that sustains the plasma.

Sample Ionization

Plasma, consisting of charged particles, is formed by ionization of argon gas within the electromagnetic field generated in the load coil. First, argon plasma gas flows tangentially from the outer chamber of the torch body. RF power supplied to the load coil creates a strong electromagnetic field as the plasma gas exits the outer chamber of the torch.

A high-voltage spark strips away free electrons from the exiting argon atoms. These free electrons accelerate in the electromagnetic field and collide with sufficient energy to ionize the argon gas. Temperatures within the plasma typically range from 5,000 to 10,000 K. When the aerosolized sample is introduced through the injector into the plasma, the water droplets are rapidly vaporized. The desolvated individual cells are then vaporized forming a cloud of

atoms which are then ionized. Thus the plasma contains bursts of ion clouds corresponding to individual cells that were introduced into the torch in aerosol form (Figure 12).

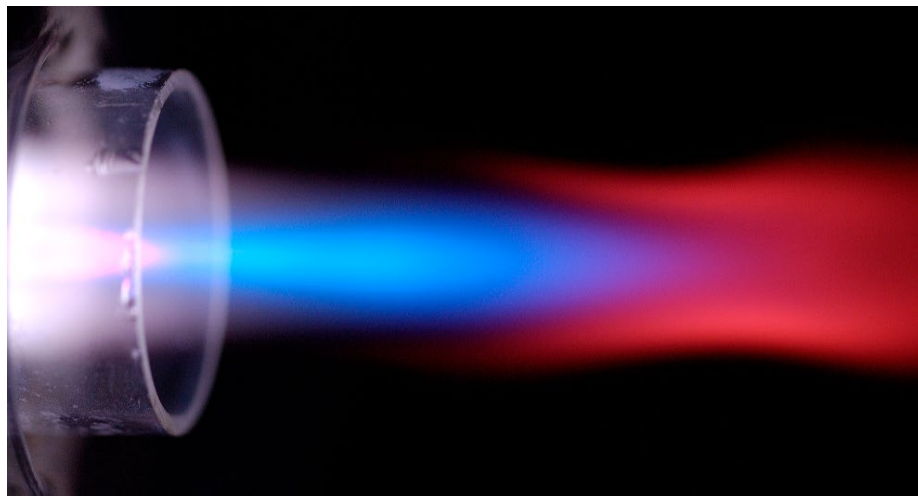


Figure 12. Plasma production with the plasma torch. The energized ions exit the plasma torch. Photo credit: Aeschliman, D.B. et al., *Journal of Analytical Atomic Spectrometry* 18 (2003).

Vacuum Interface

The plasma which is generated at atmospheric pressure (760 Torr) passes through the vacuum interface (Figure 13).

The purpose of the vacuum interface is to efficiently transport ions from the plasma at atmospheric pressure to the chambers that house the ion optics at less than 10^{-3} Torr. Helios uses a 3-cone interface to transport the ion beam into a low-pressure vacuum: sampler (1.1 mm diameter orifice), skimmer (1 mm) and reducer (1.2 mm). All 3 cones are made of nickel, and the interface housing is water-cooled to dissipate the significant heat generated by the plasma. The plasma containing the cell-induced ion clouds enters through the sampler cone orifice into the sampler-skimmer region, and then passes through the skimmer cone to the skimmer-reducer region, and finally, through the reducer cone, which reduces the pressure and foccuses the ions to the downstream ion optics. The ions that

emerge from the reducer cone are accelerated and deflected by an electrostatic field of the deflector toward the time-of-flight region.

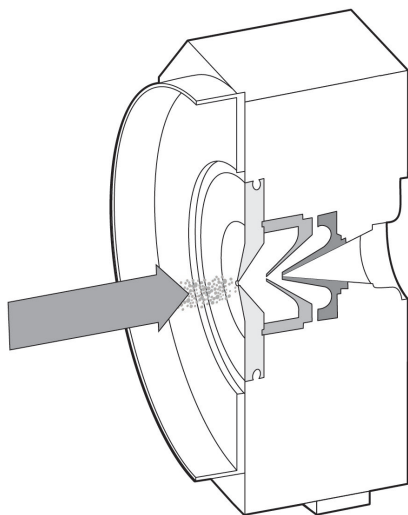


Figure 13. The vacuum interface includes 3 nickel interface cones: the sampler cone (light gray), and the 2 cones in the skimmer-reducer assembly (dark gray).

The ion beam propagating through the cones contains some non-ionized material and photons in addition to ions. If not filtered, these neutrals can attach to instrument components, resulting in signal drift. Photons that reach the detector are registered erroneously as ions. To eliminate these problems, the ions in the beam are deflected perpendicularly through high-pass optics. This turns positively charged ions toward the downstream ion optics, while neutrals and photons follow a pathway to the turbo molecular pump.

High-Pass Ion Optics

The ion cloud leaving the vacuum interface is dominated by low-mass ions that are not of analytical interest and that are of such high abundance that they may quickly damage the detector. To remove these ions, the beam is focused and directed into the high-pass ion optics (Figure 14). High-mass ions are guided through this pathway and as a result, a stream of ions (corresponding to individual cells) that contains only the high-mass isotopic probes exits the high-pass ion optics.



Figure 14. The high-pass ion optics remove unwanted low-mass argon and other ions from the ion beam, transmitting clouds that contain isotopic probe ions (>75 amu) to the TOF.

Time-of-Flight Mass Analyzer

The ion clouds that exit the high-pass ion optics consist of a mixture of high molecular weight probes in a randomly distributed array. These ions are sent to the time-of-flight (TOF) mass analyzer, which separates the ions on the basis of the mass-to-charge ratio (Figure 15).

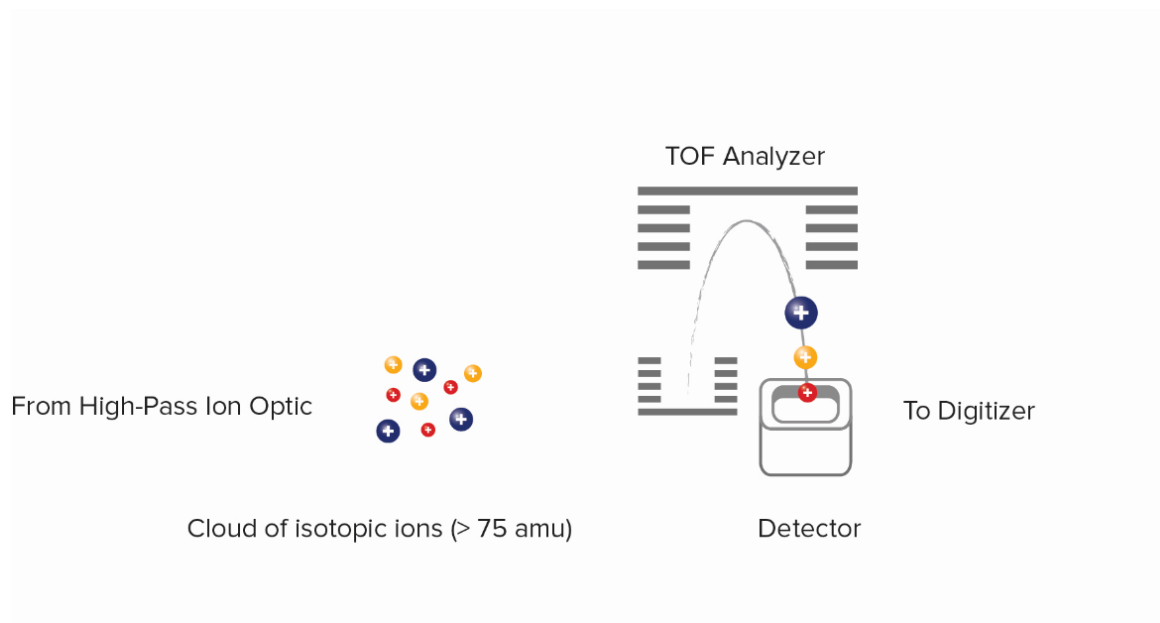


Figure 15. Separation of ions in the TOF. Ion clouds are subjected to an electrostatic force, which orthogonally accelerates the incoming ions toward the detector. As a result, the ions separate based on their mass-to-charge ratio, with lighter elements reaching the detector first.

The beam exiting the high-pass ion optics enters through the entrance slit into the accelerator chamber of the TOF analyzer. At 13 μs intervals (frequency of 76.8 kHz), a pulse of several hundred volts is applied to the push-out plate, accelerating the accumulated packet of ions orthogonally toward the reflector, which redirects the ions toward the detector. The electric fields in the accelerator and reflector are configured to focus ions into tight time-resolved bands regardless of initial position or energy. The relationship between time of ion flight to the detector and their mass-to-charge ratio (m/z) is:

$$t = t_0 + A\sqrt{\frac{m}{z}},$$

in which t_0 and A are derived from the mass calibration procedure. ICP ionizes metal atoms predominantly into a single positive charge state. Each packet of ions resolves into a series of bands, with the lightest probes reaching the detector first and each successively heavier mass reaching the detector at a later time. Each time-resolved band of ions of mass M is separated from its $M \pm 1$ neighbor by 20–25 ns.

After the first packet of ions is pushed out and detected, a second pulse pushes out the next packet of ions for detection and the cycle repeats until data acquisition is complete.

Detector

The ions separated in the TOF chamber are detected using a discrete dynode electron multiplier. When an ion strikes the first dynode of the detector, several secondary electrons are liberated. These electrons strike the next dynode where they generate more electrons. This process is repeated at each dynode, resulting in an electron pulse that is captured by the anode of the detector. The output analog signal is amplified and converted by a dual 8-bit digitizer to digital values at 1 ns sampling intervals. The digitizer trigger delay dictates the first mass channel (the lowest mass registered) to be recorded per push, while the segment length dictates the mass range to be recorded per push. Instruments are set to collect data from at least 135 mass channels (each corresponding to 1 amu), typically starting at mass 75 for Helios.

Data Acquisition and Analysis

This section describes the process whereby the ions separated by mass in the TOF and generate signals which are converted into digital values and analyzed (Figure 16).

Dual Count Scale

Helios resolves multi-element samples using TOF, with ions from each isotope arriving at the detector centered in discrete 20–25 ns time windows (within each 13 μ s push) depending on their mass-to-charge ratio. At very low ion concentrations, the probability of pulse signal overlap is negligible, and ion count is most precisely determined by simply counting the number of pulses (for example, the left-hand intensity/time curve in Figure 16). As ion concentration increases, ion pulses begin to arrive at the detector at the same time. In this situation, pulse count underestimates the true ion count, and integrated intensity becomes a more accurate measurement (Figure 16, right).

The range of data that Helios collects requires collection of dual data, which means that pulse count and intensity values are collected for every channel. CyTOF Software plots the entire data range on a single dual signal scale, the units of which are actual counts of particles that hit the detector. To achieve this, two things are done. First, a dual count coefficient is applied, which converts analog intensity into actual counts according to the following formula:

Counts = intensity x dual count coefficient

Second, a dual switchover threshold is applied, below which pulse count is used and above which counts from coefficient-converted analog intensity are used. Using the dual count scale, Helios quantifies bound antibody labels per cell across a wide range of signal input.

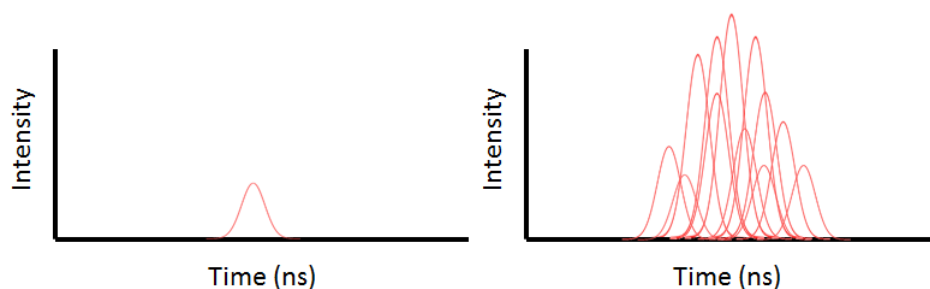


Figure 16. Impact of analyte concentration on signal measurement. At low analyte concentration (left), pulses do not overlap. Because each pulse delivers a different number of electrons to the anode and therefore a different intensity value, it is more precise to count pulses when ion concentration is very low. Here the pulse count is 1. At higher analyte concentrations (right), pulses overlap, and counting pulses underestimates the true number of ions that hit the detector. Here the pulse count is 8 (if we count discernible peaks) even though 16 ions hit the detector. Thus, at high analyte concentration, it is more accurate to use integrated intensity and convert this intensity value to counts using a calibration coefficient.

Cell Detection and Acquisition Data File Format

Data for each 13 μ s push is digitized sequentially and integrated to obtain ion counts for the channels selected for analysis. The resulting record is processed according to cell event selection criteria set by the user. These criteria include a minimum signal threshold and a range for event duration consistent with single-cell events. As a result, the data acquired contains the integrated number of total ion counts for each selected analyte on a per-cell basis. These data are saved as text (.txt) and flow cytometry standard (.fcs) 3.0 format for data analysis in compatible software programs.

Chapter 3: Instrument Components

Helios

This chapter contains annotated figures of the Helios™ system.

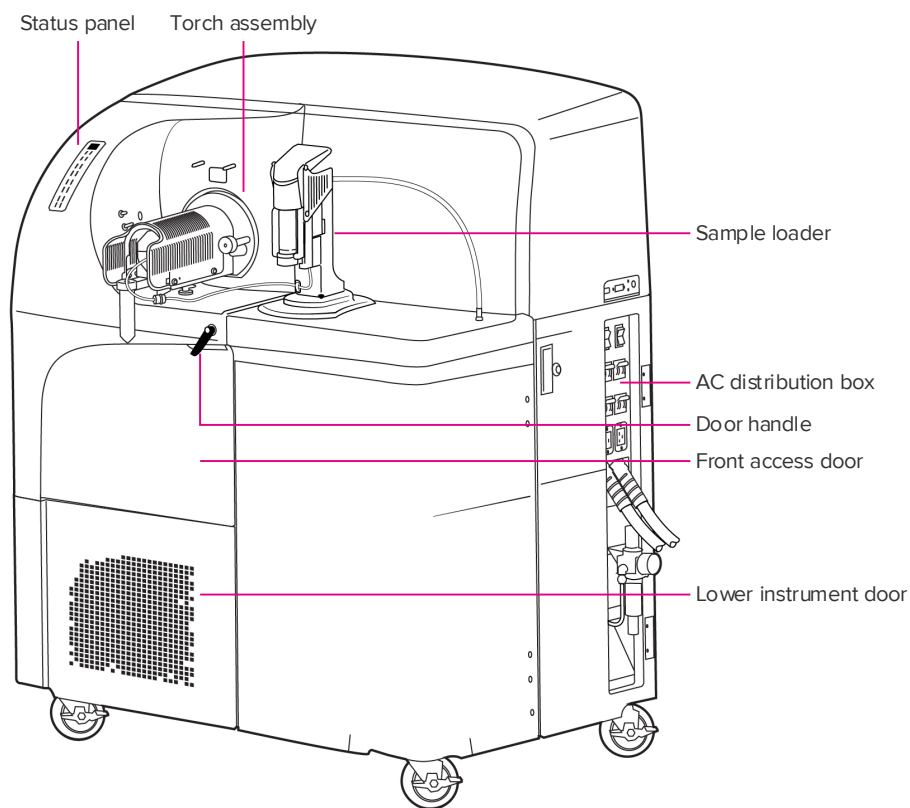


Figure 17. Helios front view

Sample Introduction

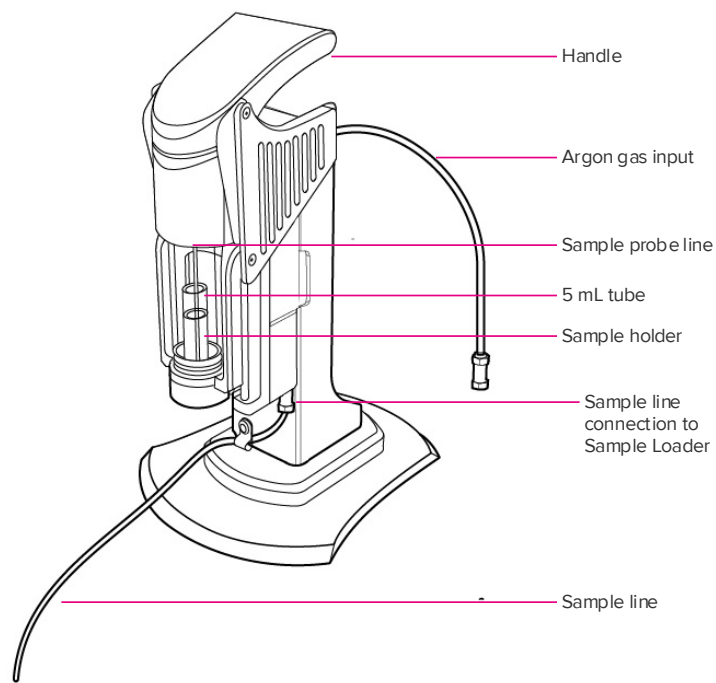


Figure 18. Sample Loader

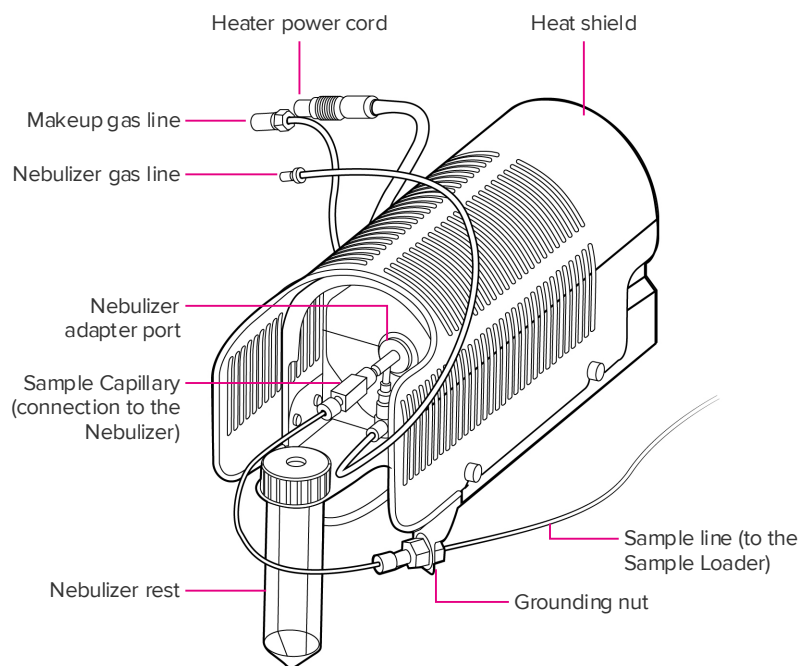


Figure 19. Heater assembly and connections to the Sample Loader

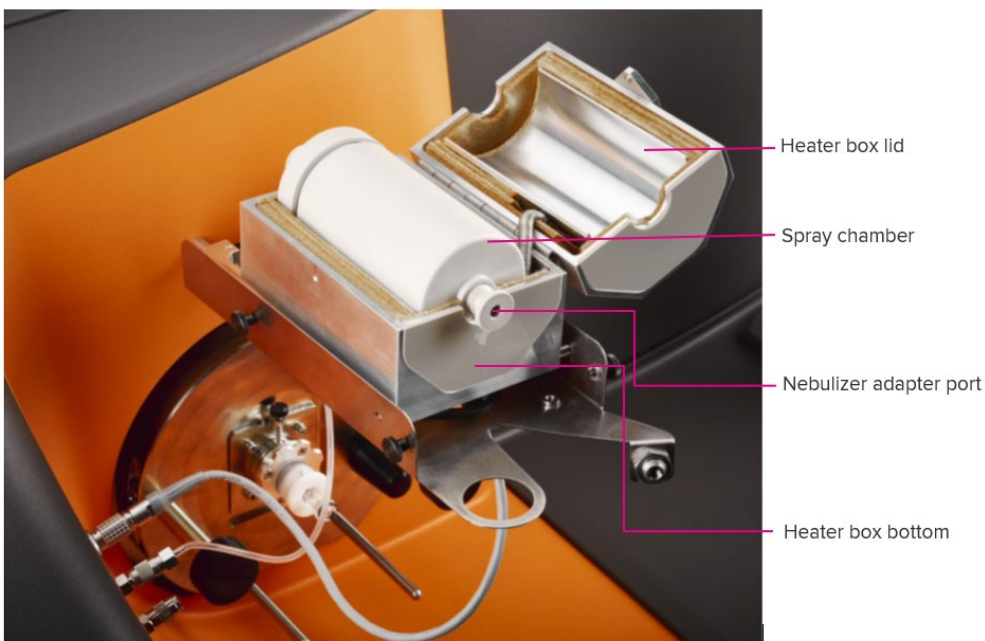


Figure 20. Spray chamber in the heater box

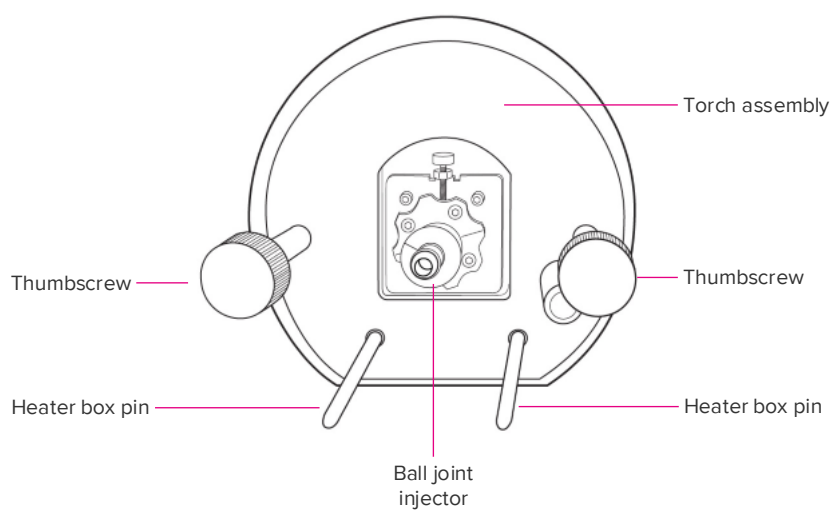


Figure 21. Front view of torch assembly.

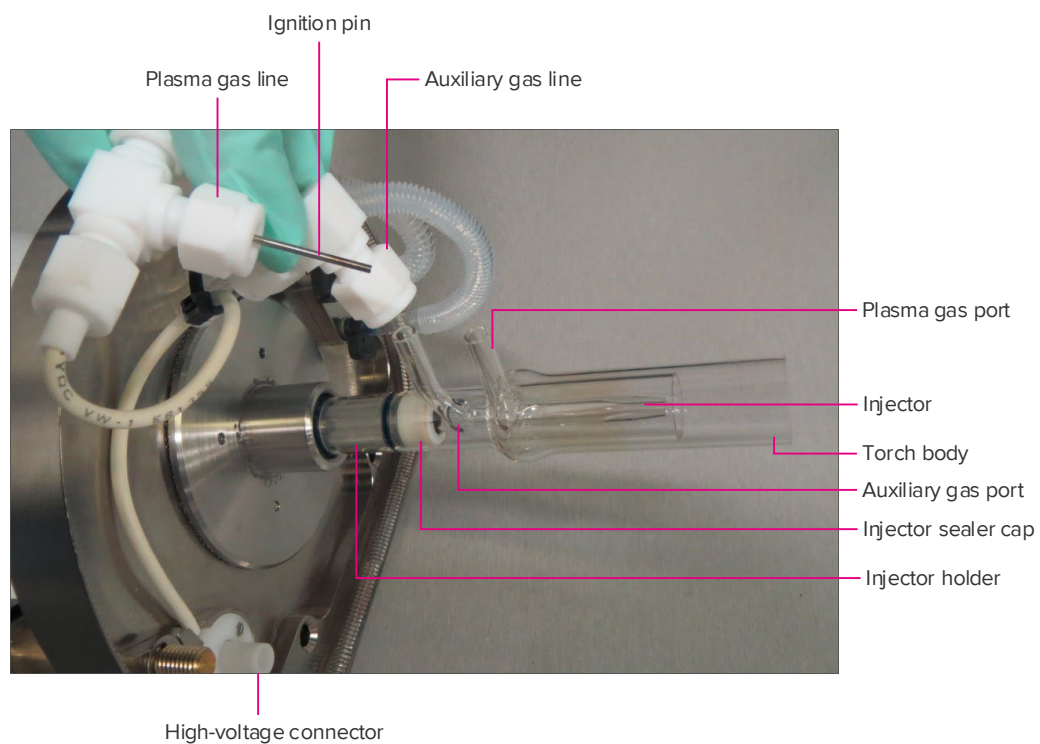


Figure 22. Rear view of torch assembly

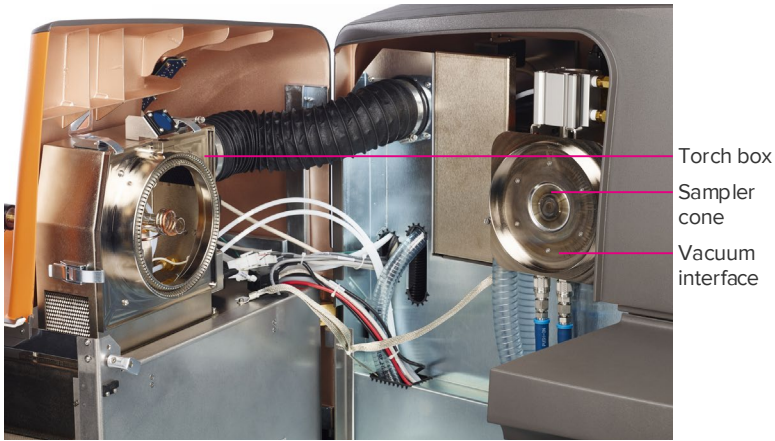


Figure 23. Interior view of Helios with front access door

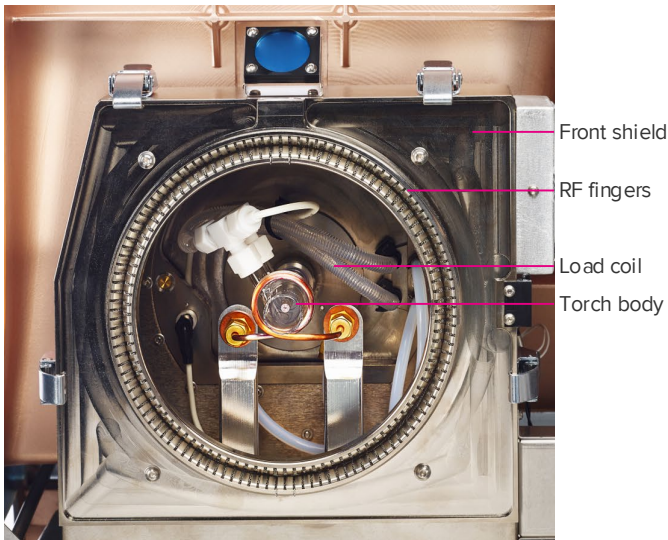
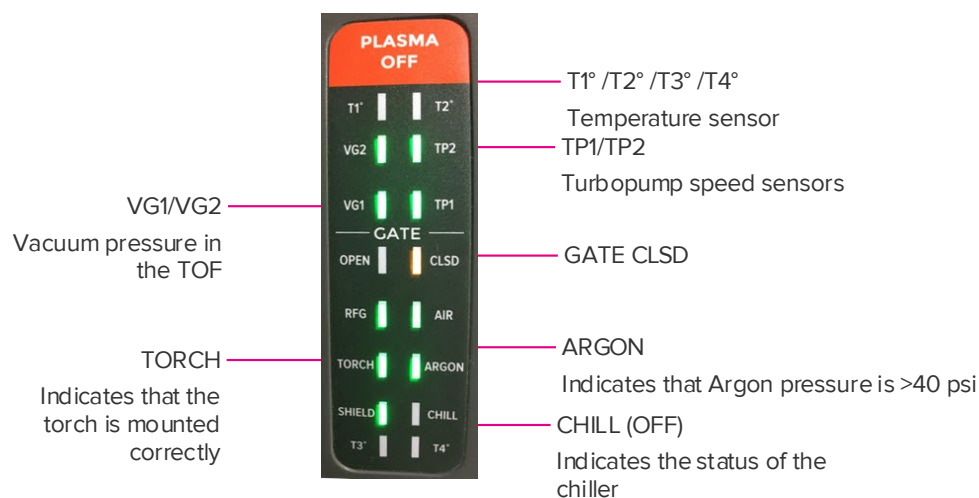


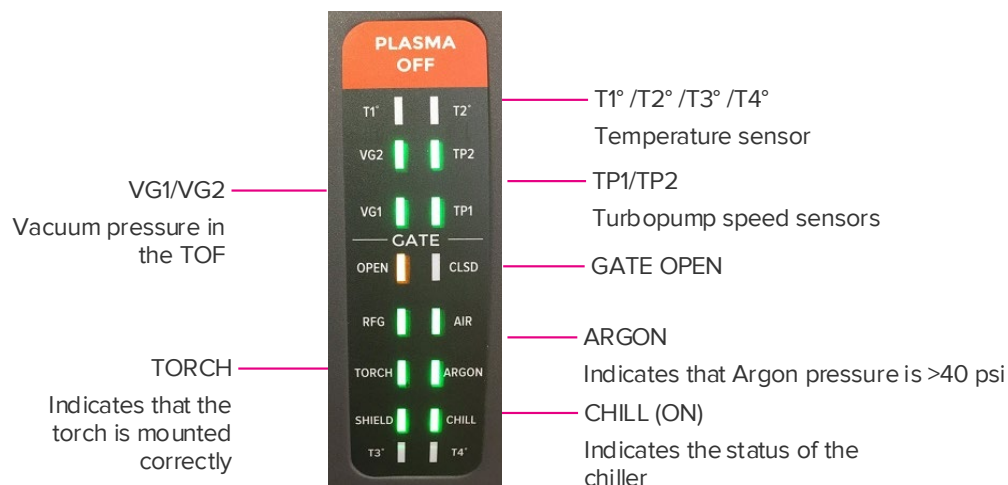
Figure 24. Torch box

Helios Status Panel

PLASMA OFF

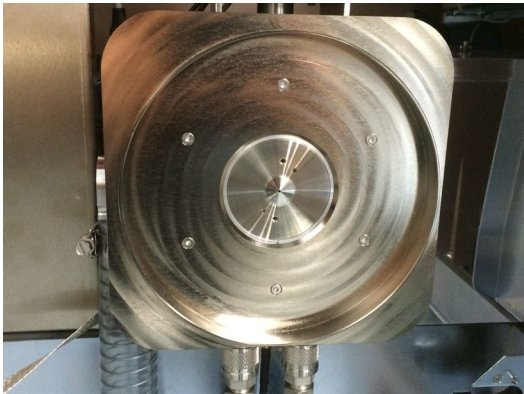


PLASMA ON



Other Components

Table 8. Other Helios components

Parts	Image	Location
AC distribution box		Right side of Helios system
Sampler cone		The sampler cone in the vacuum interface

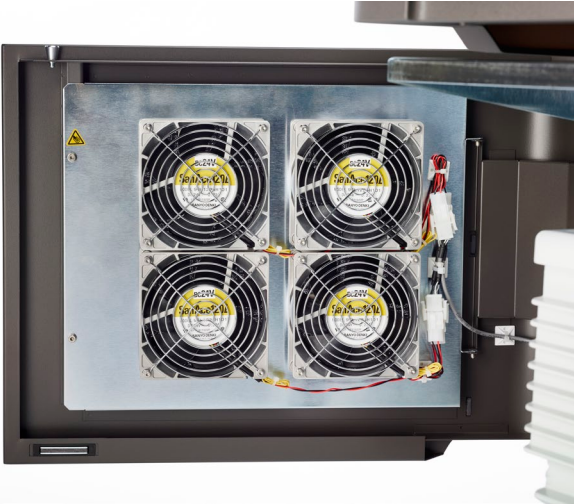
Parts	Image	Location
Cooling fans		Inside lower front door
Interface pump		Lower front door

Table 9. Helios sample introduction system glassware and spray chamber

Part	Image
Nebulizer	
Spray chamber	
HT Injector	

Part	Image
WB Injector	 The image shows two views of a WB Injector. The left view is a full-length shot of a long, thin, clear glass tube with a small, dark, cylindrical tip at one end. The right view is a close-up of the tip, showing a clear glass body with a dark, cylindrical tip and a small, clear, rectangular component at the very end.
Torch body	 The image shows a single view of a Torch body, a complex glass component. It has a central horizontal body with two vertical ports on top and two horizontal ports on the sides. The glass is clear and has a smooth, polished finish.

Chapter 4: Operation

Introduction

This chapter describes daily operation of the Helios™ system, including:

- Preparation and startup
- Overview of the Sample Loader
- Instrument Check and Full Tuning Protocols for tuning the system
- Instrument tuning
- Sample acquisition
- Normalization of data with EQ™ Four Element Calibration Beads
- Daily cleaning
- Instrument shutdown

NOTE For more information about CyTOF® Software and related procedures, refer to the integrated software Help content in CyTOF Software v7.0 and later. To view the Help content, open CyTOF Software, and on the toolbar, under **System**, click **Help**.



Preparation and Startup

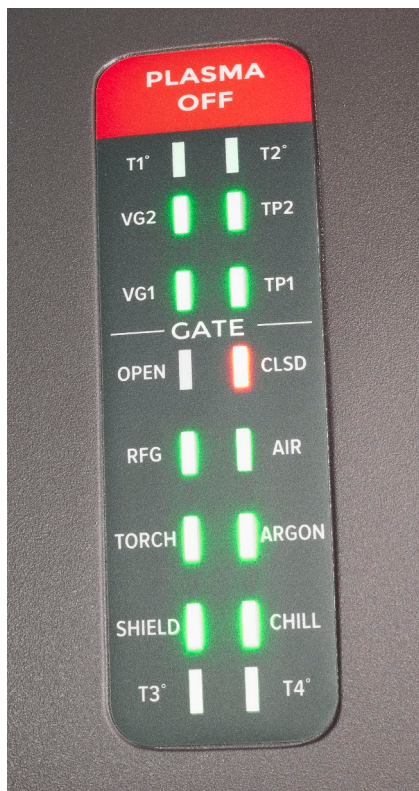


WARNING The system power supplies are capable of generating potentially lethal voltages and currents. Store the removable system handle separately from the system. Maintenance should be performed only by a Standard BioTools field service engineer or by maintenance personnel, employed by the customer, who have been trained by Standard BioTools and are appropriately certified.

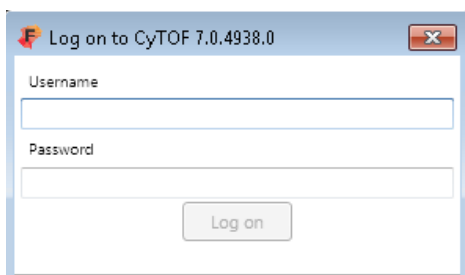
IMPORTANT Ensure that the thumbscrews on the heat shield (2 thumbscrews on each side) are tight before proceeding to the next step.

- 1 Check the Status Panel on the front cover of the instrument. The LED indicator lights should be lit. The ARGON and AIR lights should be green. If not check the argon supply pressure regulator and check that the exhaust air levels are correct.

NOTE You may have to contact your local facilities manager to check the exhaust levels in your laboratory.



- 2 Double-click the CyTOF Software desktop icon to start the software.
- 3 If you are logging onto CyTOF Software for the first time, use the default CyTOF Administrator account (username: Administrator, no password). Otherwise log on using an existing account and click **Log on**.

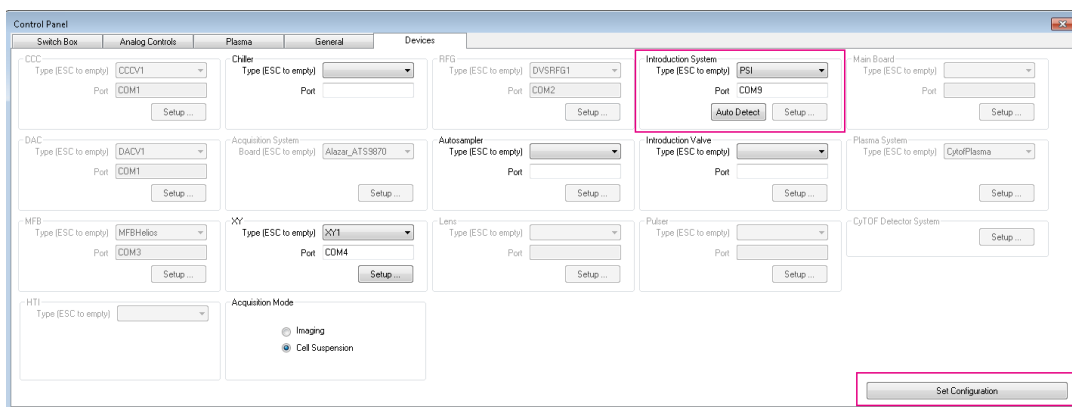


Check Sample Loader

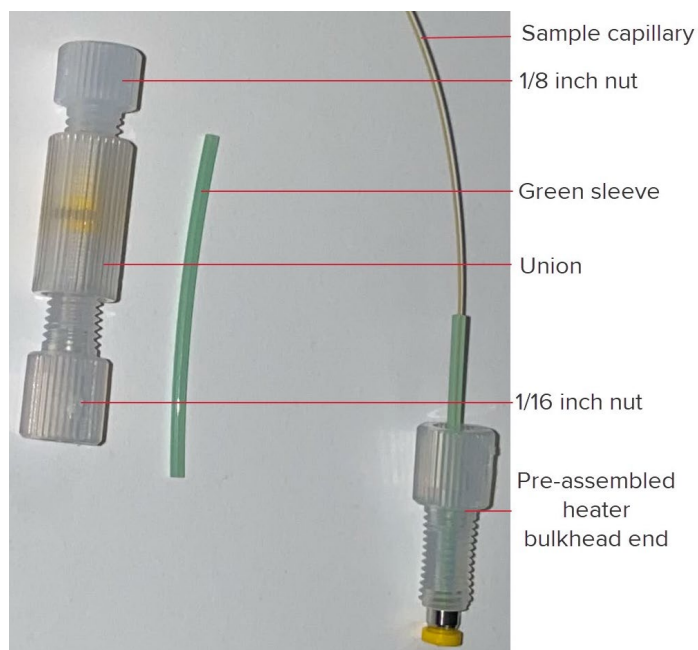
Before starting the system, confirm that the USB cable for the Sample Loader is connected to the computer.

- 1 On the toolbar, under **System**, click **Control Panel > Devices** tab.
- 2 To identify the COM port, under **Introduction System**, click **Auto Detect**. The Port text box updates.

- On Control Panel, click **Set Configuration**. A dialog box displayed the following message: Your device is ready to use.



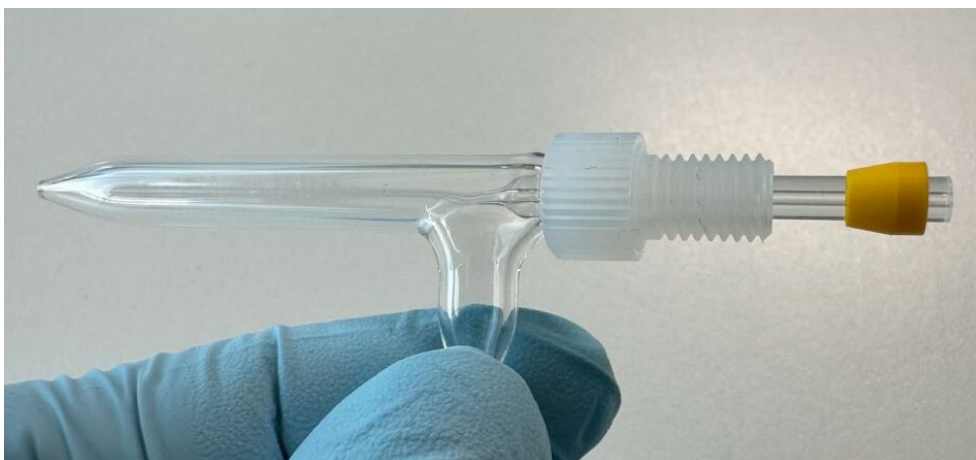
Pre-Assembled Sample Capillary Kit Preparation (PN 105922)



- Remove items from the package and disassemble the union.



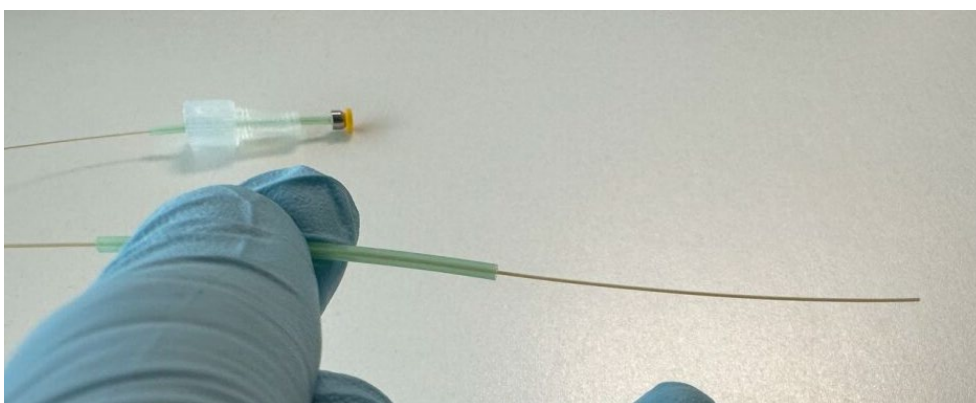
- 2** Place the 1/8 inch nut and yellow front ferrule onto nebulizer stem.



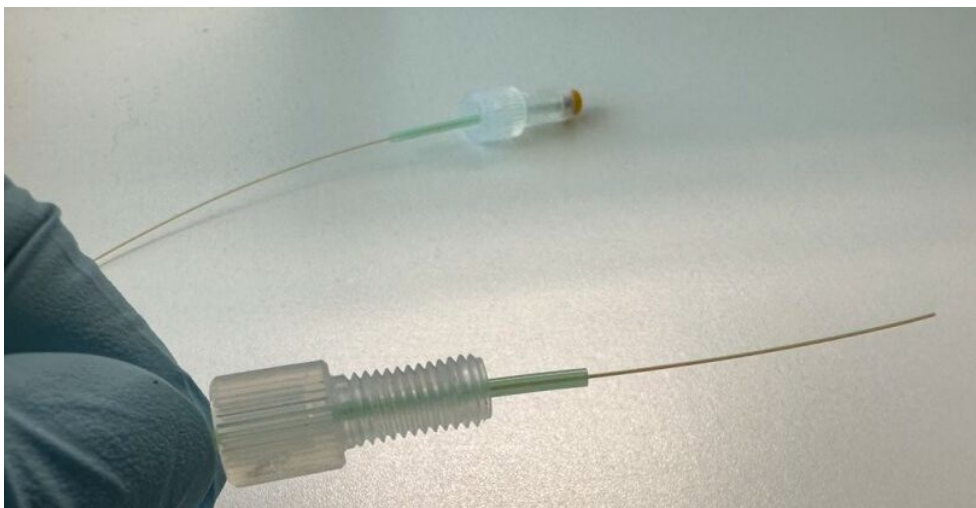
- 3** Confirm ferrule taper points toward the nebulizer tip and insert the nebulizer stem into the union body. Ensure the nebulizer stem bottoms out into the union body and tighten 1/8 nut to finger-tight.



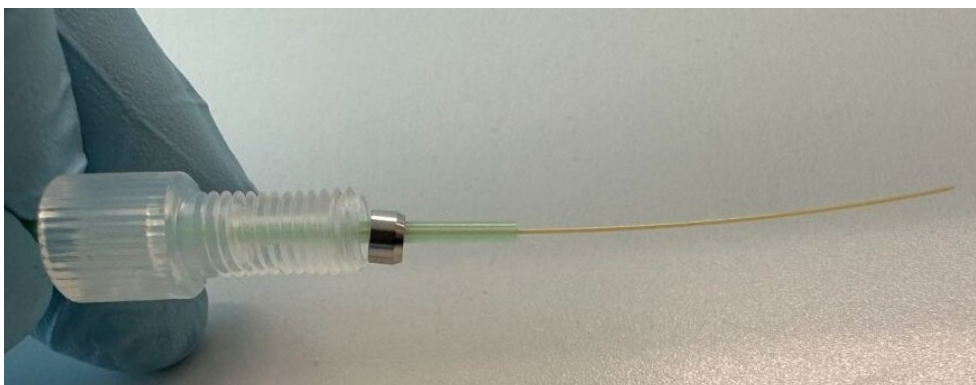
- 4** Insert the free end of the pre-assembled sample capillary into the green sleeve. Leave approximately 25 mm of sample capillary tubing protruding through the sleeve.



- 5 Place the 1/16 nut over the sleeve such that the threaded end faces outward.

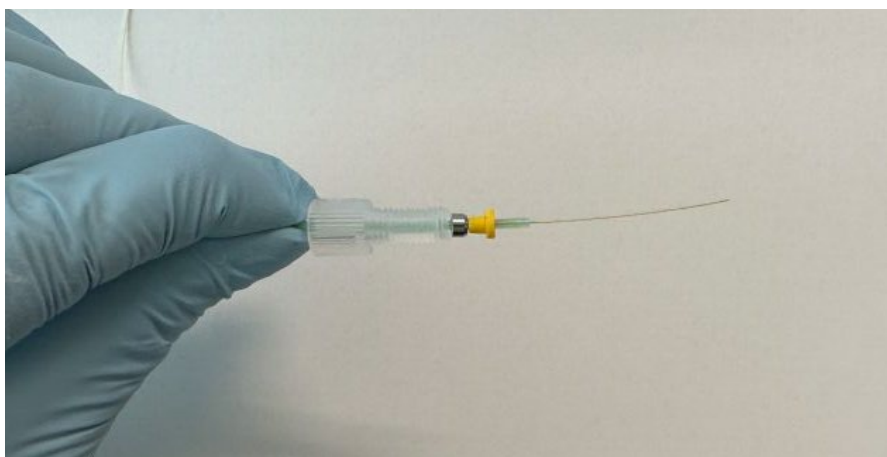


- 6 Place the stainless steel back ferrule over the sleeve containing the sample capillary with the tapered end facing outward.

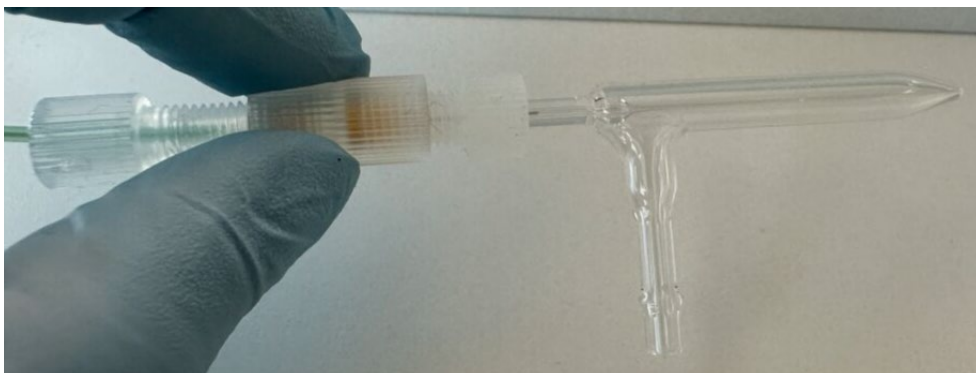


- 7 Place the yellow back ferrule over the sleeve containing the sample capillary with the flat side facing outward.

NOTE The sleeve should slightly protrude beyond the yellow front ferrule.



- 8 Thread the newly created capillary assembly through the orifice of the union and nebulizer stem. Begin threading the 1/16 nut so that it just captures the union.



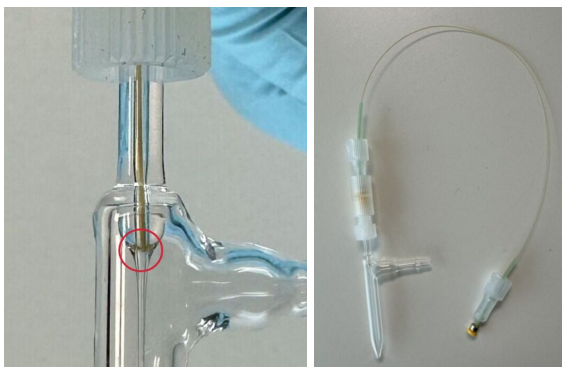
- 9 Push the green sleeve forward until it reaches the bottom of the union body. Gently tighten the 1/16 nut until the green sleeve is captured but the sample line can still be moved.



- 10 Gently push the sample capillary forward until it reaches the bottom of the tapered portion of the glass capillary. Ensure the capillary is not kinked inside the nebulizer stem.



- 11 Pull the capillary line approximately 1 mm away from the taper, then finger-tighten the 1/16 nut.



Connecting the Nebulizer

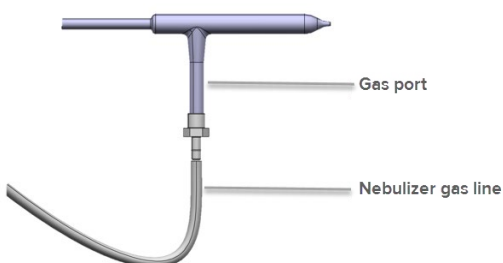
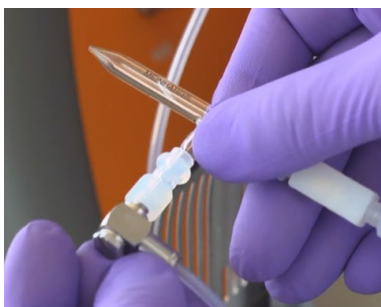
- 1 Before starting the Helios instrument, insert a clean, dry nebulizer in the nebulizer adaptor port, being careful not to touch the nebulizer tip, and tighten to finger-tight.



- 2 Connect the pre-assembled heater bulkhead end of the sample capillary assembly to the grounding nut on the heater bulkhead.

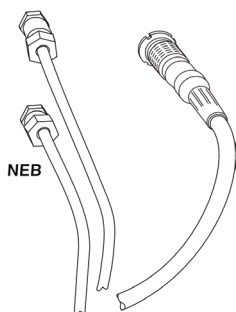


- 3 Connect the nebulizer gas line to the gas port on the nebulizer.



- 4 Check that the nebulizer gas line, the make up gas line, and the heater quick-connects on the front of the instrument fit tightly.

MAKE UP HEATER



- 5 Fill a 5 mL round-bottom tube with 1 mL of Type 1 ultrapure (18.2 MΩ) water (DIW). Lift the handle of the Sample Loader and insert the tube into the holder. Close the handle. The LED indicator should turn blue.

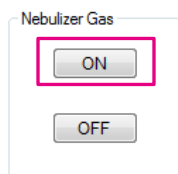
NOTE If the nebulizer is in the nebulizer rest, remove the clean nebulizer from the rest and dry thoroughly, being careful not to touch the tip. Assemble as per [Pre-Assembled Sample Capillary Kit Preparation](#).

Check the Nebulizer Spray

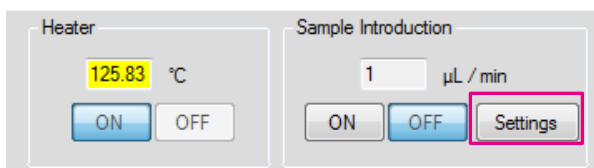
Before starting Helios, verify fluid flow by checking the nebulizer spray.

NOTE The nebulizer is held in your hand during this test.

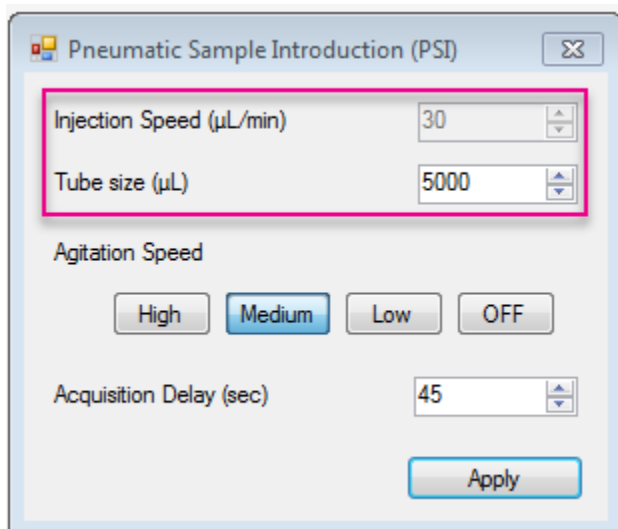
- 1 Go to **Control Panel>Switch Box** and click Nebulizer Gas **ON**.



- 2 Load a 5 mL tube containing deionized water (DIW) into the Sample Loader.
- 3 Click **Settings**.



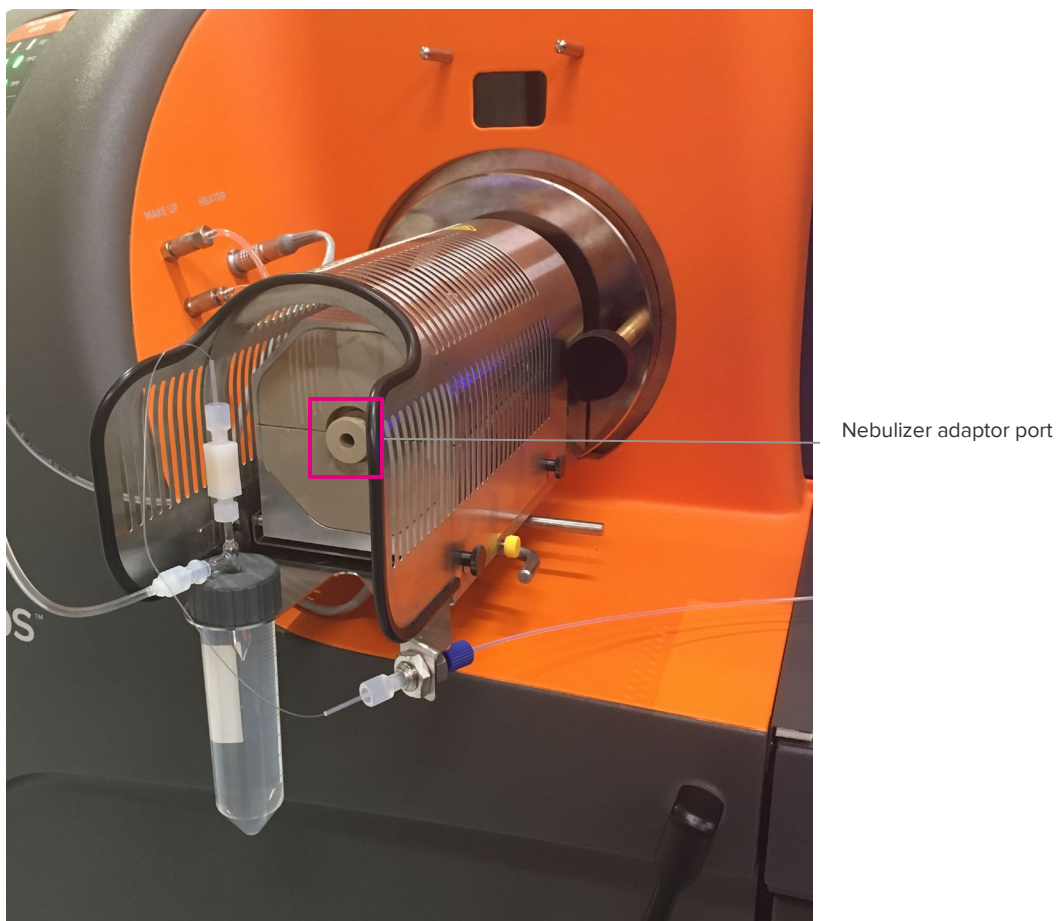
The Sample Introduction Settings window opens. The default injection speed is 30 µL/min and the Tube size is 5,000 µL.



- 4 Click the Sample Introduction setting **ON** to start DIW flow through the nebulizer.
- 5 Observe the spray from the nebulizer using a flashlight. It should appear as a fine aerosol that leaves the nebulizer in an even, symmetrical pattern. If not, clean (see [End-of-Day Cleaning](#)) or replace the nebulizer.
- 6 Go to **Status Panel>Sample Introduction** and verify that the pressure does not exceed 14 psi.

NOTE If the pneumatic sample loading pressure is higher than 14 psi, clean the nebulizer (see [End-of-Day Cleaning](#)).

- 7 Click the Sample Introduction setting **OFF**.
- 8 Go to **Control Panel> Switch Box** and click Nebulizer Gas **OFF**.
- 9 Loosen the nebulizer adaptor port a half-turn counterclockwise, insert the nebulizer into the nebulizer adaptor port until it reaches a hard stop, and tighten clockwise a quarter-turn to secure the nebulizer into the adapter.

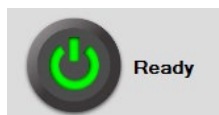


WARNING HOT SURFACE HAZARD. A safety interlock on the CyTOF 2 and Helios systems automatically shuts off the plasma if the chamber and interface are not fully coupled. Do not defeat the interlock. Do not remove the shield that protects the sample introduction system. The heat shield is designed to protect users from burns from the heater.

Start Helios

Control Bar

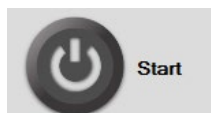
The Start/Ready button on the Control bar functions to start up the system and indicates when the system is ready for tuning or acquisition.



The Start button turns yellow when the system is in warmup mode or shutdown mode.



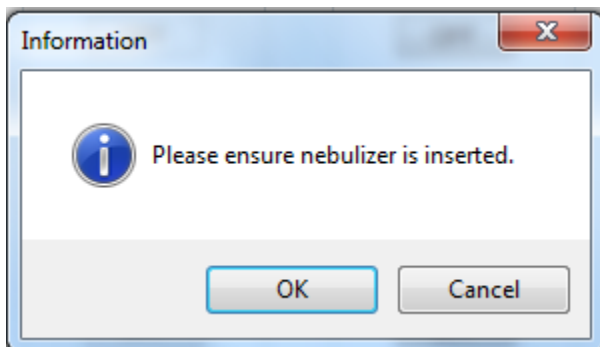
The Start button remains gray when the system is off.



- 1 Click the **Start** button.

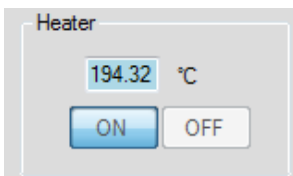


- 2 Click **OK** when a message to confirm that the nebulizer is inserted is displayed.

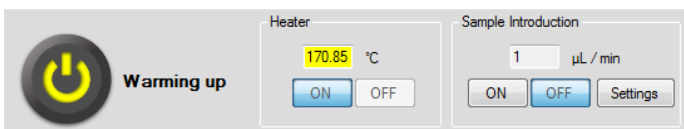


The heater turns on and begins to heat up.

IMPORTANT The Heater display indicates whether the heater is on or off. When the temperature box turns blue, the heater has reached optimal temperature. When it is yellow, the heater is warming up or cooling down.



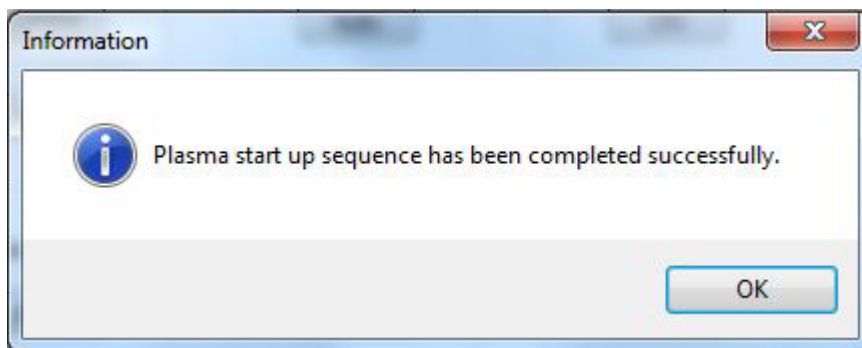
Plasma is started. The Start button turns yellow after a few seconds to indicate that Helios is warming up.



NOTE The plasma, heater, and interface pump take approximately 15–30 min to warm up.

IMPORTANT Do not leave the instrument unattended during plasma startup. User intervention may be required.

- 3 After startup is complete, the following message is displayed. Click **OK** to close the message box.



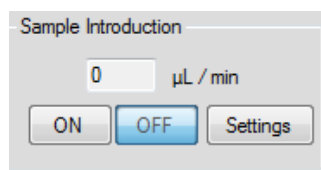
When the heater temperature is approximately 200 °C the Startup button turns green, the temperature box turns blue, and the status becomes **Ready**.



NOTE You can run DIW, but the system must warm up for an additional 15–30 min before tuning.

Sample Loader

The Sample Introduction display indicates when the Sample Loader is on or off and shows the sample introduction flow rate. Users can click the **Settings** button to change the sample volumes.

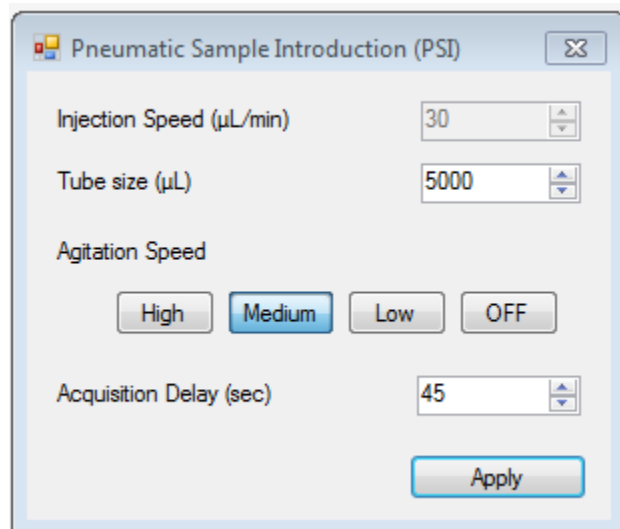
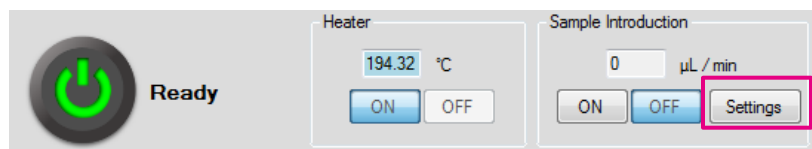


Sample Agitation

When a filtered 5 mL round-bottom tube is placed in the tube holder of the Sample Loader (uncapped), the sample is agitated prior to injection into the nebulizer. The default setting for agitation is 8 sec in the clockwise direction and 8 sec in the counterclockwise direction. (There is a 1 minute delay between agitations.) The sample is then directed to the nebulizer.

NOTE The agitation frequency, speed, and time can be adjusted in administrator mode. In the control bar at the bottom of the screen click the **Settings** button.

NOTE There are four settings available for agitation: Off, Low, Medium, and High.



The sample is carried through the sample capillary to the nebulizer, which is inserted into the nebulizer port of the heater box. It then travels through the sample introduction system towards the plasma.



Figure 25. Sample Loader and sample heater assembly

Sample Loader Configurations

The Sample Loader has been designed to simplify sample loading.

IMPORTANT

- Take care to remove the cap from the 5 mL round-bottom tube before closing the holder of the Sample Loader.
- Take care not to damage the silica sample probe line during sample loading and sample run. Load the sample tube in the upright position.



Sample Loader LED Indicator Colors

The Sample Loader has three LED colors with flashing function to indicate the operational status of the module. When the LED indicator is white, the handle is in the open position and the Sample Loader is ready for sample loading.

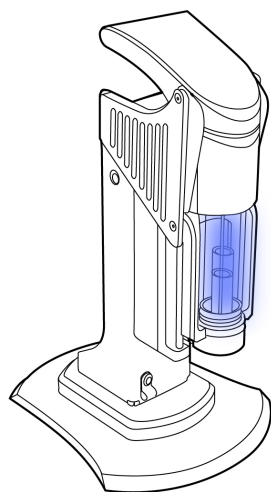


Figure 26. Sample Loader LED indicator

When a sample of cells, beads, or tuning solution has been loaded into the 5 mL tube and the Sample Loader handle is pushed down and closed, the LED indicator turns to blue.

Go to **Sample Introduction** and click **ON** in the CyTOF Software and the module begins to pressurize until the LED indicators begins to glow blue. This means that the system is pressurized and ready to begin tuning the system or to preview or to record your data in the CyTOF Software. The 5 mL round-bottom tube containing the sample is agitated and sample is taken up into the nebulizer.

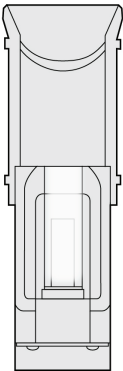
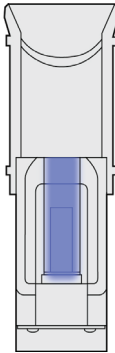
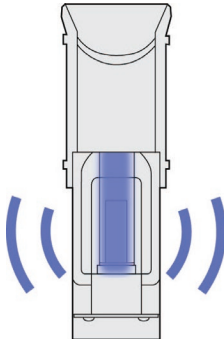
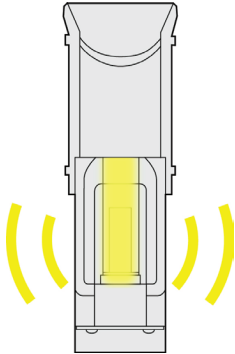
NOTE To check the pressure in the Sample Loader, open **Status Panel > Sample Introduction > Pressure**. The pressure should read up to approximately 14 psi.

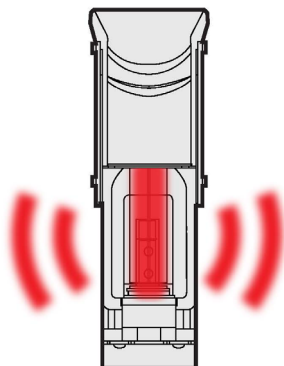
NOTE If there is no more sample left in the tube, the LED indicator turns from blue to flashing yellow.

When the module begins to turn a flashing yellow, the module is depressurizing and it is not safe to open the unit. Wait for the unit to completely depressurize and turn solid yellow before unlocking the handle.

IMPORTANT Do not open the handle of the sample delivery module when the LED indicator is blue and pressurized. This may cause the sample to become aerosolized. In this case the LED indicator quickly flashes yellow to indicate an error and the system immediately begins depressurizing.

Table 10. Summary of LED indicator colors on the Sample Loader

		LED Indicator Color	Description
		White	Handle is open. Ready for sample loading.
		Blue	The sample is loaded. The handle is closed and the Sample Loader is ready to pressurize.
		Glowing blue	The system is pressurized and sample is being delivered to the nebulizer. IMPORTANT Do not open the Sample Loader while you are running the system.
		Flashing yellow	The system is depressurizing. IMPORTANT Do not open the Sample Loader while it is depressurizing.

		LED Indicator Color	Description
		Flashing red	The Sample Loader agitator has a fault detected. See Helios Troubleshooting for more details.

Daily Quality Control

Daily quality control (QC) of Helios involves checking the instrument performance, monitoring background, and tuning the system.

Before beginning tuning, ensure that all the parts have been cleaned and correctly assembled on the instrument.

- The nebulizer has been cleaned correctly.
- The connections of the nebulizer sample capillary line are tight.
- The nebulizer has been inserted correctly into the nebulizer adaptor port.
- The external sample introduction line is correctly connected to the heater block/assembly.
- The makeup gas line is connected.

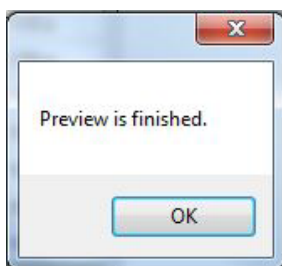
Monitoring Background Signal

Due to the high sensitivity of the system, it is important to create a background template for all metals that have been run on the Helios system which can be used to monitor metal contamination. This template should be run daily before tuning procedures.

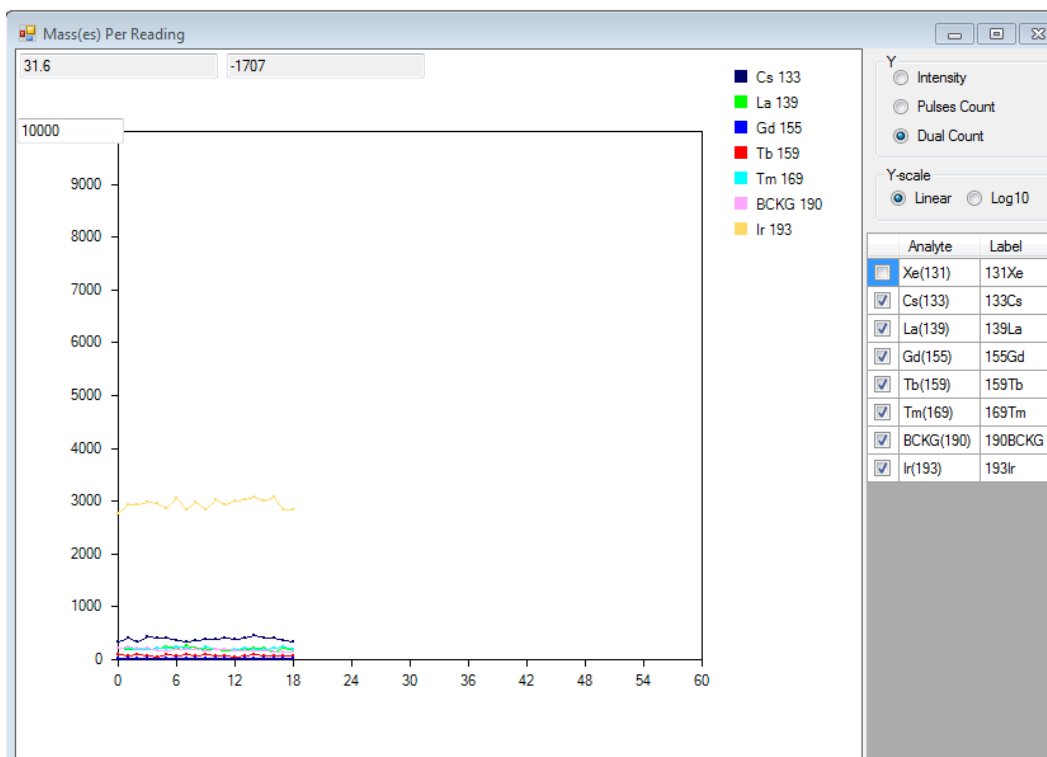
- 1 On the toolbar, click the **Acquire** tab.
- 2 Click **Experiment Manager**. The default template is opened.
- 3 To add additional metals to be monitored open the Elements table and select the masses or enter the mass in the Mass Field and click +.
- 4 Next to **Collection mode**, click **Solution**.

Collection mode: ☐ Event ☒ Solution

- 5 Click **Save As** and save the template as Background_Solution.tem. Close the Experiment Manager window.
- 6 In the **Name** text box, enter a name for the background sample.
- 7 Click **Stop at**, limit to 60 readings, 1 sec per reading.
- 8 Load 1 mL of DIW onto the Sample Loader, and click  to collect data.
The Masses Per Reading window is displayed.
- 9 Set the y-axis units. Under **Y**, click **Dual Count**.
- 10 Under **Y-Scale**, in the **Max** text box, enter **10000**.
- 11 Continue washing with DIW until the signal from the monitored elements is below 1,000 dual counts and there is no signal from the Ir 193 channel.
- 12 Click **Stop**. A message is displayed to indicate Preview is finished. Click **OK**.



- 13 Use this template to compare subsequent samples on the instrument and to compare the background.



Tuning

The Helios system has fully automated instrument tuning and calibration. The tuning protocol requires the addition of Tuning Solution (PN 201072). The software automatically monitors the following isotopes for tuning: ^{133}Cs , ^{139}La , ^{155}Gd (to monitor LaO, an oxide of ^{139}La), ^{159}Tb , ^{169}Tm , and ^{193}Ir .

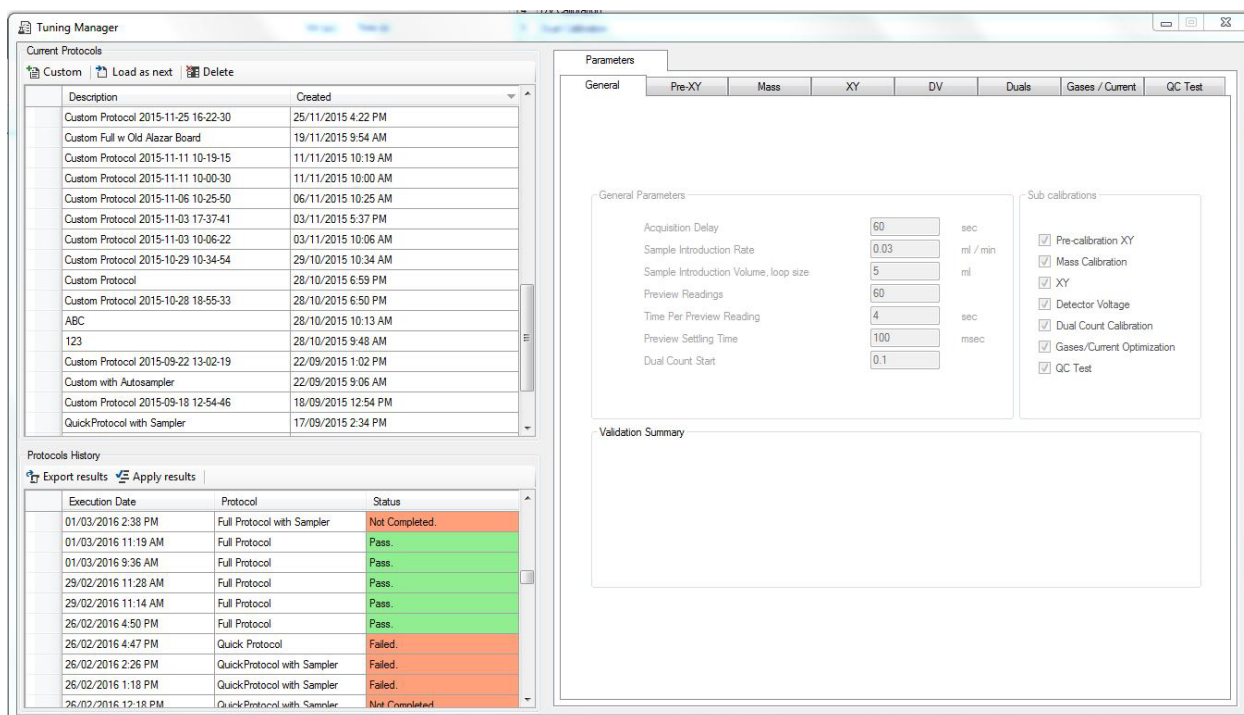
NOTE The ^{155}Gd channel is used to monitor lanthanum oxide (LaO), which has the same mass-to-charge ratio as gadolinium (Gd). A percentage of the lanthanum present in the tuning solution is oxidized when it passes through the plasma. High LaO counts indicate that the temperature of the plasma is too low. The temperature of the plasma is increased by reducing the makeup gas flow rate.

Tuning Manager

In the Tuning Manager window users can select the appropriate tuning protocol.

- The Full Tuning Protocol includes mass resolution, mass calibration, pre-calibration XY, XY optimization, detector voltage (DV) calibration, dual calibration, gases/current calibration, and QC test. The Full Tuning Protocol is recommended at the start of each day, when the results from Instrument Check Protocol tuning do not pass all the specifications, or each time maintenance procedures have been performed. It is also recommended when the instrument has not been in use for an extended period of time.

- The Instrument Check Protocol includes mass resolution, mass calibration, dual count calibration, and QC test. This protocol is recommended as a performance check at the beginning of each operating session or experiment. Users are recommended to check that the tuning results meet specifications for performance before moving on to QC with beads and samples.
- Users and administrators also have the ability to create and run their own custom protocols; custom protocols that have already been created can be selected from the Custom drop-down menu. Alternatively, the Tuning Manager allows users to create a new custom protocol.
- The Load as Next button allows users to select the protocol to be run. The protocol that is loaded as next shows up as the selected protocol from the drop-down menu.
- The Protocols History summarizes the results of the most recent tuning protocol and provides the time that it was executed. Users and administrators can select a protocol history and apply the results to update the settings of the instrument.



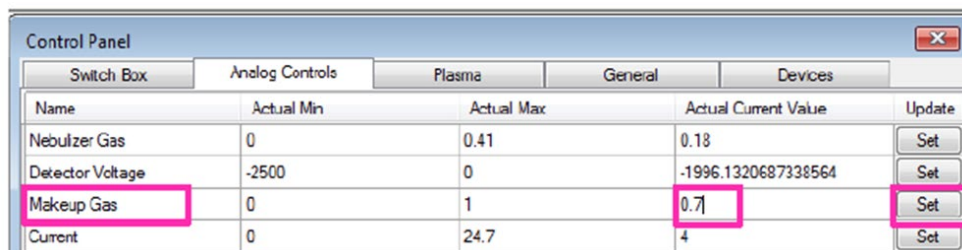
Tuning Procedure

Adjusting the Makeup Gas with the WB Injector

In order to use the WB Injector in your instrument you must change the Makeup Gas Flow Value from what is set for the HT Injector.

IMPORTANT Do not adjust the makeup gas value if you are using the HT Injector on Helios.

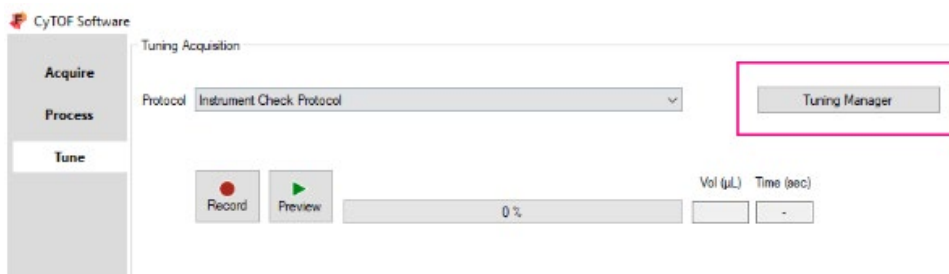
- 1 Click **Control Panel** in the menu panel of the CyTOF Software, and then click **Analog Controls**.
- 2 Set the Actual Current Value for Makeup Gas to +0.2 L/min higher than current value, and then click **Set**. In the example below, the Actual Current Value was set to 0.5 L/min for the HT Injector so the Actual Current Value for the WB Injector is set to 0.7 L/min.



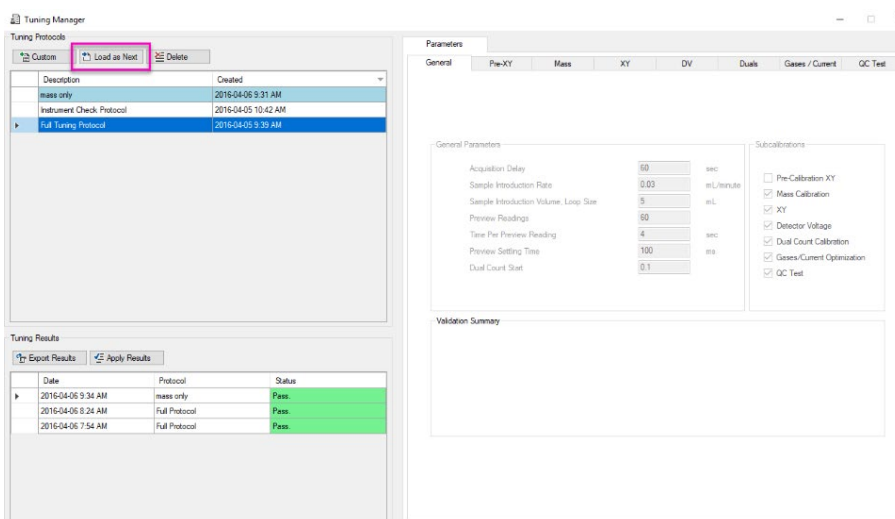
Name	Actual Min	Actual Max	Actual Current Value	Update
Nebulizer Gas	0	0.41	0.18	Set
Detector Voltage	-2500	0	-1996.1320687338564	Set
Makeup Gas	0	1	0.7	Set
Current	0	24.7	4	Set

NOTE CyTOF Tuning Solution (PN 201072) is required for this procedure.
Helios should be tuned daily or between runs to ensure optimal data quality.

- 3 Click the **Tune** tab, and then click **Tuning Manager**.



- 4 In Tuning Manager, under **Tuning Protocols**, click to choose a protocol, and then click **Load as Next**.



NOTE The Full Tuning Protocol should be run at the start of each day.

- 5 Close the Tuning Manager.

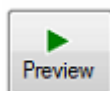
NOTE On the Tune tab, under Tuning Sequence, the Tuning Protocol list displays all subcalibrations contained in the selected protocol. In this example, the Full Tuning Protocol is selected and the Tuning Sequence shows the subcalibrations in the order that they will be performed.

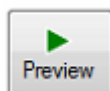
Tuning Sequence		
Tuning Protocol	Status	Date/Time Run
1 Mass Calibration		2018-05-02 12:41 PM
2 XY Optimization		2018-05-02 12:41 PM
3 DV Calibration		2018-05-02 12:41 PM
4 Dual Calibration		2018-05-02 12:41 PM
5 Gases/Current Calibration		2018-05-02 12:41 PM
6 QC Report		2018-05-02 12:41 PM

- 6 Once the tuning protocol has been selected, load 1 mL of tuning solution into a 5 mL round-bottom tube.
- 7 Open the Sample Loader and load the tube in the holder.
- 8 Close the Sample Loader.



- 9 Click  to start the tuning acquisition with the pre-set acquisition delay.



Users can also click  in the **Tuning Acquisition** window to ensure that tuning solution is injected properly before starting the tuning protocol. The MPR window appears in the workspace with Preview. The default number of readings shown on the MPR graph is 60. After 60 readings Tuning solution continues to be acquired without the protocol being displayed or run. Click **Record** anytime during Preview to start the tuning protocol and the acquisition delay is skipped.

A progress bar appears to indicate the progress of tuning acquisition.

Tuning Acquisition

Protocol Custom Protocol

Tuning Manager

Stop

Preview

71 %

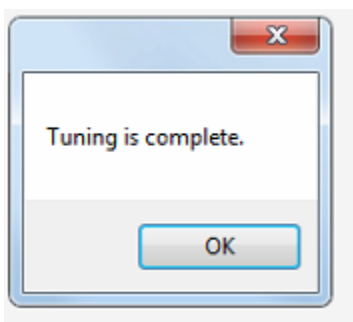
Vol (μL)

226.5

Time (s)

449

- 10 After all subcalibrations are performed and tuning is complete, a dialog box is displayed. Click **OK**.



- 11 To display the Tuning Results, click the **Results** button in the Tuning Sequence section.

Tuning Sequence			
	Tuning Protocol	Status	Date/Time Run
1	Pre-XY Optimization	Completed	22/06/2015 3:08 PM
2	Mass Calibration	Completed	22/06/2015 3:08 PM
3	XY Optimization	Completed	22/06/2015 3:08 PM
4	DV Calibration	Completed	22/06/2015 3:08 PM
5	Dual Calibration	Completed	22/06/2015 3:08 PM
6	Gases/Current Calibration	Completed	22/06/2015 3:08 PM
7	QC Report	Completed	22/06/2015 3:08 PM

Results

Tuning Results

Once the tuning procedures are complete, select the **Results** tab in the Tuning manager. The Results tab has checkboxes that indicate the subcalibrations that have been run in the protocol and contains the results of the tuning procedures. These results include the optimized settings of the subcalibrations selected for tuning Instrument Check Protocol, Full Tuning Protocol, or Custom Protocol, as well as results of the QC test. For subcalibrations

that have not been run in the protocol, the checkboxes are unchecked and the settings used for the protocol are displayed.

The screenshot displays the 'Parameters' tab of the Helios software. Key sections include:

- Masses:** Resolution (Mass1) is 526.00.
- Dual Calibrated Analytes:** A table with columns: Mass, Symbol, DualSlope, and R2. Data rows include 132.905 (Cs), 138.906 (La), 158.925 (Tb), 168.934 (Tm), and 192.962 (Ir).
- Gases:** Oxide ratio (M1/M2) is 0.0227.
- Current:** Current is 6.00.
- QC Analytes:** A table with columns: Mass, Symbol, MeanIntensity, MeanDUALs, MeanPulses, RSDIntensityPe, RSDDualsPerc, and RSDPulsesPerc. Data rows include 130.905 (Xe), 132.905 (Cs), 138.906 (La), 154.922 (Gd), and 158.925 (Tb).
- Summary:** Oxide Ratio (Intensity) is 0.0233, Dual Counts is Pass, and % RSD is Pass.

To verify that the tuning procedures were successful, verify the following pass criteria (highlighted in green):

Parameter	Value
Resolution (Mass1)	>400
Mean duals for 159Tb	>600,000
Dual slopes (Tb intensity is used to validate the dual slope)	0.03 ±0.003.
R2 (Cs, Tb, and Tm intensities are used for R ² validation).	>0.8
Oxide ratio (M1/M2)	<0.03.
% RSD (relative standard deviation) values for Cs, La, Tb, Tm, and Ir	<3%
NOTE RSD is the same as coefficient of variation.	

If tuning competes successfully, the newly optimized settings are automatically applied. If all of the above criteria have been met, proceed to the bead sensitivity test.

Tuning Parameters

General Parameters

The General Parameters tab contains the selection of subcalibrations in auto-tuning that can be adjusted by users in a custom protocol. There are also general acquisition settings for the protocol to run. The acquisition delay is set at 50 sec, by default. The detector stability delay is set to 5 sec and the sample introduction rate is set to 0.03 mL/min for the tuning procedure. The settings for Preview can also be adjusted within this tab.

Mass Resolution

This calibration ensures that there is sufficient separation between ions of different mass. The mass resolution is determined from the Tb and is equal to the ratio of the time-of-flight (TOF) and twice the width of the Tb peak at half maximum. A mass resolution above 400 indicates a pass.

Mass Calibration

The auto-tuning checks the TOF values for ^{133}Cs and ^{193}Ir and then calculates the TOF values for the remaining isotopes. This also aligns the correct ions to the detection channel so that the entire signal for each ion is collected.

Dual Count Calibration

In dual count calibration, dual count coefficients (dual slopes) are determined to correlate pulse count and intensity. The dual count coefficient converts analog signal to ion count signal. This correlation is important when ion concentrations increase and pulses overlap, for example, during a cell event.

IMPORTANT Mass resolution, mass calibration, and dual count calibration should be done with each run.

Pre-XY and XY Optimization

The XY optimization is the process by which the optimal alignment of the torch with the vacuum interface is determined to provide the maximum Tb signal from the tuning solution during calibration. Optimizing the alignment of the system is important for maximum transmission of ions into the vacuum interface. Pre-calibration XY happens prior to mass calibration and provides a coarse alignment, while XY optimization fine-tunes for maximum signal after masses are aligned.

Detector Voltage

Detector voltage calibration uses the dual count calibration to determine the detector voltage that provides the best signal while ensuring the longevity of the detector. The optimum detector voltage is achieved when the dual count coefficient is 0.03 ± 0.003 . The detector voltage should not be more positive than $-1,100\text{ V}$.

Gases/Current Calibration

This function optimizes the nebulizer gas flow and the makeup gas flow using the maximum ^{159}Tb signal that can be achieved by varying the makeup gas flow and nebulizer gas flow while controlling oxide formation. This ensures that the plasma temperature is optimal in the system and minimal metal oxides are formed. The current that is applied at the vacuum interface is increased in increments to drive the transfer of the ion cloud through the interface. The value that provides the highest ^{159}Tb signal is selected in the system.

IMPORTANT Pre- XY and XY optimization, detector voltage, and gases/current calibration should be run when specifications are not met in the Instrument Check Protocol tuning results.

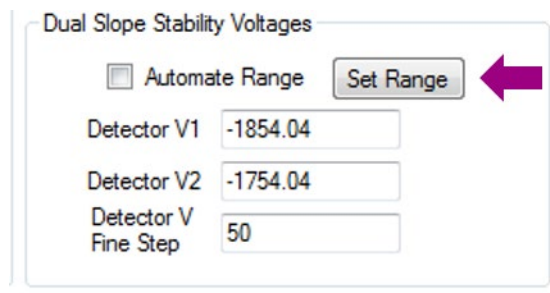
QC Test

At the end of the Quick or Full Tuning Protocol for tuning, a QC report is generated to show the results of the different tuning procedures.

IMPORTANT See [Tuning Results](#) section for further details about how to interpret QC test results and recommendations on subsequent procedures.

Automatic Range Selection

By default, a Full Tuning Protocol tuning has the ranges for detector voltage, gases, and current optimization automated during tuning. When setting up a custom protocol, users can also automate these ranges by checking the **Automate Range** box within the respective tabs for the subcalibrations.



Dual Slope Stability Voltages

☐ Automate Range Set Range

Detector V1 -1854.04

Detector V2 -1754.04

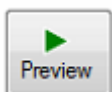
Detector V Fine Step 50

Deselect **Automate Range** to enter your own ranges, or click **Set Range** to have the instrument set the range for you prior to adjusting it.

Bead Sensitivity Test

NOTE EQ Four Element Calibration Beads (PN 201078) are used for the bead sensitivity test.

- 1 Flush the Sample Loader with washing solution for 2 min.
- 2 Flush with DIW for 10 min before beginning the test. Click **Preview** to observe the signals in the rain plot to ensure that the system has been cleaned.
- 3 Click the Acquire tab. Open the Experiment Manager and select the default template.
- 4 Vigorously shake or vortex the bottle with EQ Beads for at least 30 sec to ensure thorough agitation.
- 5 Add approximately 500 μ L of EQ Beads to a 5 mL round-bottom tube and load on Sample Loader.
- 6 In the Menu Bar click **Stop at**.
- 7 Click **Time** and set the acquisition time to 120 sec.



- 8 Click **Preview** to open the rain plot. When you see signal in the bead channels, proceed.



- 9 Click **Record**.
- 10 Monitor the **Events/sec** (event rate).
- 11 Go to **Status Panel>Sample Introduction** and verify that the pneumatic sample loading pressure does not exceed 14 psi.

Analyze Bead Data

- 1 Once the acquisition is complete, open FCS Express, create a new experiment, and upload your files.
- 2 Gate the singlet population. Calculate the event number of singlet events.
The singlet bead count should be at least 6,000 events. If not, vortex the EQ beads again and rerun EQ Beads. If rerunning the EQ Beads results in lower than 6,000 singlet bead events, tune the instrument again.
- 3 Check that the mean of singlet population for ^{151}Eu or ^{153}Eu is at least 1,000 dual counts.

- 4 If the mean of singlet population for ^{151}Eu and ^{153}Eu is <1,000 dual counts, tune the instrument again.

WB Injector Only

Following tuning and bead sensitivity, **condition** the system by running Maxpar® Cell Acquisition Solution for 15 min prior to acquiring samples.

Data Acquisition

Sample Preparation

NOTE Go to standardbio.com/support for sample preparation protocols.

To maximize data quality, filter samples to reduce clumps and dilute them to optimal concentration before loading them onto the Sample Loader.

- 1 Vigorously shake or vortex the bottle with EQ Beads. Then dilute the EQ Beads 1/10 based on the type of injector in use.

- For HT Injector: Dilute the EQ Beads 1/10 in DIW.
- For WB Injector: Dilute the EQ Beads 1/10 in Maxpar Cell Acquisition Solution.

- 2 Immediately before data acquisition, adjust cell concentration to 1.0×10^6 cells/mL or concentration appropriate for the sample type in the diluted EQ bead solution.

IMPORTANT Gently vortex the sample in the residual volume before resuspending in the diluted EQ bead solution.

- 3 Filter cells into cell strainer cap tubes. The sample is now ready for acquisition.

IMPORTANT A higher concentration may result in a higher number of aggregates and lower singlet throughput.

- 4 Acquire sample data, leaving a minimum of 50 μL in the tube at the end of recording.

IMPORTANT This avoids collection of the end of the sample, which may contain a higher concentration of debris and/or aggregates that can contribute to clogging.

Use one of the following methods:

- In the **Acquisition** box, set the **Stop at Time** limit to the number of seconds that will leave at least 50 μL of sample remaining in the tube at the end of recording. Use the flow rate of 30 $\mu\text{L}/\text{min}$ to calculate this time.
- In the **Acquisition** box, set the **Stop at Event** limit to the number of events that will leave at least 50 μL of sample remaining in the tube at the end of recording.

- 5 If the sample is precious and the last 50 μL is required, dilute it and collect data in a subsequent run.

IMPORTANT The sample introduction rate for Helios is set to 0.03 mL/min by default.

Acquisition Window

The Acquire tab has features similar to those of the Tune tab.

The Acquisition window shows a 'Name' field with the value 'data'. To the right of the field is a small icon and the text 'fcs'. Further right is a button labeled 'Experiment Manager'. Below these are three buttons: 'Record' (with a red dot icon), 'Preview' (with a green play icon), and 'Skip' (with a grey right arrow icon). To the right of these buttons is a 'Stop at' button and a 'Time Limit (s):' field with the value '1000'. Below the 'Time Limit' field is a progress bar showing '0 %'. To the right of the progress bar are four fields: 'Vol (μL)' with a '-' value, 'Time (s)' with a '-' value, 'Events' with a '-' value, and 'Events/s' with a '-' value.

- Preview allows you to view data without an acquisition delay, but the data is not recorded.
- Record applies the acquisition delay and then begins to collect and display the data.

The Stop at button allows users to manually stop the acquisition. Time specifies the acquisition period in seconds, and Event specifies the target number of events collected before the acquisition is stopped. If the event limit is not reached and the sample runs out, a popup window asks the user either to load more samples or to stop the acquisition.

The Stop at dialog box has a title bar with 'Stop at' and 'Time Limit (s):' followed by the value '1000'. Inside the dialog, there is an 'Event' label. Below it are two radio buttons: 'Event' and 'Time'. The 'Time' radio button is selected. Below the radio buttons is a 'Time (sec)' field with the value '1000'. At the bottom right of the dialog is an 'OK' button.

The Sample Sequence shows the samples being run.

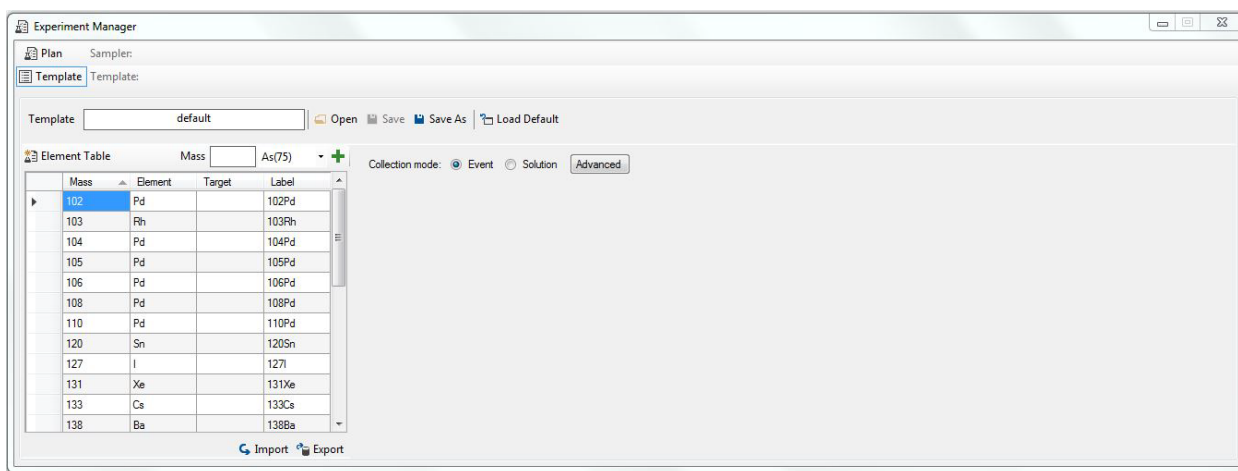
Sample Sequence			
Filename	Template	Time/Date	Status
Cells_01.FCS	C:\Users\CyTOF2-099\Desktop\tuningcells.tem	10/08/2015 5:59 PM	Completed
Cells_02.FCS	C:\Users\CyTOF2-099\Desktop\tuningcells.tem	10/08/2015 5:59 PM	Recording...
	C:\Users\CyTOF2-099\Desktop\tuningcells.tem	10/08/2015 5:59 PM	Pending...

Plan Clear All

Experiment Manager

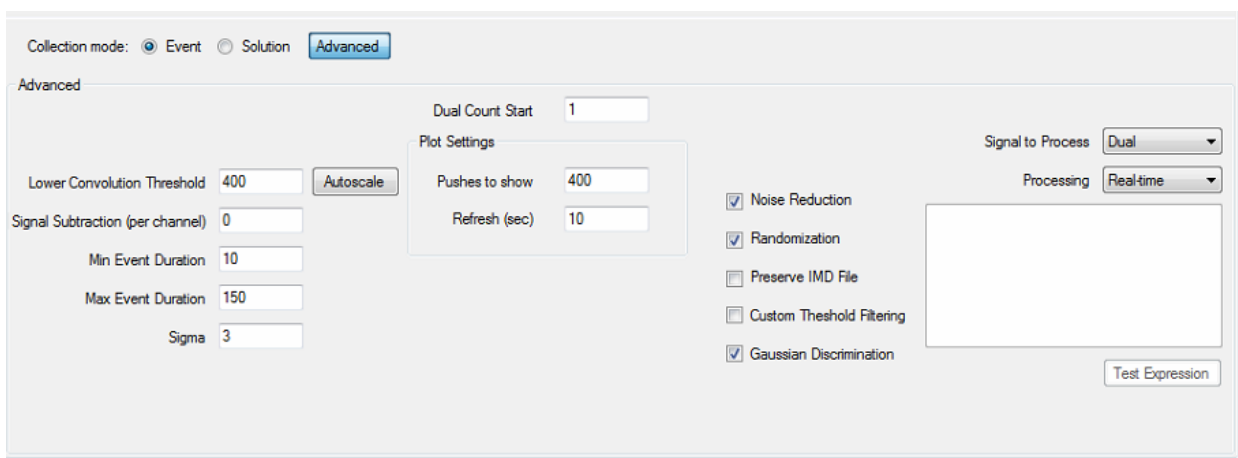
Manage experiments and set up new experiment plans in the Experiment Manager window.

- 1 Click **Experiment Manager**. The Default template appears.
- 2 Add to the list of analytes by selecting masses from the Elements table or enter it into the Mass field and click +. A previously saved template may also be used.



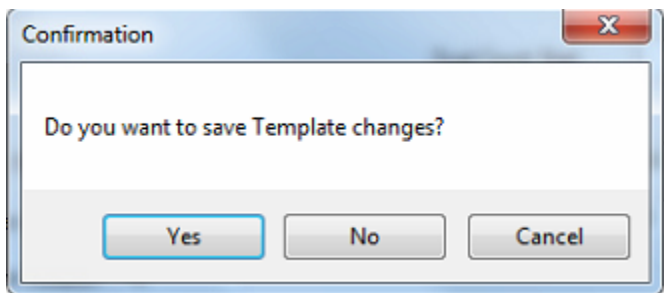
- 3 You can import analytes from the Maxpar Panel Designer with the Import button. To save a modified template, click **Save as** and specify where it will be saved.

Administrators may adjust data processing settings by clicking on **Advanced** in the Template window.



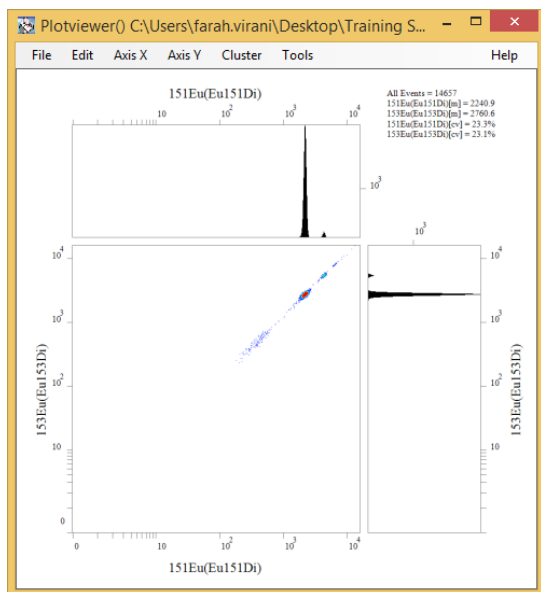
- In the **Advanced** tab of the Experiment Manager, template users can adjust the lower convolution threshold.
- Administrators may also adjust the refresh rate of the Plotviewer (in seconds) in this window.

- 4 Close the Experiment Manager to prepare to run samples. A dialog box asks you to save the template changes. Click **Yes** for the changes to be applied in the following acquisition.



- 5 Load the sample onto the Sample Loader.
- 6 (Optional) Click **Preview** to check the quality of the sample.
- 7 Click **Record** to begin recording data.

NOTE During acquisition the **Plotviewer** window appears in the Workspace to allow you to view the samples as the data is recorded. Select the appropriate X and Y axes for your purpose.

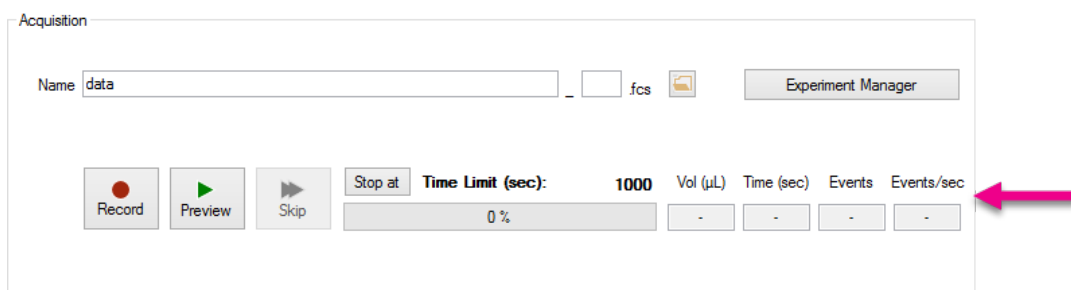


Cleaning the System Between Samples and Running Beads

It is important to run Maxpar Cell Acquisition Solution (CAS) between samples to maintain proper plasma conditions, remove residual sample within the tubing and nebulizer, minimize any potential cross-contamination, and prevent clogging.

IMPORTANT If using the HT Injector, replace CAS with DIW in Steps 1–8 below.

- 1 Immediately after the end of an acquisition, replace the sample tube with a 5 mL tube containing CAS.
- 2 Click Sample Introduction **ON** to start CAS flow. Run CAS for 5 min.
- 3 Click **Preview** and observe background signal in the rain plot.
- 4 Monitor the event rate (Events/sec) until it reaches 0.



- 5 Click **Stop**.
- 6 Repeat Steps 2 to 4 until the rain plot is clear of residual cell signals.
- 7 Load the next sample immediately and click **Record** to begin acquisition.

NOTE If you are not ready to load the next sample, load 5 mL of CAS into the Sample Loader. Click Sample Introduction **ON** and run CAS until the next sample is ready to be acquired. Go to Step 6 above

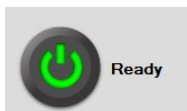
- 8 For a more thorough wash:
 - a Immediately after the end of an acquisition, replace the sample tube with a 5 mL tube containing washing solution.
 - b Click Sample Introduction **ON** to start the flow of washing solution.
 - c After 2 min, click Sample Introduction OFF.
 - d Replace the washing solution with a 5 mL tube containing DIW.
 - e Click Sample Introduction ON to start CAS flow for 5 min.
 - f Go to Step 4 in the procedure above.

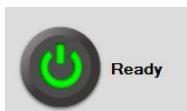
End-of-Day Cleaning

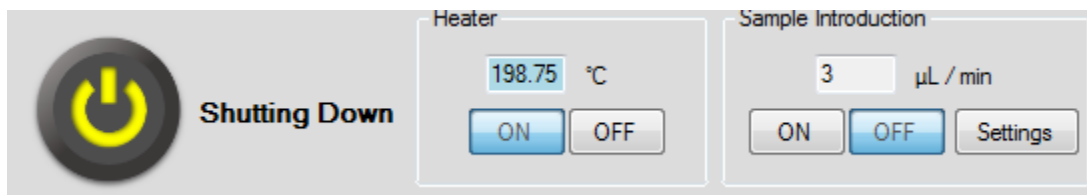
- 1 With plasma on, run washing solution for 5 min, then run DIW for 10 min.

- 2 Click **Preview** in the Acquisition tab. Check that the rain plot is clear and there are no residual cells or beads with minimal background.

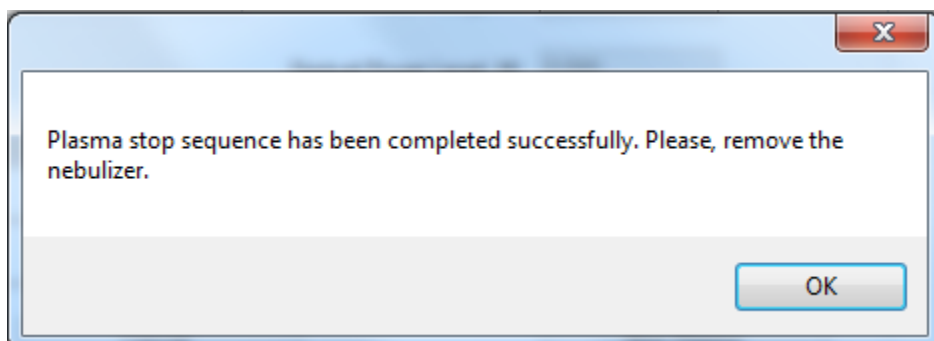
Shutdown: Turning Off Plasma



- 1 Click  to shut down the system. The Ready button turns yellow and then gray when the plasma stop sequence is complete.



The plasma stop sequence dialog box appears. The sample delivery module, chiller and heater are automatically turned off when the plasma stop sequence is complete.



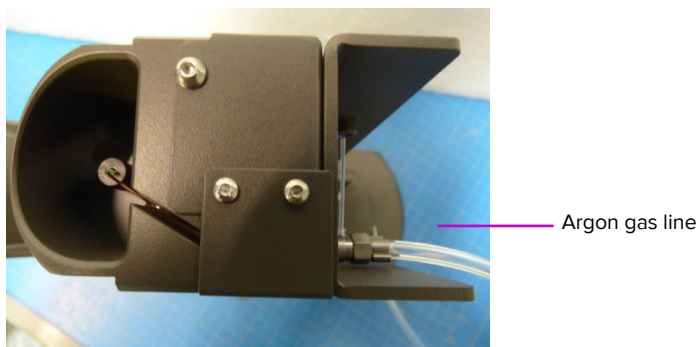
IMPORTANT It is recommended that the argon gas is left on after plasma is turned off. If using a gas cylinder there must be a pressure of approximately 100 psi in a standard 5 ft cylinder. This results in a consumption of approximately 2 L/hr.

- 2 Loosen the nebulizer adaptor port half a turn, then remove the nebulizer from the nebulizer adaptor port.
- 3 (Optional) Proceed to cleaning the nebulizer. See [Chapter 5: Maintenance](#) for a detailed nebulizer cleaning protocol.
- 4 Place the nebulizer back in the nebulizer rest containing DIW.

IMPORTANT The nebulizer rest allows users to remove the nebulizer from the heater assembly when the instrument is not in use and store it for short periods of time. For overnight and long term storage of the nebulizer, remove and soak the nebulizer in DIW in a covered container.

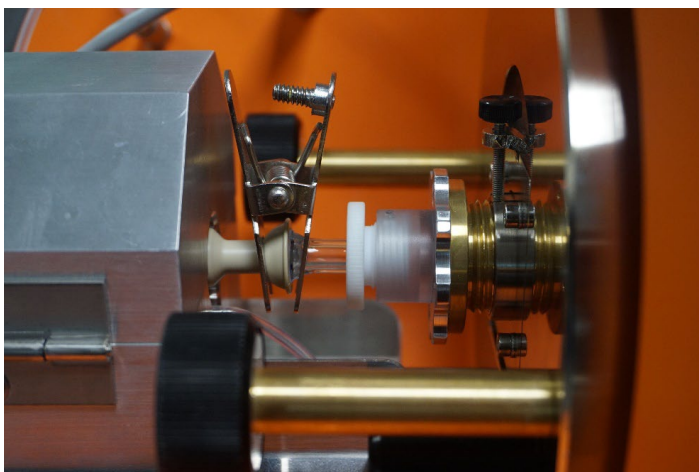
- 5 Fill at least 4 mL of DIW in a 5 mL tube.
- 6 Load into the Sample Loader.

IMPORTANT Residual pressure remains in the system after plasma shutdown. This pressure is sufficient to allow a small amount of fluid to pass through the sample line and nebulizer. Please follow Steps 5 and 6 upon plasma shutdown. For extended instrument inactivity (>2 days), disconnect the argon gas line from the back of the Sample Loader.



For WB Injector

- 1 Remove the ball joint clamp that secures the spray chamber to the WB Injector.



- 2 Slide the heater off of the heater box pins and rest it on the upper support pins.
- 3 Remove the WB Injector by gently pulling and turning until it comes loose from the torch assembly.



CAUTION FINGER CUT HAZARD. The injector may break if excessive pressure is used to remove the injector from the injector holder.

- 4 Rinse the WB Injector in DIW and dry thoroughly.

Optional Cleaning Procedure without Plasma

To flush the Sample Loader before plasma start or after plasma has been turned off, use the following procedure.

- 1 Empty the 50 mL conical tube in the nebulizer rest.
- 2 Insert the nebulizer into the hole of the nebulizer rest cap.
- 3 Load the 5 mL tube containing washing solution into the Sample Loader.
- 4 Click Sample Introduction **ON** to start the flow of washing solution through the nebulizer.
- 5 After 5 min, click Sample Introduction **OFF**.
- 6 Repeat Steps 5–7 with a 5 mL tube containing DIW for 5 min.
- 7 Remove the nebulizer from the nebulizer rest.
- 8 Replace the 50 mL tube of the nebulizer rest with a clean 50 mL tube filled with DIW.
- 9 Top up the 5 mL tube in the Sample Loader to contain at least 4 mL of DIW.
- 10 Place the nebulizer back in the nebulizer rest filled with DIW.

IMPORTANT Residual pressure remains in the system after plasma shut down. This pressure is sufficient to allow a small amount of fluid to pass through the sample line and nebulizer. Please follow Steps 9 and 10 upon plasma shutdown. For extended instrument inactivity (>2 days), disconnect the argon gas line from the back of the Sample Loader.

NOTE Disconnect the nebulizer gas line from the nebulizer if the nebulizer will remain in the nebulizer rest for more than 2 days to prevent DIW from backing up and entering the gas port.

IMPORTANT It is recommended that the software is completely shut down at the end of day to free up memory in the system.

Data Processing

The events are identified by an algorithm based on the minimum event duration of 10 and the maximum event duration of 150. These parameters can be adjusted in the **Advanced** tab of the Experiment Manager window. Users can specify to preserve the integrated mass data (IMD) file which contains all data from cell events and non-events. This IMD can be used for processing after the sample has been acquired.

NOTE IMD files are very large. Remove these files from the computer regularly to ensure optimal performance and prevent the loss of data.

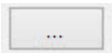
The Process tab of the CyTOF Software provides post-acquisition processing options.



Data Normalization

CyTOF Software version 7.0 is pre-loaded with the bead passport EQ with the effective bead identification algorithm and an optimized Helios mass response curve for the EQ beads.

NOTE Remember to prepare freshly diluted 0.1 X EQ beads for each experiment to add to each sample.

- 1 In the Process tab, click FCS Processing.
- 2 In the **FCS Processing** window > **Source** file field, uncheck **Original Data** and uncheck **Concatenate**.
- 3 Click the browse button  and select the FCS files to be normalized.
- 4 Uncheck **Remove Beads** to provide an additional measure of instrumentation and data quality and allow the user to set gates to remove the beads after normalization.
- 5 Check **Time Interval Normalization** and set to 100 sec (default value).
- 6 Click **Start**.

Each FCS file that is normalized has a new file created in the folder that was selected. The normalized data can be opened in FCS Express or any other FCS data analysis program.

FCS Processing

Once acquisition is finished, FCS 3.0 files are generated by the software which are compatible with third party cytometry data analysis platforms such as FCS Express, FlowJo and Premium Cytobank.

The FCS Processing window processes FCS or TXT files. The features in this window include randomization, concatenation, and normalization. Other data scaling settings can also be changed. The **Update Beads Pass from file** allows users to select and import a new Beads Passport for normalization. The **Update Beads Pass Online** provides a Beads Passport from the Standard BioTools portal. Randomization is unchecked by default, which allows you to only process the raw data.

In order to concatenate multiple output files, first raw data is normalized. Check the Normalization box. Once this is complete, select the files to be concatenated or type the file names separated by commas. Remember to uncheck the Normalization box before concatenating files.

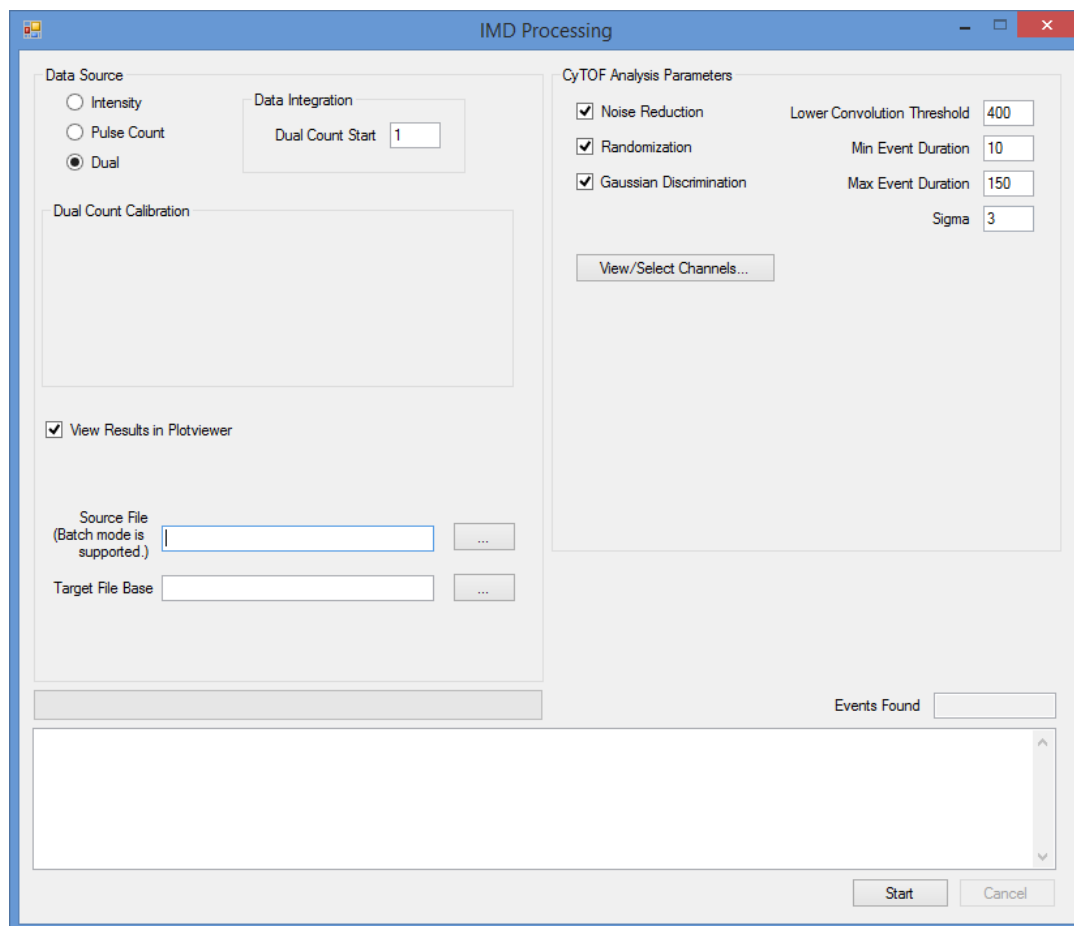
The screenshot displays the FCS Processing window with the following settings:

- Files:** Source File (Batch mode is supported.) and Target FCS File fields are present. The **Concatenate** checkbox is unchecked.
- Randomization:** The **Randomization** checkbox is unchecked. Below it, there are fields for **Half-Zero Randomization Sigma** and **Half-Zero Randomization Power Parameter**, and a checkbox for **Gaussian Negative Half-Zero Randomization (applies only to zero values)**.
- Data Type:** The **Float** radio button is selected. Other options are **Double**, **UInt16**, and **UInt32**.
- Results:** The **View in Plotviewer** checkbox is checked.
- Output Values:** The **Linear** radio button is selected. Other options are **ArcSinh** and **Log10**.
- Auto Scaling:** The **Per Parameter** radio button is selected. The **Minimal Scaling** field is set to 0. The **Global** radio button is also present.
- Conversion:** The **Compatible with FlowJo** checkbox is checked.
- Offset Correction (to subtract from values):** The field is set to 0.
- FCS Linear Amplifier Coefficient:** The field is set to 1.
- Normalization:** The **Normalization** checkbox is checked. Below it, the **Median Bead Intensity** radio button is selected. Other options are **Mean Bead Intensity**. There are buttons for **Update Normalization Pass: From File** and **Update Normalization Pass: Online**.
- Remove Beads:** The checkbox is unchecked.
- Time Interval Normalization:** The checkbox is checked. The **Seconds** field is set to 100.
- Normalization Passport (Press ESC to empty):** The dropdown menu shows **EQ-P13H2302_ver2**.
- Clustering:** The **Clustering** checkbox is unchecked.

IMD Processing

Users can reprocess data based on different event definitions after sample acquisition by changing the **Min Event Duration** and **Max Event Duration** values in terms of the number of pushes. Channels with high background can be removed using the **View/Select Channels** button. The **Source file** feature at the bottom of the window allows you to select a file to process and then to change the output file. The **Lower convolution threshold** allows users to

differentiate the noise from the cell event, this represents the border or threshold of the noise and the cell event.



The image shows a software dialog box titled "IMD Processing". It is divided into several sections for configuring data analysis parameters.

- Data Source:** Contains three radio buttons: "Intensity", "Pulse Count", and "Dual". The "Dual" option is selected.
- Data Integration:** A sub-section containing a "Dual Count Start" input field with the value "1".
- Dual Count Calibration:** A large empty rectangular area for calibration data.
- View Results in Plotviewer:** A checkbox that is checked.
- Source File:** A text input field with a note "(Batch mode is supported.)" and a browse button "...".
- Target File Base:** A text input field and a browse button "...".
- CyTOF Analysis Parameters:** A section on the right containing:
 - Three checked checkboxes: "Noise Reduction", "Randomization", and "Gaussian Discrimination".
 - Four input fields: "Lower Convolution Threshold" (400), "Min Event Duration" (10), "Max Event Duration" (150), and "Sigma" (3).
 - A "View/Select Channels..." button.
- Events Found:** A label and an empty input field.
- Buttons:** "Start" and "Cancel" buttons at the bottom right.

Recommendations for Extended Helios Shutdown

Follow the Helios shutdown procedure provided in the next section, Expected Power Outages.

NOTE We recommend keeping the argon supply to the instrument ON during an extended shutdown period.

Expected Power Outages

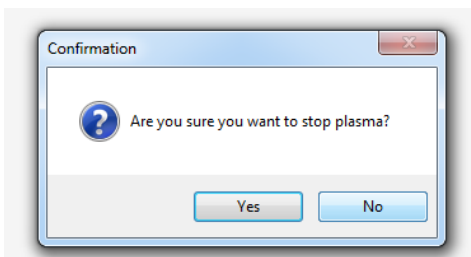
When a power outage is scheduled for the facility, the Helios instrument needs to be correctly shut down. Follow the steps below to shut down prior to the power outage and restart after power is restored.

NOTE The following procedures may also be used for shutting down and restarting the instrument for other purposes.

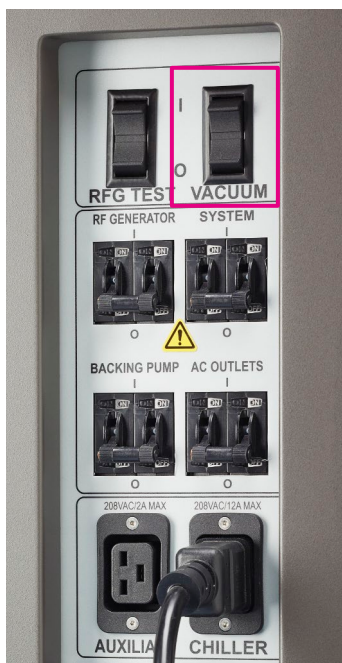
Helios Shutdown Procedure

NOTE Ensure that the system is connected to the argon supply for the vacuum chamber to be filled with argon when vented.

- 1 Click the Ready button to shutdown plasma. A dialog box displayed the following message: Are you sure you want to stop plasma? Click **Yes**.



- 2 Turn off the **Vacuum** switch on the right side panel of the instrument above the circuit breakers.



- 3 Wait 10 min for the turbopumps to gradually slow down. At this point, the venting valve opens and the chamber is slowly being filled with argon at a controlled pressure.
- 4 Shut off the instrument power by turning off the circuit breakers in the following order: AC OUTLETS, BACKING PUMP, RF GENERATOR, and SYSTEM.

IMPORTANT Leave the argon supply on during shutdown if you plan to restart the Helios instrument immediately.

Helios Startup Procedure

- 1 If the argon supply is on during the instrument shutdown, proceed to Step 2. Otherwise, turn on argon gas supply for 2 hr prior to restarting Helios. This allows the instrument to achieve the necessary vacuum levels.
- 2 Turn on the circuit breakers in the following sequence: SYSTEM, RF GENERATOR, BACKING PUMP, and AC OUTLETS.
- 3 Turn the **Vacuum** rocker switch ON. In the Status Panel on the instrument cover, **VG1** turns green, followed by **TP1** and **TP2** in approximately 6 min, and finally **VG2** turns green in approximately 30 min. If VG1 turns off during the startup procedure, immediately press the vacuum rocker switch ON again.

- 4 Check in the monitor window to ensure the required vacuum levels are reached:
VGauge1a below 1E-6 Torr and VGauge2a within the 1E-4 Torr range before plasma start.



Chapter 5: Maintenance

Clean the Sample Loader

Sample aggregation within the Sample Loader may result in clogs that impede sample flow and reduce throughput. The following procedures outline how to determine a clog location and to perform daily cleaning of the various parts of the Sample Loader.

Determine Clog Location

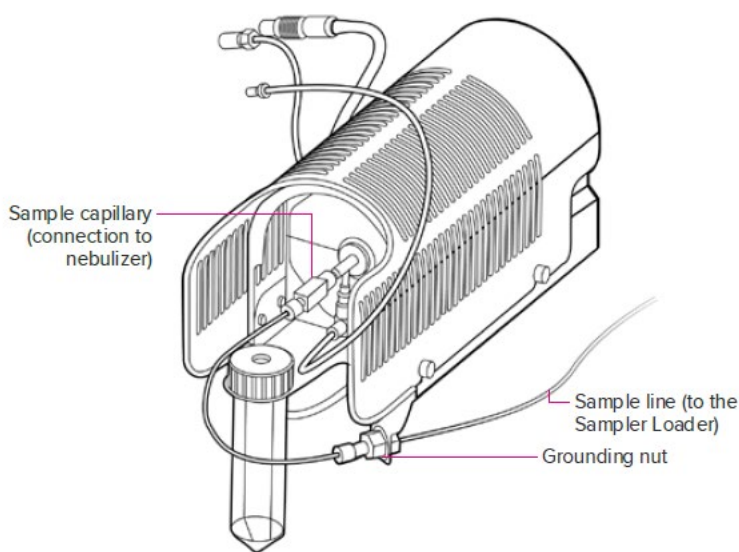
To determine clog location, systematically disconnect connections, starting from the nebulizer and moving toward the Sample Loader.

- 1 Load a 5 mL tube containing DIW into the Sample Loader.
- 2 Disconnect the sample capillary from the nebulizer.
- 3 Click Sample Introduction **ON** to start.
- 4 Observe the flow rate at the end of the sample capillary.

If the Sample Loader system successfully achieves and maintains a 30 $\mu\text{L}/\text{min}$ flow rate and DIW consistently drips from the sample capillary, the clog is in the nebulizer. Go to [Nebulizer](#).

If not, the clog is upstream of the nebulizer.

- 5 Click Sample Introduction **OFF**.



- 6 Disconnect the Sample Line from the grounding nut.
- 7 Click Sample Introduction **ON**.
- 8 Observe the flow rate at the end of Sample Line:
 - If the Sample Loader system successfully achieves and maintains a 30 $\mu\text{L}/\text{min}$ flow rate and DIW consistently drips from the Sample Line, the clog is in either the grounding nut or the sample capillary.
 - If not, the clog is upstream of the grounding nut. Click Sample Introduction **OFF** and proceed to the next step.
- 9 Disconnect the Sample Line from the Sample Loader.
- 10 Click Sample Introduction **ON**.
- 11 Observe the flow rate at the end of Sample Line connection port at the bottom of the Sample Loader:
 - If the Sample Loader successfully achieves and maintains 30 $\mu\text{L}/\text{min}$ flow rate and DIW consistently drips from the Sample Loader, the clog is in the Sample Line.
 - Otherwise, the clog is in the Sample Loader.

Materials

Item
Luer Adapter (PN 101508)
Union Body (PN 101509)
Type 1 ultrapure (18.2 MΩ) water (DIW)
2 mL Norm-Ject® luer slip syringes (VWR PN 89174-492)
5 mL conical tubes

Nebulizer

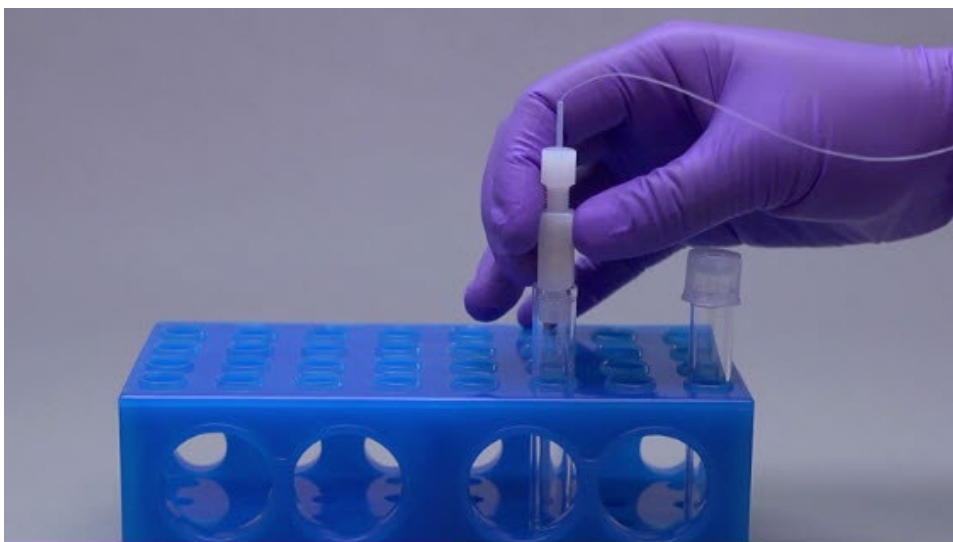
Either replace the clogged nebulizer with a new nebulizer, or:

- 1 Remove the nebulizer and disconnect the sample capillary.
- 2 Go to [Remove and Clean the Nebulizer](#) below.

Sample Capillary

- 1 Remove the nebulizer from the nebulizer adaptor port and place in the nebulizer rest. Disconnect the sample capillary from the nebulizer and disconnect the sample line from the grounding nut.
- 2 Connect the luer adapter to the union body. Connect a syringe to the luer adapter. Place the nebulizer end of the sample capillary into a clean 5 mL tube on a tube rack to catch any residual sample and DIW.





- 3 Fill the 2 mL syringe with DIW and inject DIW into sample capillary. When the droplets fall consistently, remove the syringe and place the sample capillary in a clean, dry area.

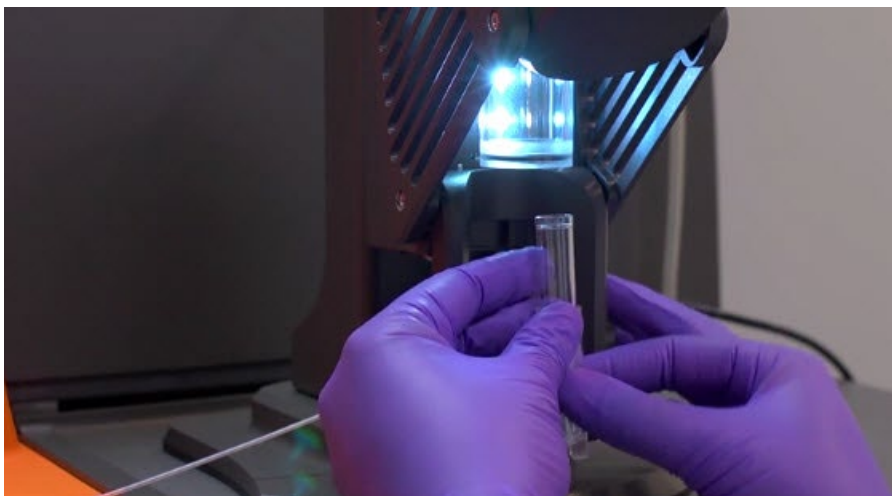


- 4 Reconnect all tubing to the original configuration.

Sample Line and Sample Probe Line

- 1 Disconnect the sample line from the grounding nut.
- 2 Connect the free end of the sample line to the other end of the union body with the luer adapter. Connect the syringe to the luer adapter.

- 3 Open the handle of the Sample Loader and place clean 5 mL tube into the sample holder. Close the handle.



- 4 Load the syringe with DIW. Using the syringe, carefully inject DIW through the luer adapter. Steady pressure is required to create adequate flow into the tube. Gently inject DIW until a few droplets have come out of the sample probe line.



- 5 Remove and discard the 5 mL tube.

Grounding Nut

- 1 Remove the luer adapter from the union. Connect the luer adapter to the back side of the grounding nut.



- 2 Connect a syringe containing DIW to the luer adapter. Gently, inject DIW through the grounding nut. Place a 50 mL conical tube on the front side of the grounding nut to catch any debris that comes out of the grounding nut.



- 3 Remove and discard the 50 mL tube. Remove the luer adapter from the grounding nut.
- 4 Reconnect the sample line to the grounding nut.
- 5 Reconnect the sample capillary to the grounding nut. Reconnect the sample capillary to the sample inlet of the nebulizer. The capillary should reach the tapered portion of the sample inlet.

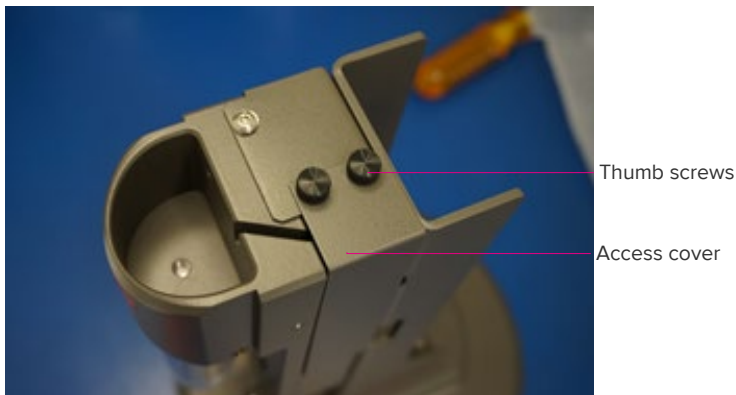
Replace the Sample Probe Line

If unclogging was unsuccessful or the Sample Probe Line (PN 107033) is damaged, replace the sample probe line using the following procedure.

- 1** Disconnect the sample line from the grounding nut and connect it to the side of the sample loader. Disconnect the USB cable to the computer and disconnect the argon line.
- 2** Gently lower the Sample Loader handle, ensuring that it does not hit the platform.

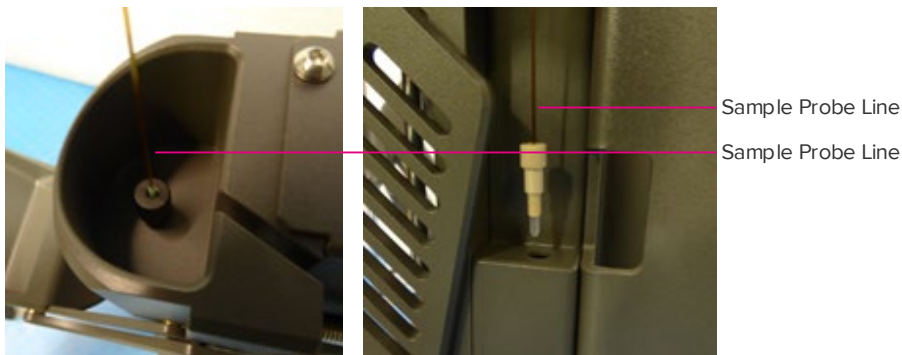


- 3** Remove the 2 thumbscrews that hold the access cover in place.

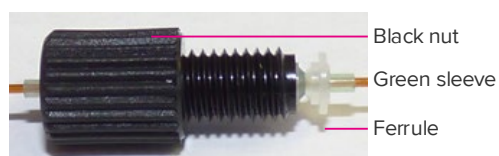


- 4** Remove the access cover.

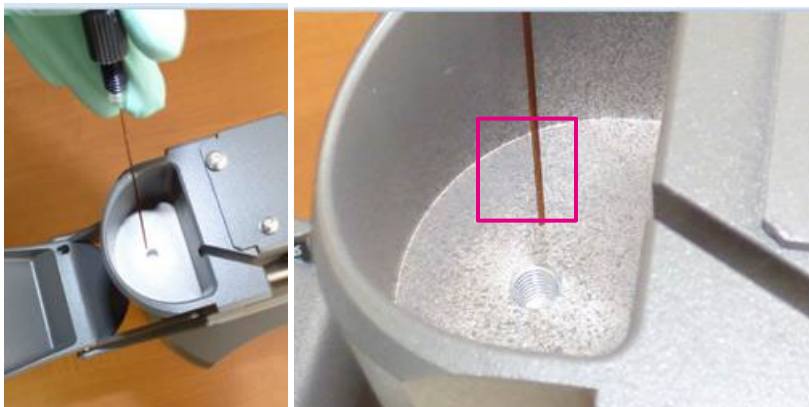
- 5 Remove the sample probe line by unscrewing the tan nut from the bottom right side of the Sample Loader. Unscrew the black nut at the top under the access cover and gently pull the line out from inside the pressure chamber.



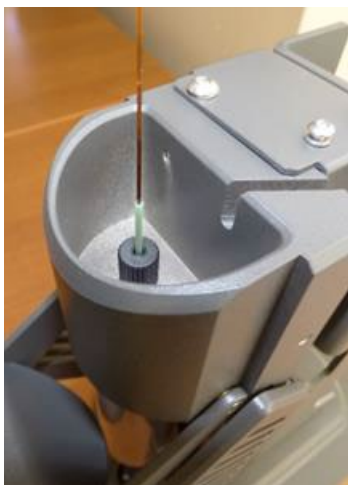
Install the New Sample Probe Line



- 1 Carefully thread the sample probe line into the hole at the top of the Sample Loader, with the ferrule oriented closest to the hole, while securing the other end of the line with one hand.



- 2 Slide the assembly in until the black nut rests in the hole at the top of the Sample Loader. Push the sleeve through the black nut until the ferrule is firmly seated.

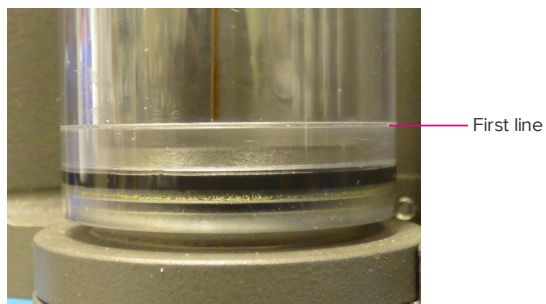


- 3 Tighten the black nut so that the green sleeve is partially visible.

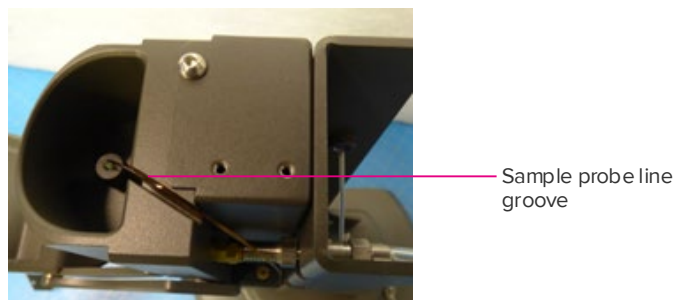


NOTE After tightening the black nut, if the green sleeve is loose, the Sample Loader does not pressurize. Loosen the black nut, remove all sample probe line parts, and repeat the procedure from Step 5 (above).

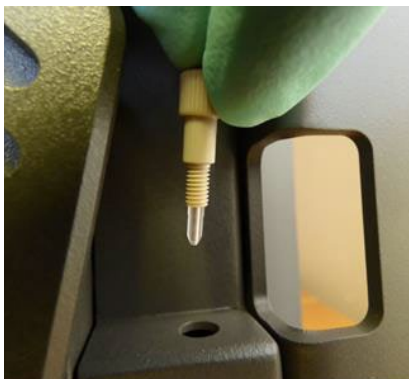
- 4 Push the sample probe line until it reaches the first line of the pressure chamber when viewed at eye level.



- 5 Tuck the sample probe line into the probe line groove.



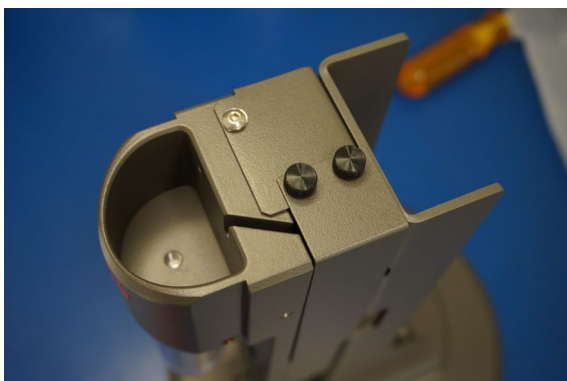
- 6 Insert the tan nut of the sample probe line into its position on the right side of the Sample Loader.



- 7** Push the sample probe line through the tan nut until it stops and then tighten the nut.



- 8** Reattach the access cover using the 2 thumbscrews.



- 9** Reconnect the sample line to the grounding nut. Reconnect the USB cable from the computer to the Sample Loader. Reconnect the argon line from the instrument to the back of the Sample Loader.



The installation is now complete. Follow the procedure in the section entitled [Check the Nebulizer Spray](#) to verify fluid flow and nebulizer spray.

Helios Cleaning

Several sources of metal contamination may occur in the Helios™ system. It is important to clean the lines, glassware, spray chamber, cones, and load coil regularly to ensure optimal instrument performance.

IMPORTANT Use only Type 1 ultrapure (18.2 MΩ) DIW to rinse Helios system parts.

Table 11. The cleaning frequency and reagents required for correct maintenance and cleaning of the Helios system

Parts	Frequency	Performed by	Agents/Equipment	Company and Part Number
Sample line, sample probe line, grounding nut, sample capillary	Daily	Operator	Type 1 ultrapure (18.2 MΩ) water (DIW)	
Nebulizer	Weekly	Operator	10% Contrad® 100 in DIW	Decon Labs
Nebulizer rest	Weekly	Operator	Type 1 ultrapure (18.2 MΩ) water (DIW)	
Spray chamber	Weekly	Operator	Isopropanol	
Torch and HT Injector	Weekly	Operator	10% Contrad 100 in DIW, glassware brushes	Decon Labs
WB Injector	Daily Weekly	Operator Operator	DIW 10% Contrad 100 in DIW, glassware brushes	Decon Labs
Sampler and skimmer-reducer cones	Weekly (approximately 40 hr of sample acquisition)	Operator	10% Citranox®	Alconox Z273236
Load coil	Weekly	Operator	Isopropanol Scotch-Brite™ Ultra Fine Hand Pad 7448	3M PN 19-047-254
Interface pump oil inspection	Weekly	Operator	Oil Condition Chart	
Interface pump oil replacement	As required	Operator	Vacuum Pump Oil	Standard BioTools PN 101810
Air filters	Annually	Standard BioTools field service engineer	Air Filter	Standard BioTools PN 105592

Table 12. The equipment required for correct maintenance and cleaning of the Helios system

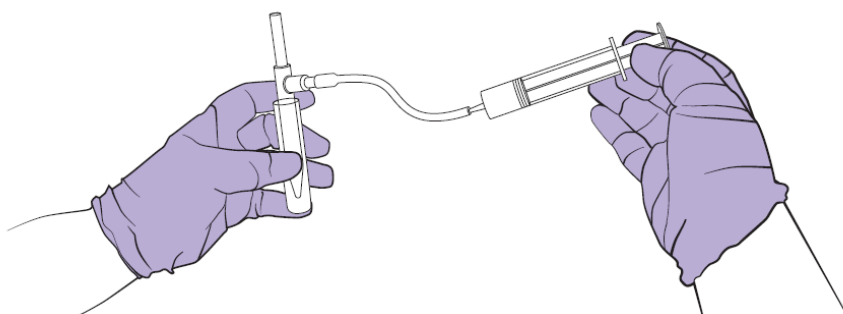
Parts	Equipment	Product Name	Part Number
Torch	Glassware brushes	Nylon Tube Brushes and Pipe Cleaner	Restek® PN 20108
Injector	Glassware brush	Nylon 0.030 Miniature Single-Spiral brushes with a stainless steel stem	Gordon Brush PN 01023
Sampler and skimmer-reducer cones	Sonicator	Branson® M1800 Ultrasonic Bath or sonicator	VWR PN 89375-450
Load coil	Ultrafine hand pad	Scotch-Brite Ultra Fine Hand Pad 7448	3M PN 19-047-254

NOTE The following procedure should be done when the instrument plasma is off and the nebulizer is resting in DIW after use.

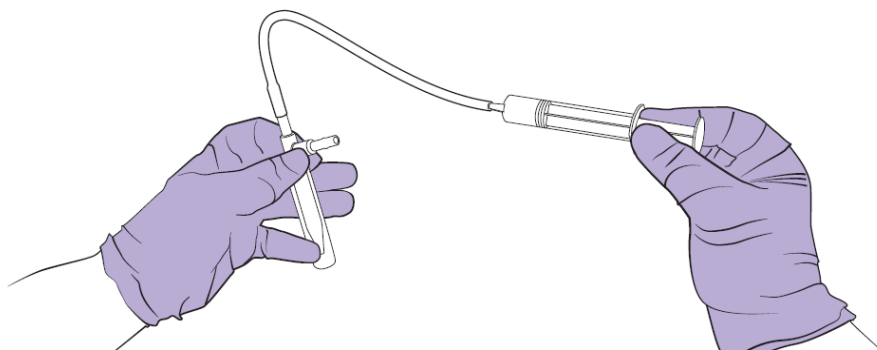
Remove and Clean the Nebulizer

The nebulizer is exposed to considerable cellular material and therefore should be thoroughly cleaned daily. Two methods for daily maintenance and/or unclogging of the nebulizer are provided below.

- 1 Loosen the nut on the sample inlet and remove the sample capillary line from the nebulizer. Disconnect the nebulizer gas line from the Helios and then remove the gas line from the nebulizer side arm.
- 2 Label a 5 mL round-bottom tube and fill it with approximately 3 mL of 10% Contrad.
- 3 Lubricate one end of Tubing 1 from the Nebulizer Cleaning Kit (PN 107210).
- 4 Connect the side arm of the nebulizer to the syringe, provided in the kit, with Tubing 1.
- 5 With the nebulizer tip submerged in detergent, pull slowly on the syringe plunger, filling the nebulizer body with detergent. Continue until the syringe body is filled with detergent.



- 6 Detach the tubing from the side arm and depress the syringe plunger to remove all the liquid.
- 7 Attach Tubing 2 from the nebulizer cleaning kit to the sample inlet and fill the sample capillary with detergent.



- 8 Discard the detergent from the syringe and tubing by depressing the syringe plunger. Remove the syringe and tubing from the sample inlet.
- NOTE** If the nebulizer is clogged, soak it for 1 hr in a detergent bath. If the clog still remains, the nebulizer can be soaked overnight.
- IMPORTANT** Do not sonicate the nebulizer.
- 9 Remove the nebulizer from the tubing-syringe assembly and pull DIW into each tubing several times, and expel, to rinse detergent from the tubing pieces.
 - 10 Repeat Steps 3–7 several times with Tubing 1 followed by Tubing 2, using DIW to rinse the nebulizer.
 - 11 Disconnect the sample line from the connector to the nebulizer line and remove the sample line and the nebulizer line.

Use the Hot DIW Method to Clean the Nebulizer

Materials

Item
Heat-resistant glove or mitt
Beaker
Nebulizer-to-aspirator tubing: 3/16 inch OD, 1/8 inch ID 1/8 inch OD, 1/16 inch ID
Deionized water—Type I ultrapure, >18.2 MΩ (DIW)
Light microscope (optional)

Procedure

- 1 Detach the nebulizer gas line and sample capillary from the nebulizer.
NOTE You might be able to identify the location of the clog by examining the nebulizer with a light microscope.
- 2 Fill a small beaker halfway with DIW.
- 3 Boil the DIW.
- 4 Using a heat-resistant glove or mitt, carefully transfer the beaker to a lab bench.
- 5 Connect a vacuum aspirator (suitable for liquid waste disposal) to the nebulizer using the appropriate tubing.
 - If the clog is near the nebulizer tip, connect the tip to the aspirator using 3/16 inch outside diameter (OD), 1/8 inch inside diameter (ID) tubing.
 - If the clog is near the sample inlet, connect the sample inlet to the aspirator using 1/8 inch OD x 1/16 inch ID tubing.
- 6 Submerge the open end of the nebulizer (tip or sample inlet) and side arm fitting (nebulizer gas inlet) of the nebulizer in the hot DIW.
- 7 Draw DIW through the nebulizer until the clog is removed.



WARNING The nebulizer may be very hot. Carefully remove the nebulizer from the beaker using a heat-resistant glove or mitt.
- 8 Visually inspect the nebulizer using a light microscope to verify that the clog has been removed.
- 9 Verify the nebulizer spray.

- a Connect the nebulizer gas line and connect the sample capillary to the nebulizer (see [Chapter 4: Operation](#)).
 - b Observe the spray from the nebulizer using a flashlight. It should appear as a fine aerosol that leaves the nebulizer in an even, symmetrical pattern.
- 10 Reconnect the sample capillary and nebulizer gas line to the nebulizer for use, or store the nebulizer in the nebulizer rest.

NOTE If the nebulizer remains clogged, refer to the detergent-based nebulizer cleaning kit method.

Remove the Spray Chamber for Cleaning



WARNING Hot Surface. Ensure that the heater has sufficiently cooled before performing any maintenance procedures.

- 1 Remove the heat shield by loosening the 4 screws, 2 on each side of the shield. Lift the shield off and place it in a clean, dry area.

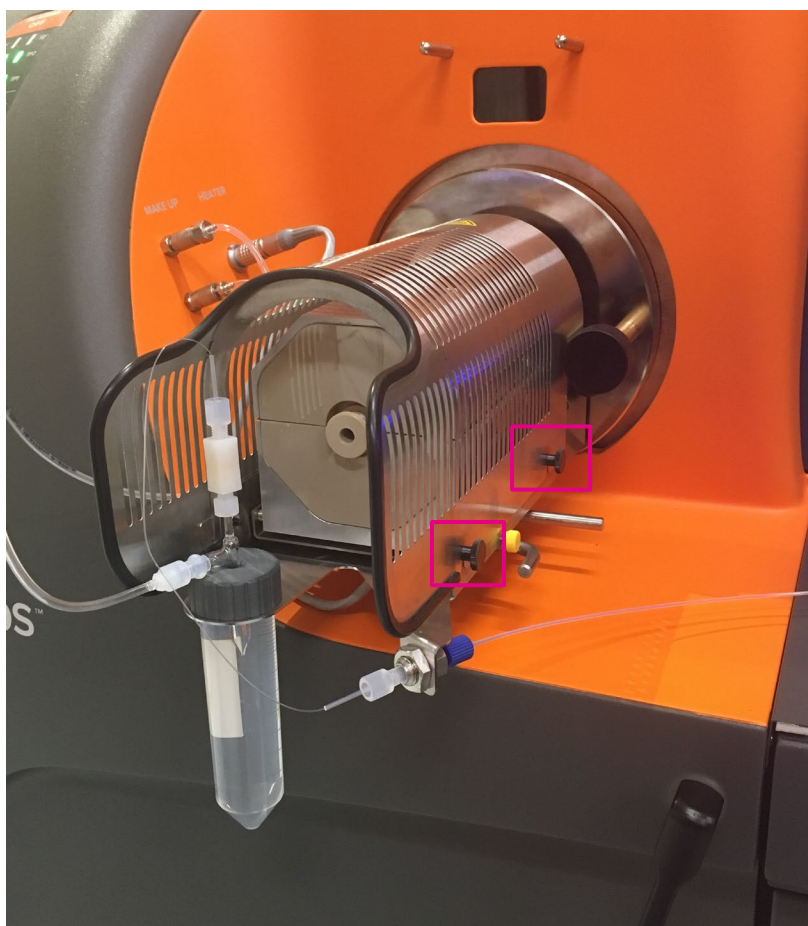


Figure 27. The heat shield on the Helios heater box. There are 4 screws, 2 on each side of the shield, that must be loosened before removing the shield.

- 2 Remove the ball joint clamp that secures the spray chamber to the injector.

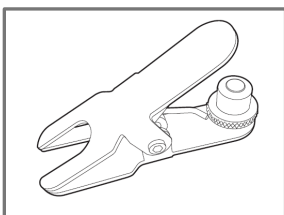


Figure 28. The spray chamber within the heater assembly. The injector ball joint clamp (bottom) connects the spray chamber to the injector. The magenta box indicates where the clamp is inserted.

- 3 Lift the clip on the side of the heater and open the heater box.
- 4 Remove the spray chamber from the heater.
- 5 Disconnect the makeup gas line from the front of the instrument.
- 6 Unscrew the outer cap of the spray chamber, and then remove the inner cap. Inspect the inside of the body of the spray chamber. If there is visible residue on the cap or the

interior, clean with isopropanol and Kimwipes®. If the O-rings are damaged, replace the O-rings.

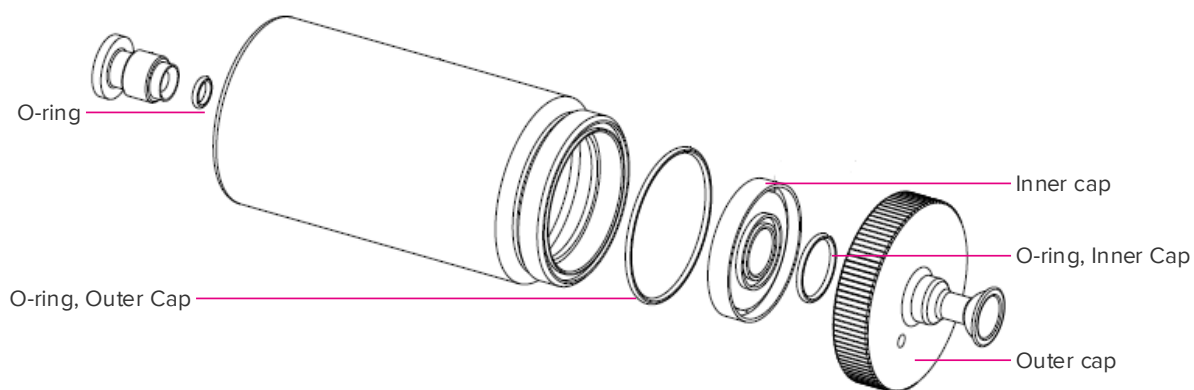


Figure 29. Spray chamber with outer cap and inner cap removed

- 7** Slide the heater off of the heater box pins and rest it on the upper support pins.

Remove the Torch Assembly to Clean



DANGER

- Before opening the front access door and disengaging the torch box from the vacuum chamber, switch off the RF generator power using the breaker located on the right-side panel of the Helios system.
- Wait a minimum of 15 min after turning off the RF generator power before opening the Helios access door to torch/cone area.



WARNING Hot Surface. Ensure that the ICP torch and the load coil have sufficiently cooled before performing any maintenance procedures.

- 1 Switch off the RF generator power using the RFG circuit breaker on the right side of Helios.



Figure 30. The RF generator circuit breaker on the Helios circuit breaker panel

IMPORTANT Check that you are able to turn the injector by $\frac{1}{4}$ turn to ensure that it can be removed for daily cleaning. If the injector does not turn, the injector sealer cap may be too tight. Go to Step 3 and remove the torch assembly.

- 2 Remove the ball joint injector by gently pulling and turning until it comes loose from the torch assembly.



CAUTION FINGER CUT HAZARD. The injector may break if excessive pressure is used to remove the injector from the injector holder.

- 3 In unison, loosen the 2 thumbscrews on the front of the torch assembly.

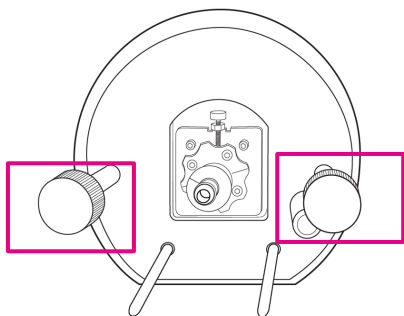


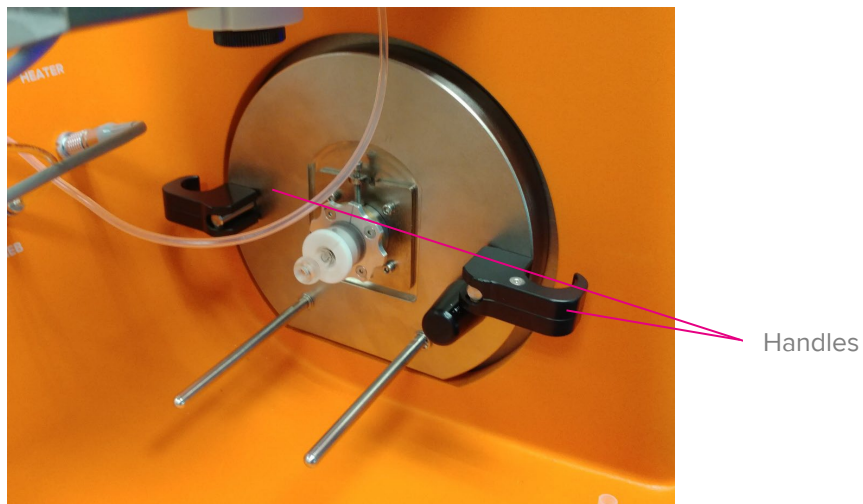
Figure 31. Torch assembly with thumbscrews (magenta boxes)

- 4 Slide the torch assembly off the heater box pins and set it down on a clean, dry workspace. Go to [Remove the Torch Body](#).

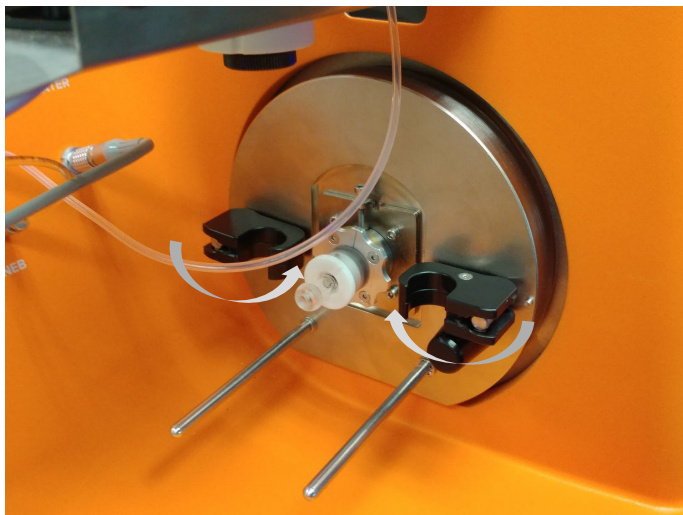
Remove the New Torch Assembly

NOTE Follow the procedure below if you have the new configuration of the torch assembly with the black handles.

The torch assembly is locked and sealed.



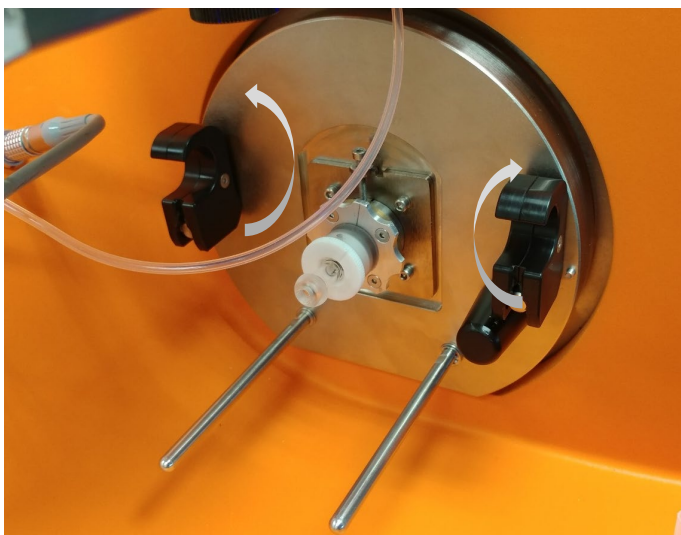
- 1 Insert your index fingers into the loops on the torch assembly handles and flip the handles inward.



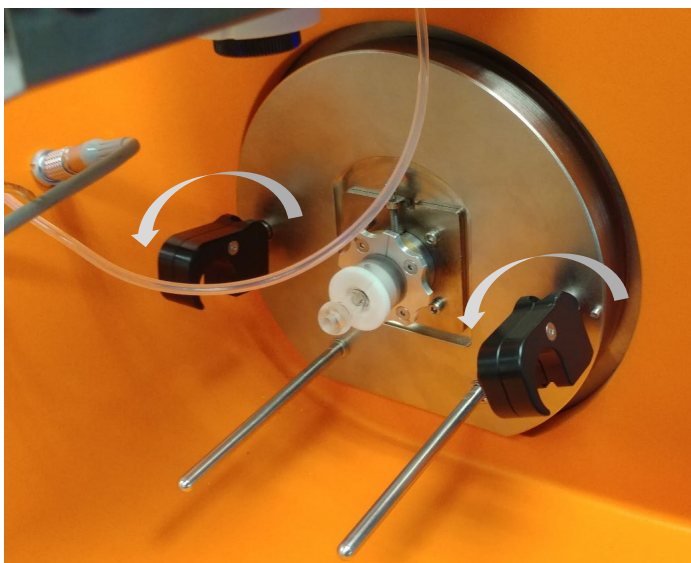
NOTE The torch assembly is still locked in this position and cannot be removed.

- 2 With your index fingers and thumb on each side, grip the handles and rotate up to the 12 o'clock position.

NOTE The right handle will rotate clockwise, and the left handle will rotate counterclockwise.



- 3 Flip the handles down to disengage the torch assembly from the instrument. With the torch handles in the unlocked position, the torch assembly attached to the heater box pins can now be removed from Helios.



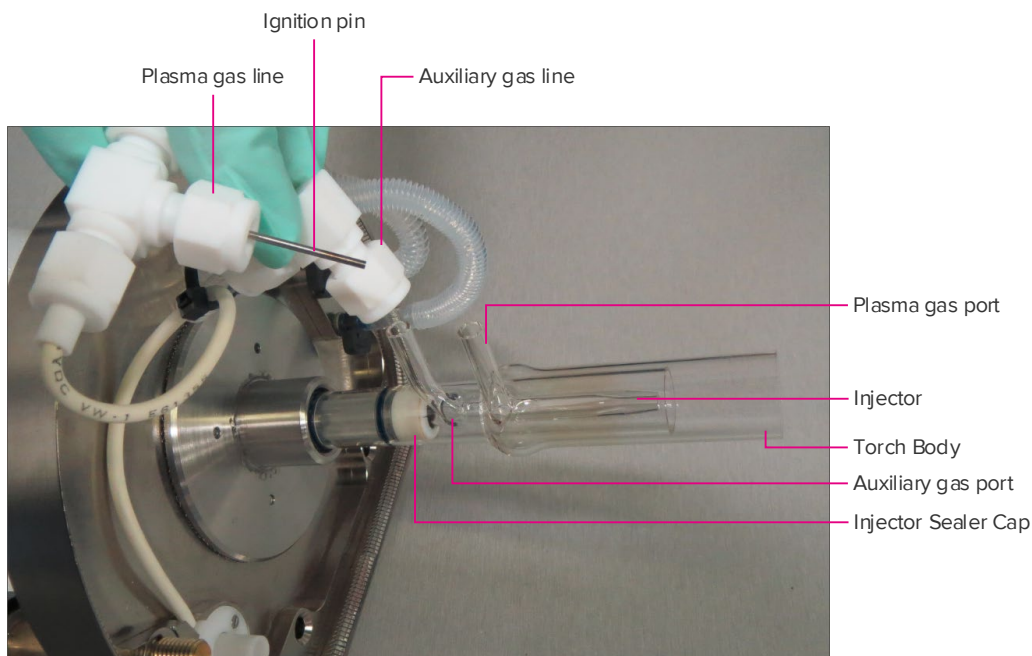
IMPORTANT When removing the torch assembly do not pull on the heater box pins as these are in a fixed position on the assembly.

- 4 Put your index fingers into the handles and hold on with your thumb to gently pull the torch assembly out of the instrument.
- 5 When the entire torch assembly is a few centimeters out of the instrument, release the handles and grip either side of the new torch assembly (metal flange) with your thumbs in front near the top and fingers behind the assembly. Gently pull the entire assembly out of the instrument while maintaining the straight position, so as not to damage the torch or load coil.

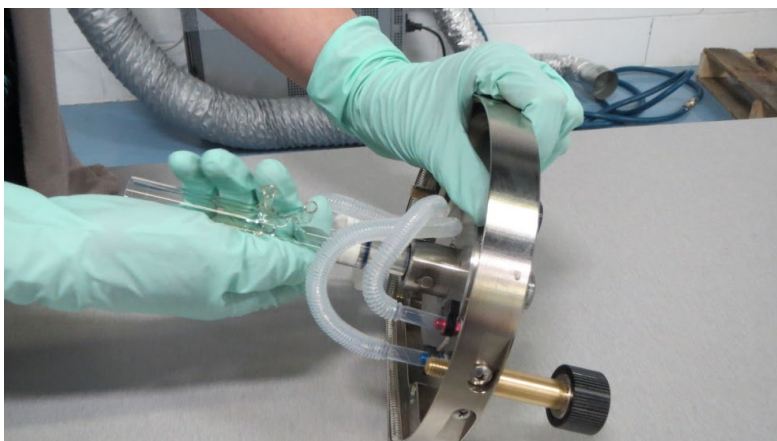


Remove the Torch Body

- 1 Loosen the nut on the plasma gas line (approximately $\frac{1}{2}$ turn), and remove the plasma gas line with ignition pin from the torch body. Loosen the nut on the auxiliary gas line (approximately $\frac{1}{2}$ turn) and remove the auxiliary gas line from the torch body.



- 2 Firmly hold the torch assembly with one hand. With the other hand gently twist and pull the torch off of the injector holder from the base of the torch assembly.



Clean the Torch and Injector

- 1 Soak in 10% Contrad for up to 1 hr.
- 2 Scrub the parts with the recommended glassware brushes.
- 3 Rinse thoroughly with DIW.

- 4 Spray isopropanol on the torch and injector and air dry.

IMPORTANT Do not spray isopropanol on the injector O-ring as this may cause damage.

IMPORTANT Inspect the O-ring (PN 107212) for damage. Replace if necessary (refer to section [Replace the Injector O-Ring](#)).

- 5 Alternatively, dry the glassware with a Kimwipe and air-dry completely.

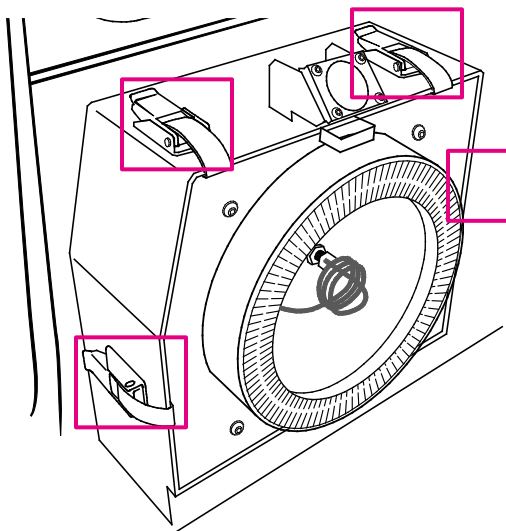
NOTE Ensure that the parts are completely dry before reinstalling.

IMPORTANT The injector must be cleaned weekly to prevent clogging. If using the WB Injector in the system, remove the WB Injector and rinse daily in DIW.

Clean the Load Coil

NOTE The torch body should be removed before beginning this procedure.

- 1 Disconnect the sample line of the Sample Loader from the grounding nut.
- 2 Open the instrument front access door.
- 3 Undo the clips on 4 sides of the front shield and lift off (magenta boxes below).



- 4 Install the load coil core.



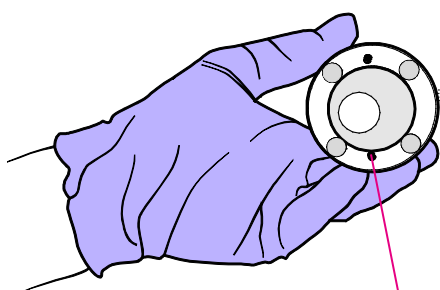
- 5 Using a Scotch-Brite Ultra Fine Hand Pad moistened with isopropanol, gently rub the surfaces of the load coil to remove any deposits. Be careful not to bend the coils.

- 6 Remove the load coil core.
- 7 Visually inspect the coil to look for deposits and/or damage to the coil.
- 8 Gently clean in between the coils with the hand pad and isopropanol, being careful not to bend the coils.
- 9 Wipe the coil with a Kimwipe moistened with isopropanol to remove any residue.
- 10 Reinstall the front shield.

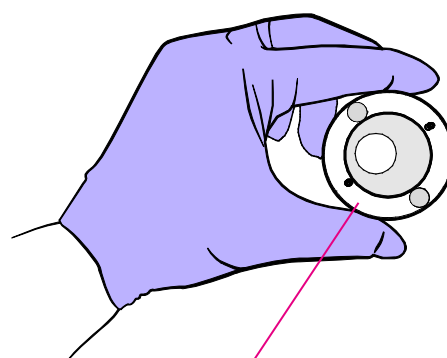
Remove, Clean, and Reinstall the Vacuum Interface Cones

- 1 Remove the torch assembly prior to beginning this procedure.
- 2 Open the front access door of the instrument.

NOTE The cone removal tool has 2 ends, one to remove the sampler cone, and the other to remove the skimmer-reducer.



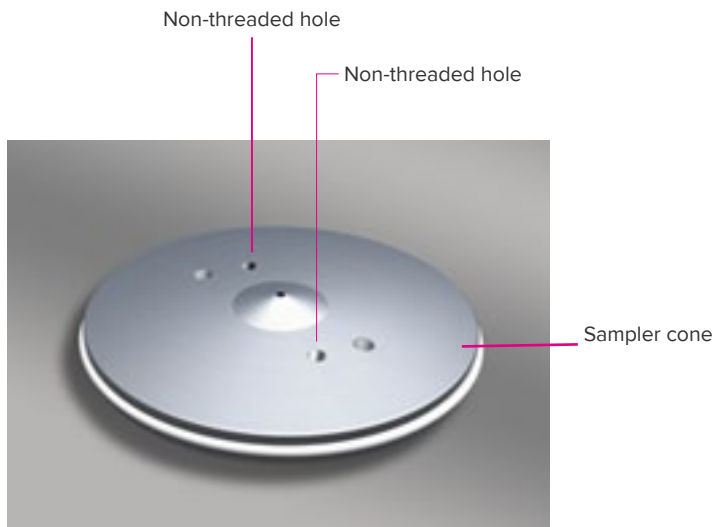
4 magnets for sampler
removal



2 magnets for skimmer-reducer
removal

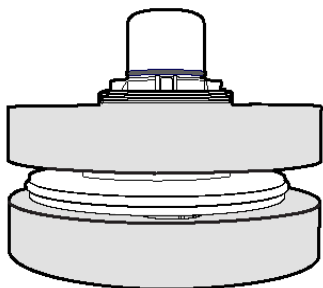
- 3 The sampler cone has 4 holes on the face. Insert the cone removal tool (with 4 magnets) into the 2 non-threaded holes. Rotate the cone removal tool and pull towards you to release the sampler cone from the vacuum interface.

NOTE You may need to use isopropanol to lubricate the sampler O-ring.

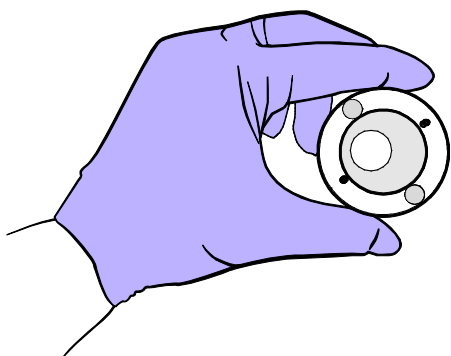


- 4 Remove the sampler cone from the cone removal tool. Be careful not to touch the sampler orifice. Place the sampler cone face down on the bottom adapter.
- 5 Insert the other end of the cone removal tool (with 2 magnets) into the 2 holes on the skimmer-reducer assembly. Turn the tool counterclockwise to remove the skimmer-reducer assembly from the vacuum interface.
- 6 Remove the skimmer-reducer assembly from the cone removal tool and place face down on the top adapter.
- 7 Inspect the sampler O-ring for damage or discoloration and replace if needed.
NOTE Use a 200 μ L plastic pipette tip to remove the damaged Sampler O-ring and replace (PN 105704) .
- 8 Stack the cones as follows in the cone cleaning container: First stack the bottom adapter. Then place the sampler cone face down on the bottom adapter. Follow with the top adapter. Finally, place the skimmer-reducer assembly on the top adapter with the screws facing up.

IMPORTANT Add 10% Citranox as each part is placed in the container to ensure that all parts come in contact with the cleaning solution.



- 9 Sonicate cones in 10% Citranox for no more than 15 min.
- 10 Pour off the Citranox and rinse the container with DIW. Stack the cones and adapter again as described above, adding DIW as each piece is added to the container. Sonicate for an additional 15 min. Repeat the DIW rinse step 2 times.
- 11 Air-dry the cones thoroughly before reinstalling.
- 12 Place the skimmer-reducer assembly on the side of the cone removal tool with 2 magnets.



- 13 Coat the threads of the skimmer-reducer assembly with graphite using a No. 2 pencil.
- 14 Place the skimmer-reducer assembly flush into the interface and begin to turn clockwise. After a few clockwise turns, turn back counterclockwise by $\frac{1}{4}$ turn. If this occurs smoothly, the skimmer-reducer assembly is being threaded properly. If it turns back with difficulty, completely remove the skimmer-reducer assembly and start again. Continue to turn clockwise until the skimmer-reducer assembly is firmly seated in the interface. Detach the cone removal tool.
- 15 Place the other side of the cone removal tool (with 4 magnets) in the non-threaded holes of the sampler cone. Seat the sampler cone flush with the interface. Turn the sampler cone clockwise while applying gentle forward pressure. You may need to lubricate the sampler O-rings with a small amount of DIW. Remove the cone removal tool.

- 16 Press the edges of the sampler cone to make sure it is firmly seated, taking care not to touch the orifice.

Reassemble the Torch Assembly

- 1 Inspect the injector sealer cap and ensure that it has not been damaged or cracked, and then tighten the injector sealer cap. Ensure that the cap is finger-tight.
- 2 Gripping the torch body at its base, push and turn the torch body to install it over the 2 O-rings of the injector holder. Sprinkle isopropanol as needed to lubricate the O-rings.
- 3 Turn the torch body so that the gas ports are oriented on top.
- 4 Connect the auxiliary gas line to the port closest to the injector holder. This port is slightly angled. Tighten the nut.
- 5 Connect the plasma gas line (with the ignition pin) to the second port. This port is straight. Tighten the nut.
- 6 Check that both of the gas connections are tight.
- 7 Install the ball joint injector by pushing and turning until it is fully inserted.
IMPORTANT Check that you are able to turn the injector by $\frac{1}{4}$ turn. If this is not the case the injector sealer cap may be too tight. Remove the torch and loosen the injector sealer cap so that it is just finger-tight.
- 8 Confirm that the injector is 1.5–2 mm from the end of the inner portion of the torch.

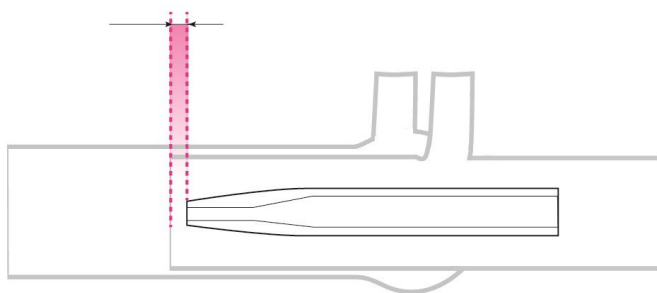
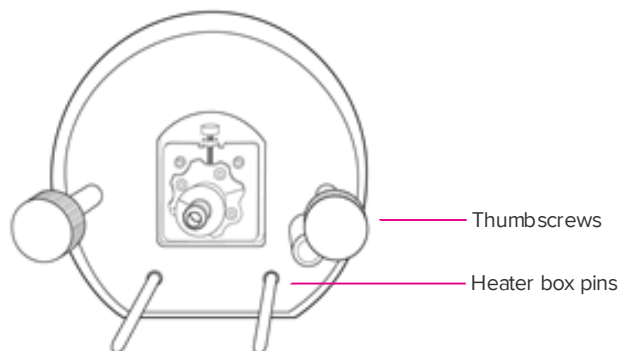


Figure 32. The injector should be positioned 1.5–2 mm from the end of the inner portion of the torch (as indicated by the pink dashed lines).

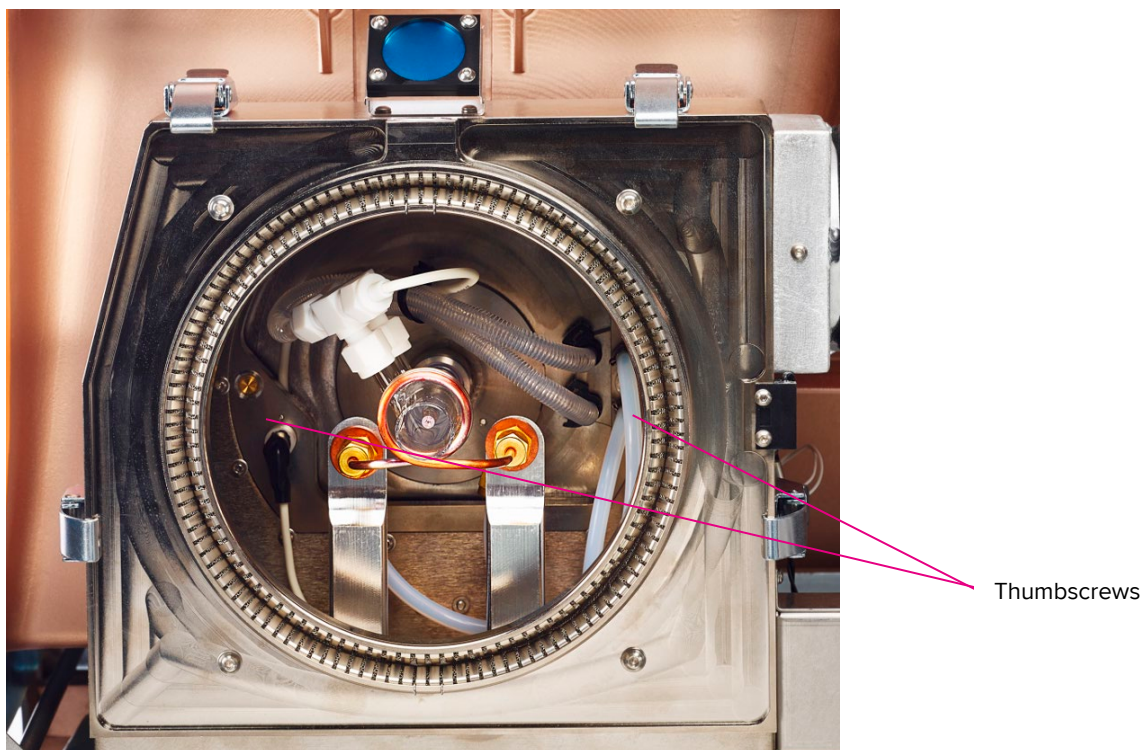
- 9 With the Helios front access door closed, slide the torch assembly onto the heater box pins and push flush, making sure to line up the high-voltage connector with its port.
NOTE If the new torch assembly is installed on your system, refer to [Reinsert the New Torch Assembly](#).
- 10 Turn the thumbscrews in unison. Continue to tighten the thumbscrews until an audible click is heard on each side. This ensures that the torch assembly is installed correctly.
NOTE The thumbscrews have an internal ratcheting system on the black knobs. Over a small range, these knobs are free to rotate without the brass screw being turned.

Therefore, when installing or removing the torch assembly, always be sure that the knobs are moving in the same direction as the screw.

NOTE If one of the thumbscrews becomes significantly more difficult to turn, loosen the thumbscrews completely and repeat Step 10.

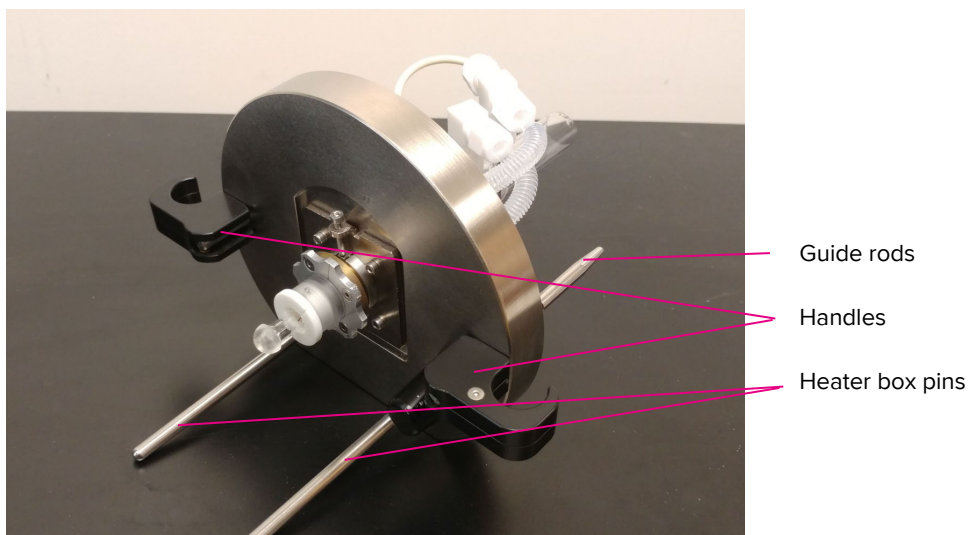


- 11 Open the front access door of the Helios instrument and view the positions of the thumbscrews with respect to one another. Ensure that they have an equivalent amount of thread engagement. Loosen or tighten the thumbscrews on the front to equalize the thread engagement.



Reinsert the New Torch Assembly

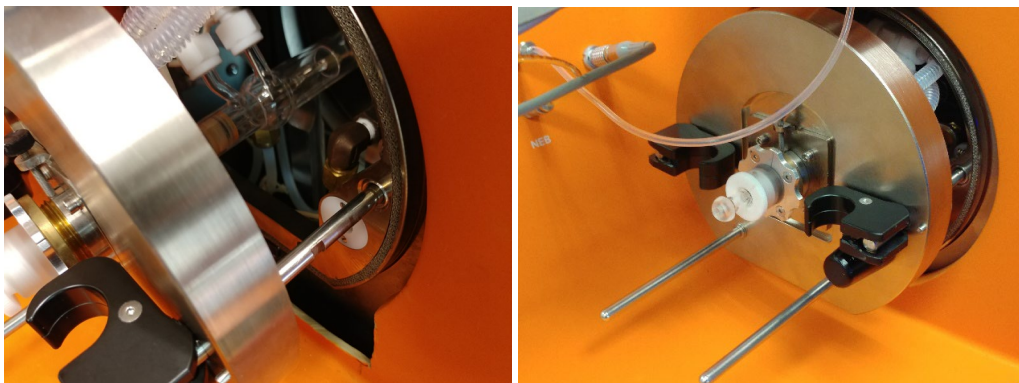
- 1 Place the torch assembly on the laboratory bench.



- 2 Before inserting the torch assembly into the instrument, rotate the handles fully inwards to the locked position.



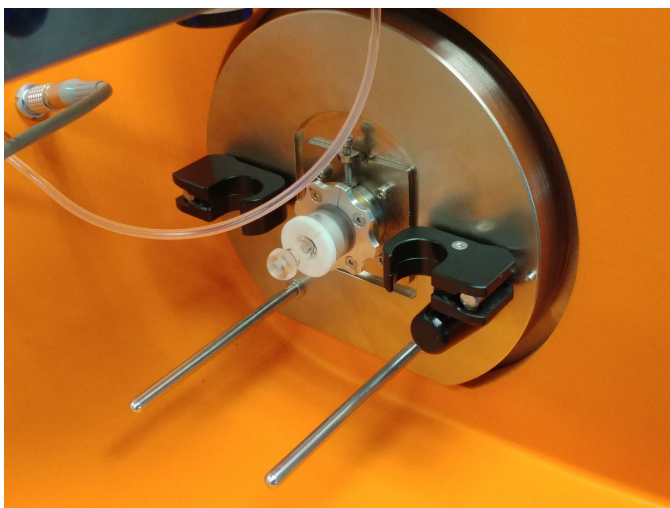
- 3 While securely holding on to the torch assembly on either side of the metal flange, carefully line up the guide rods with the holes on either side of the instrument face and gently push the entire assembly into the instrument slowly.



CAUTION Pinch hazard. Exercise caution when inserting the torch assembly. Remove fingers before inserting into position.

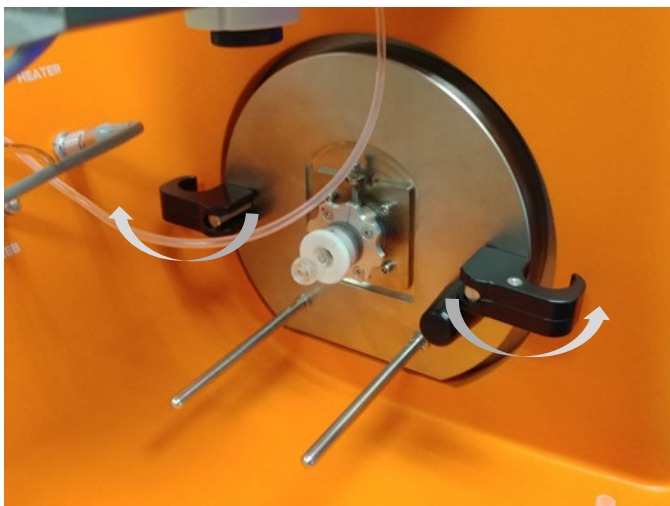
- 4 Carefully guide the torch through the center of the load coil, ensuring that it is even on both sides.

IMPORTANT Downward or upward pressure could damage the load coil as you push the torch assembly along the guide rods. We recommend that you open the instrument door and visually check the load coil as you guide the torch assembly in place.



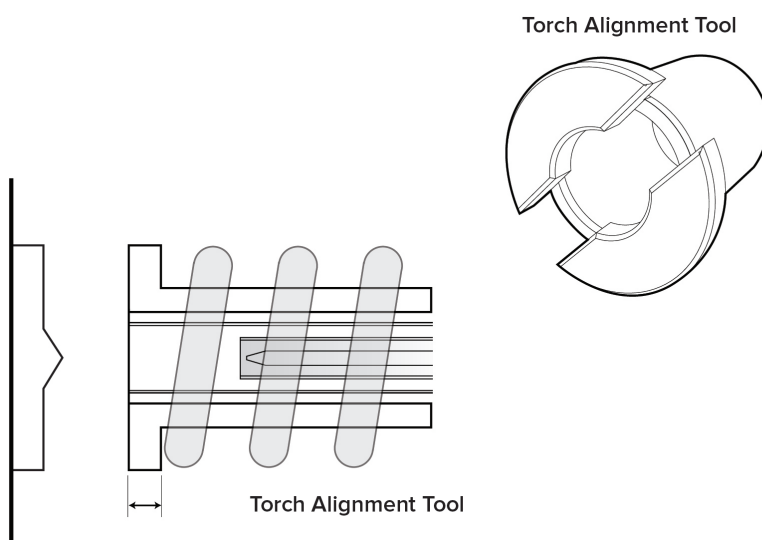
- 5 Move your hands to the front of the torch assembly with your fingers away from the back of the metal flange. Push the torch assembly into the instrument until you hear a click. This indicates that the torch holder is inserted in the correct position.
- 6 Flip both handles outward **simultaneously** to fully seal the torch assembly.

NOTE The audible click is not sufficient to seal the torch assembly unit. The unit is not fully sealed until the handles are latched in this position.



Check the Alignment of the Torch with the Load Coil

- 1 Install the torch alignment tool into the end of the torch. Check that it spins freely. If it does not, then the torch is not aligned properly with the load coil. Remove the torch assembly and reinstall being particularly careful to turn the thumb screws in unison.
- 2 Gently push the torch alignment tool in as far as it will go.



- 3 If the outer edge of the torch alignment tool is not flush with the edge of the torch, remove the torch assembly and check that the torch is installed over both O-rings.

IMPORTANT If the tool is not flush with the torch (± 1 mm), inspect the coils to ensure that they are not distorted or damaged.

NOTE If a new torch has been installed, contact Standard BioTools Technical Support.

- 4 If the torch is aligned properly in the load coil, remove the torch alignment tool.
- 5 Close the front access door.

Reassemble the Spray Chamber and Heater

- 1 Place the inner cap of the spray chamber back into the outer cap and screw it back onto the body of the spray chamber.

IMPORTANT Check that the spray chamber inner and outer cap have been tightened prior to re-installing.

NOTE If a squeaking noise is noticed, remove the outer cap and wipe the threads of the cap and the spray chamber with a Kimwipe moistened with isopropanol.

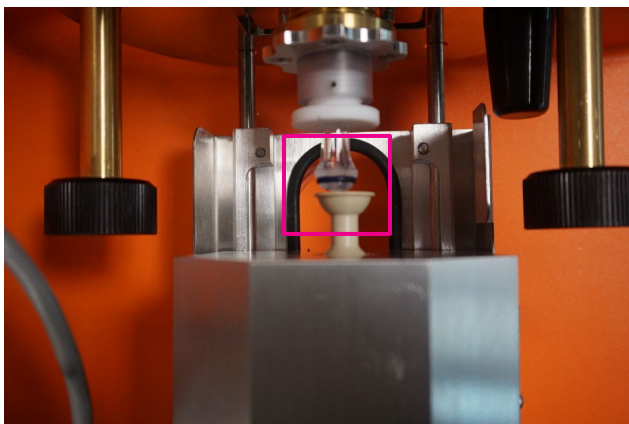
- 2 Gently place the spray chamber in the heater box making sure that the outer cap and makeup gas line are sitting snugly in the groove of the heater box.
- 3 Close the heater lid.
- 4 Slide the heater box off of the heater guide pins and slide back onto the support pins towards the torch assembly so that the spray chamber ball joint connection meets the injector.

Adjust the Position of the Heater Tray Assembly and Check the Spray Chamber Alignment with the Injector

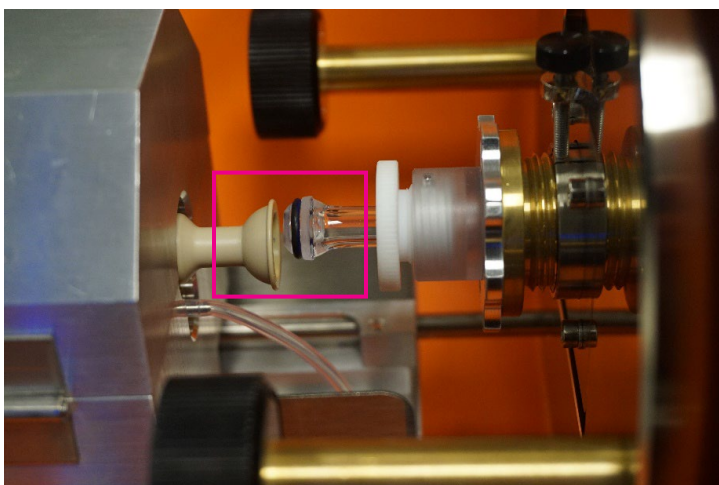
The new Helios heater tray design enables easier alignment to the injector. The new design features:

- An adjustment lever to align in the horizontal direction
- An adjuster wheel to align the tray in the vertical direction
- A bent shaft lever to align the heater/spray chamber front-end in the vertical direction

- 1 View the spray chamber and injector from above to observe the horizontal alignment of the spray chamber port and the ball joint of the injector.

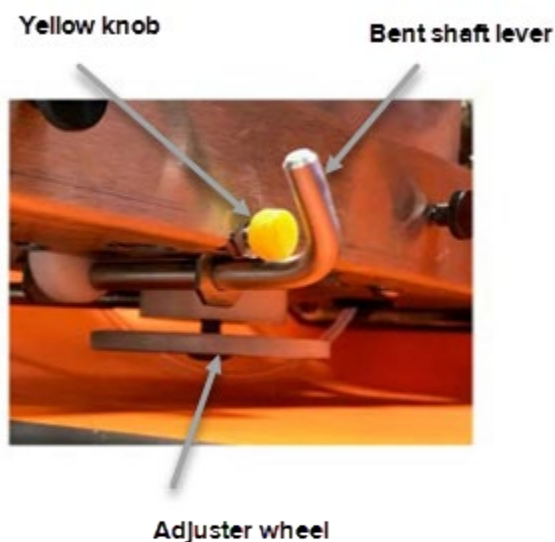


- 2 View the 2 parts from the side to observe the vertical alignment.



- 3 The vertical and horizontal adjustment for the heater is on the lower right-hand side.





- 4 Use the adjuster wheel to move the vertical alignment of the back end of the heater.
 - a Slide your hand under the heater being careful not to move the heater. Use your index finger to turn the knob.
 - b Turn it in the counterclockwise direction to raise the heater, or clockwise to lower the heater. View the injector and spray chamber from the side to ensure that it is aligned vertically.
- 5 Use the adjuster lever to adjust the horizontal alignment of the heater box (left or right) to ensure that the heater is sitting perfectly straight on its axis.

Push the lever back (toward the instrument) to move the heater to the left or pull the lever forward (toward the nebulizer) to move the heater to the right.

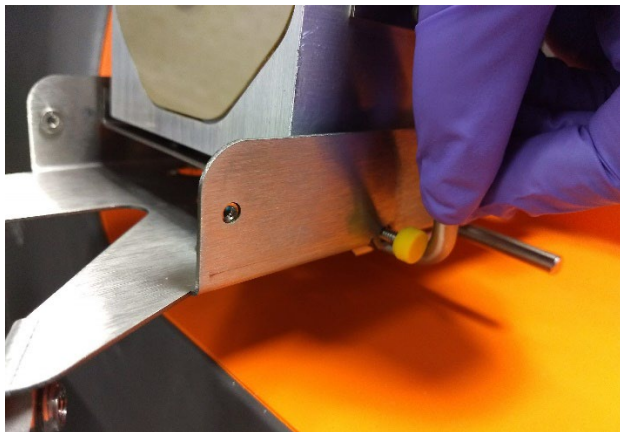
NOTE Care should be taken when performing the horizontal adjustment because the lever cannot be locked into place.



- 6 Use the bent shaft lever to adjust the vertical alignment of the front part of the heater.
 - a Loosen the yellow knob to free the bent shaft.

NOTE Do not unscrew the knob too much as it will interfere with the movement of the bent shaft lever.

- b** Pull up on the bent shaft lever up to raise the anterior part of the heater or push it down to lower the anterior part of the heater.

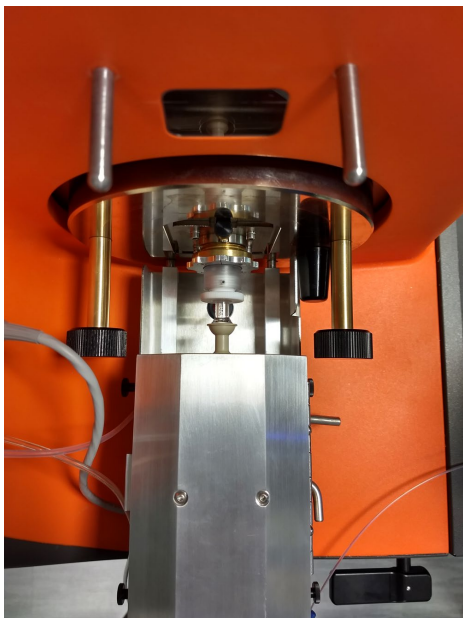


- c** While holding the bent shaft lever, tighten the yellow knob to secure the position.

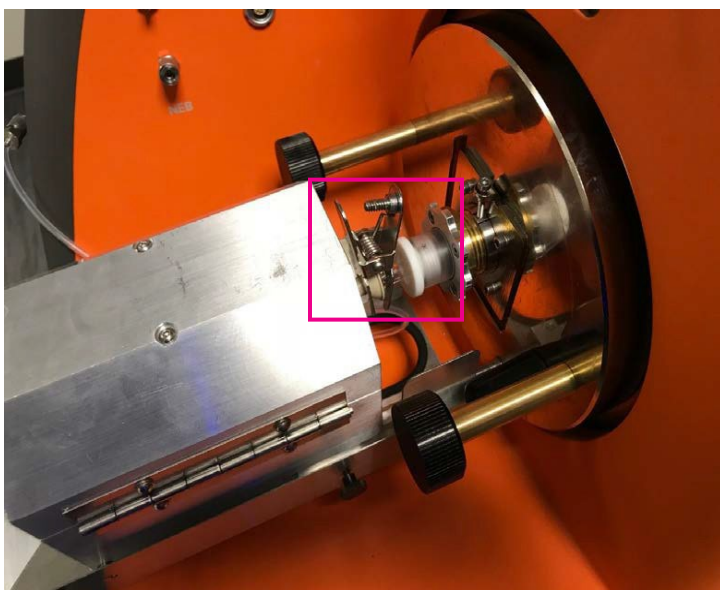


- 7** View the connection of the spray chamber and the injector from above and from the side to ensure that it is aligned.

NOTE Adjusting the front vertical alignment may affect the back vertical alignment. If needed, re-adjust the back vertical alignment using the adjuster wheel.



- 8** Carefully slide the heater so that the injector ball joint connects with the cup in the spray chamber cap.
- 9** Secure the ball joint clamp and ensure that it is securely seated on the ball joint injector and spray chamber.



- 10** Place the heat shield back onto the heater and tighten the 4 screws, 2 on each side of the shield.

- 11 Reconnect the makeup gas line.

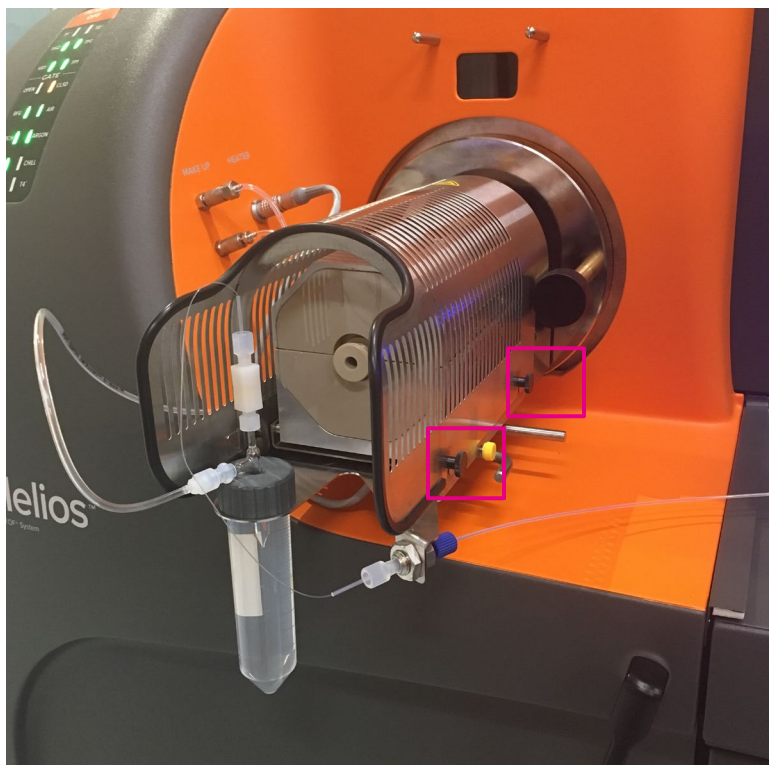
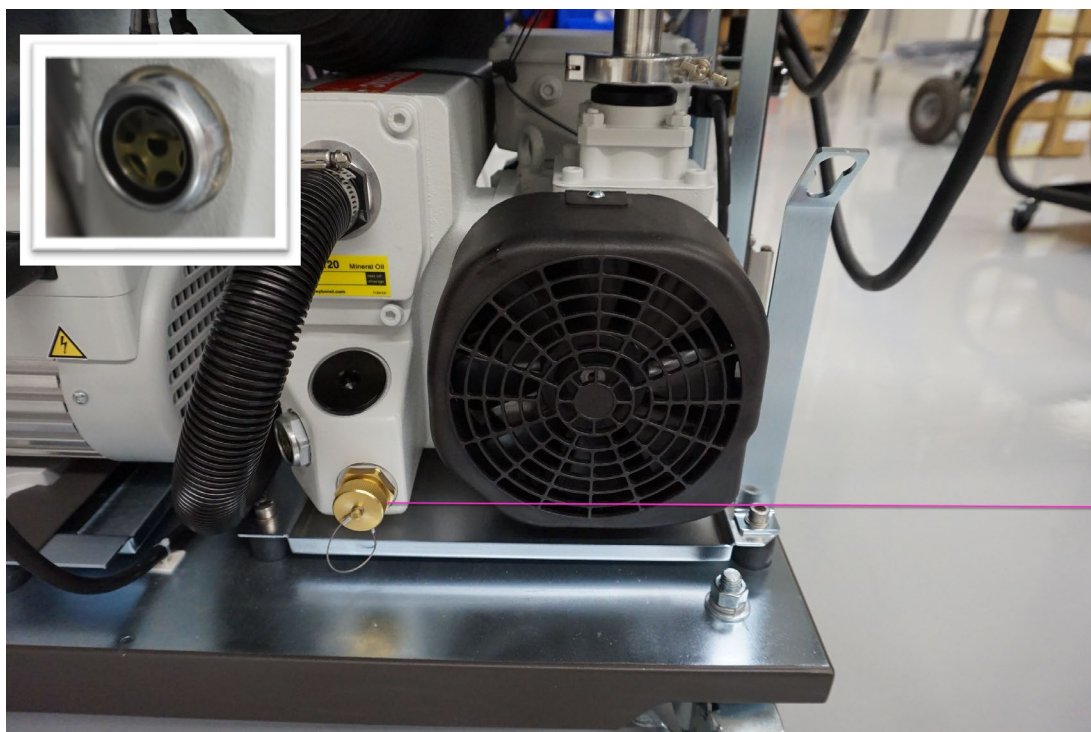


Figure 33. The heat shield on the Helios heater box. There are 4 screws, 2 on each side of the shield, that must be loosened before removing the shield.

Check the Condition of the Interface Pump Oil

- 1 Open the front access door using the door handle. Pull the spring pin to the left and open the lower instrument door.

- 2 Open the lower right door of the instrument. The interface pump is on the right side of the instrument.



Valve

Figure 34. The interface pump in the lower right compartment of the Helios system. The visual inspection window is on the side of the interface pump (inset).

- 3 The oil level in the interface pump should be approximately $\frac{3}{4}$ full according to the Min and Max lines on the visual inspection window.
- 4 Verify the condition of the oil using the oil inspection chart. The oil should be below Level 4 as indicated in the pump oil condition chart.

IMPORTANT The interface oil condition should be checked weekly. If the oil condition is above 4 the oil needs to be replaced.

Pump Oil Condition Chart

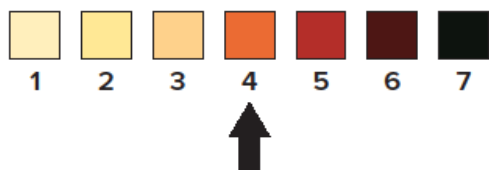


Figure 35. Pump oil condition chart. When the oil is above Level 4 (as indicated by the black arrow) the oil should be replaced in the interface pump.

Cleaning Summary

Table 13. A summary of the cleaning procedures for the Helios system glassware and parts

Part	Frequency and Cleaning Agent	Procedure
Sample capillary Sample line Sample probe line	Daily Type 1 ultrapure (18.2 MΩ) water (DIW)	1 Use a 2 mL luer syringe and luer adapter. 2 Place one end the line into a 5 mL tube. 3 Push DIW through the line.
Grounding nut	Daily Type 1 ultrapure (18.2 MΩ) water (DIW)	1 Use a 2 mL luer syringe and luer adapter. 2 Push DIW through the grounding nut.
Spray chamber	Weekly Isopropanol and Kimwipes	1 If there is visible residue on the cap or the interior, clean with isopropanol and Kimwipes. 2 Air-dry. 3 Dry thoroughly before reinstalling on instrument.
HT Injector	Weekly Contrad 100/Decon 90 (dilute to 10% in DIW)	1 Soak in 10% Contrad/Decon for 1 hr. 2 Scrub with brush. 3 Rinse with DIW. 4 Dry thoroughly before reinstalling on instrument.
WB Injector	Daily Weekly	1 Rinse in DIW. 2 Dry thoroughly. 1 Soak in 10% Contrad/Decon for 1 hr. 2 Scrub with brush. 3 Rinse with DIW. 4 Dry thoroughly before reinstalling on instrument.
Torch body	Weekly Contrad 100/Decon 90 (dilute to 10% in DIW)	1 Soak in 10% Contrad/Decon for 1 hr, or overnight if needed. 2 Scrub with brush. 3 Rinse with DIW. 4 Dry thoroughly before reinstalling on instrument.
Nebulizer	Daily Contrad 100/Decon 90 (dilute to 10% in DIW)	• For storage, soak in DIW between operating sessions. • For washing: 1 Draw 10% Contrad/Decon through side arm and sample inlet. 2 Soak in 10% Contrad for 15 min. 3 Repeat with DIW to rinse. IMPORTANT • Do not sonicate. • Do not clean with acidic detergent (for example, Citranox).
Nebulizer rest	Weekly	Discard the old DIW and add 50 mL of DIW to the conical tube.

Part	Frequency and Cleaning Agent	Procedure
Sampler cone Skimmer-reducer assembly	Weekly (approximately 40 hr of sample acquisition) Citranox (dilute to 10% in DIW)	1 Place cones with adapters into the cleaning container. 2 Soak and sonicate in 10% Citranox (15 min maximum). 3 Rinse with DIW. 4 Repeat soak and sonication with DIW 3 times. 5 Dry thoroughly before reinstalling.
Load coil	Weekly Isopropanol	Scrub gently with isopropanol and a Scotch-Brite Ultra Fine Hand Pad (3M 7448).
Interface pump	Weekly Vacuum Pump Oil	1 Inspect the visual inspection window and verify the condition of the oil using the oil inspection chart. 2 Verify the level of the oil is approximately $\frac{3}{4}$ full. 3 Drain out the oil and fill new oil if necessary.

Maintenance Checklist

The following are some checks to ensure that the system is clean and has been put back together correctly.

Nebulizer

- ☐ Nebulizer gas and sample line connections are tight.
- ☐ Sample capillary is correctly inserted into the nebulizer.
- ☐ The nebulizer is free of damage and clogs.

Spray Chamber

- ☐ Makeup gas line connection is tight.
- ☐ Injector ball joint clamp is in place.
- ☐ Nebulizer is fully inserted into adapter port.
- ☐ The spray chamber is aligned with the injector and tightly fitted with the ball joint clamp to the injector.

Torch Body and Injector

- ☐ Injector is pushed fully into injector holder.
- ☐ Plasma and auxiliary gas connectors are tight and correctly connected.
- ☐ Torch is aligned properly relative to the load coil.

Cones

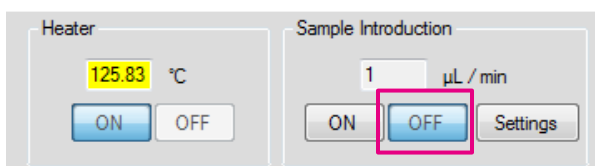
- ☐ Cones are clean and properly installed using the cone removal tool.
- ☐ The skimmer/reducer is in finger-tight.

Periodic Maintenance

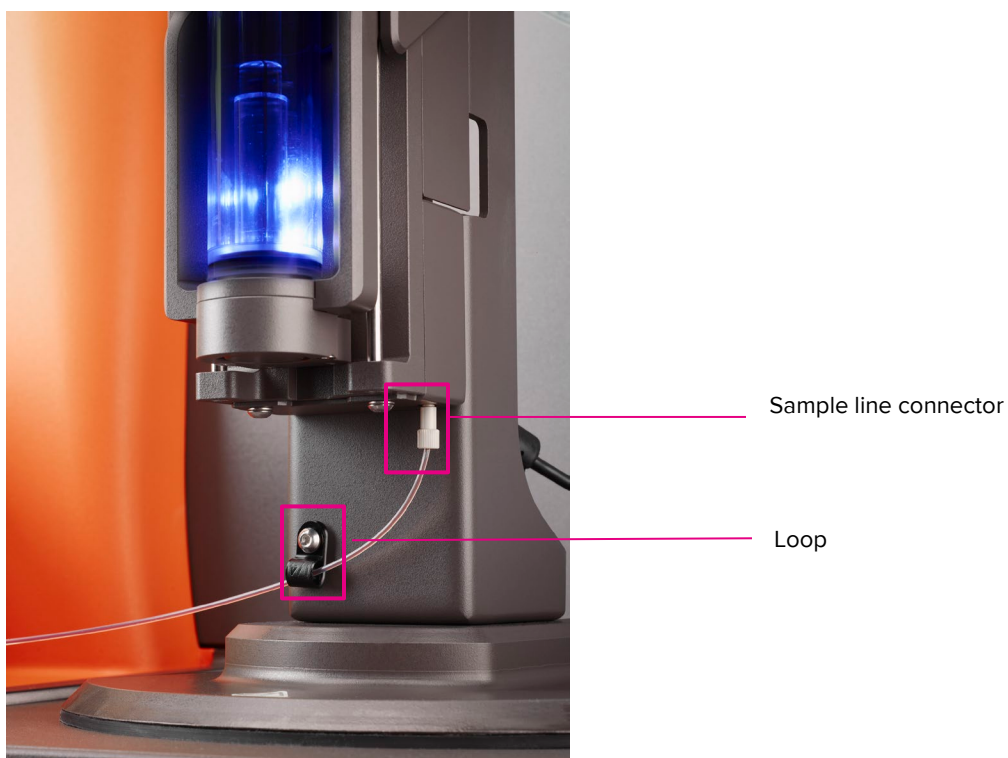
Replace the Sample Line on the Sample Loader

If the Sample Loader does not pressurize or the pressure is quite high when it is on in the software, there may be a clog in the sample line. Clean the sample line and if this does not fix the issue the sample line needs to be replaced.

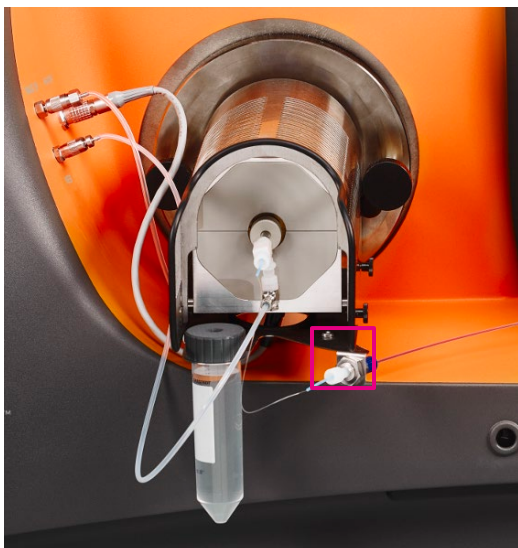
- 1 Go to Sample Introduction and click **OFF** to fully depressurize the Sample Loader. Wait until the LED on the Sample Loader is white.



- 2 Unscrew the sample line connector underneath the Sample Loader.



- 3** Unscrew the blue connector on the grounding nut of the heater assembly and slide the sample line out of the loop. Set aside.



- 4** Obtain a new sample line.
- 5** Separate the tan connector from the new sample line; thread sample line through the loop.



- 6** Ensure that the brown line is flush with the clear sleeve and the clear ferrule with blue sample line connector.

- 7 Screw the blue sample line connector into the grounding nut of the heater assembly until finger-tight.



- 8 At the other end of the sample line, slide the tan sample line connector over the sample line.
- 9 Pull approximately 1.5 mm of the brown line out of the clear sleeve.



- 10 Holding the brown line of the sample line, partially screw the tan sample line connector into the opening underneath to the Sample Loader.
- 11 Push the brown line into the Sample Loader until it stops.
- 12 Screw the tan sample line connector until it is finger-tight.
- 13 Push the clear sleeve towards the tan sample line connector until it stops. The clear sleeve should now fully cover the brown line.

Replace the O-Ring of the Sample Loader Pressure Chamber

When the Sample Loader cannot pressurize, check if the O-ring is misaligned or damaged. Replace the O-ring if it is damaged.



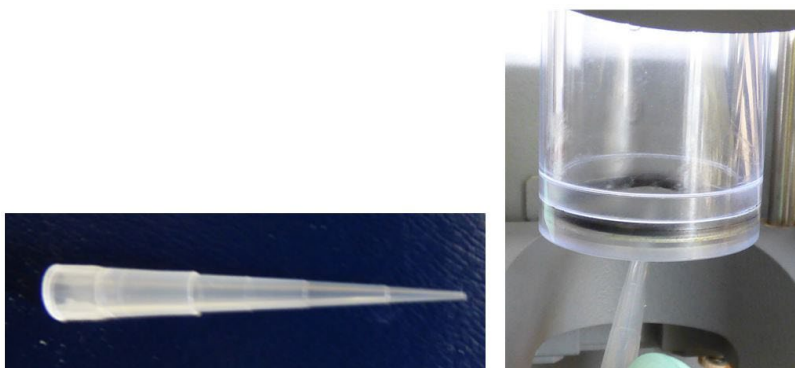
- 1 Move the sample probe line to avoid damage or contamination to the sample inlet.
 - a Lower the handle of the Sample Loader to open up the pressure chamber and remove the test tube and holder.



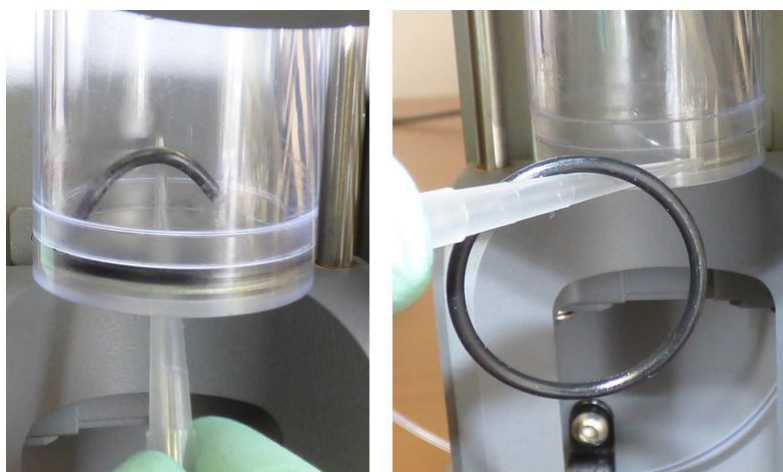
- b** Gently pull up the sample probe line from the top of the Sample Loader toward the corner of the access cover until the line is halfway up the pressure chamber.



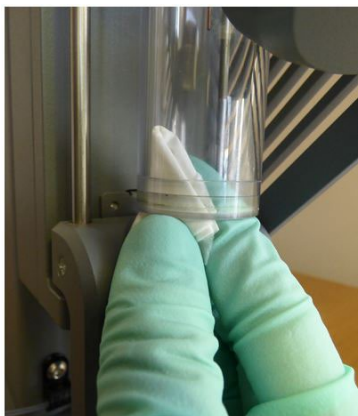
- 2** Remove the O-ring from inside the pressure chamber.
 - a** Using a standard 200 μ L plastic pipette tip, gently lift the O-ring out of the groove in the pressure chamber.



- b** Using the pipette tip, detach the O-ring from the groove and remove it from the pressure chamber.



- c Using Kimwipes, wipe any excess O-ring grease from the inside of the pressure chamber.



- 3 Obtain a new O-ring (PN 107301) and a tube of silicone grease (Magnalube, Cat. No. MG75).



- 4 Apply a 1 inch length of Magnalube-G on a gloved finger.



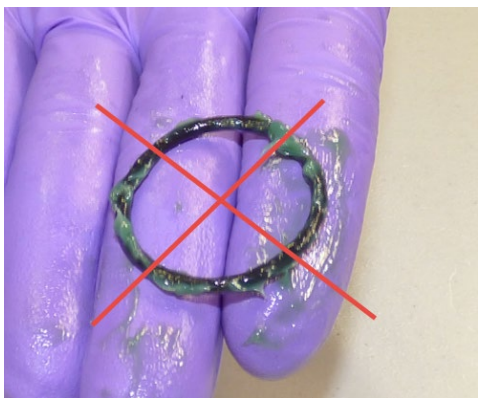
- 5 With the clean hand, apply the Magnalube-G to the O-ring while moving it in a circular manner.



- 6 Ensure the entire O-ring is covered with the Magnalube-G as shown.



NOTE Avoid applying too much or too little Magnalube-G, as shown below.



- 7 Change gloves before proceeding to the next step.

- 8 Carefully place the new O-ring covered with Magnalube-G into the groove underneath the pressure chamber.



- 9 Slide your finger along the edge of the O-ring to ensure a consistent seal within the groove.



NOTE After replacing the O-ring, use a Kimwipes (as shown in Step 3) to wipe any excess O-ring grease from inside the pressure chamber.

- 10 Slowly push the sample probe line back into the top of the Sample Loader until it reaches the first line of the pressure chamber when viewed at eye level.



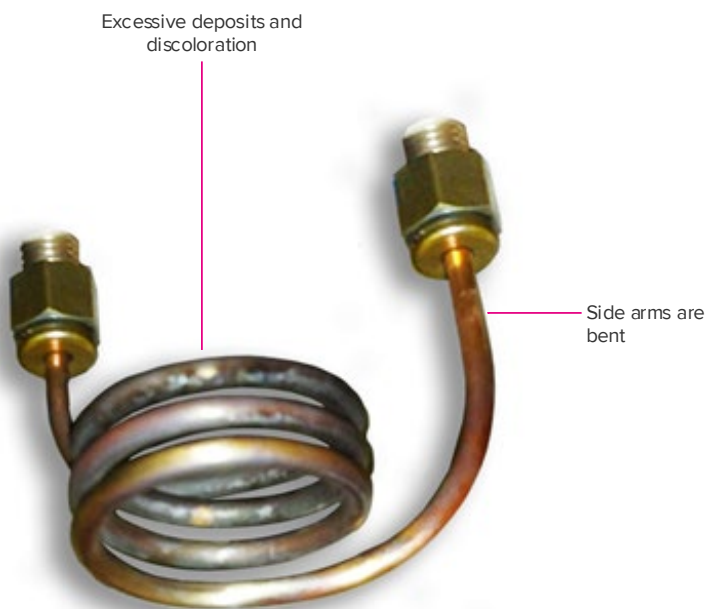
- 11 Close the handle of the Sample Loader. Observe whether a consistent seal is maintained by the pressure chamber O-ring.



- 12 Open and close the handle 4 more times to ensure that the O-ring remains secured within the groove.

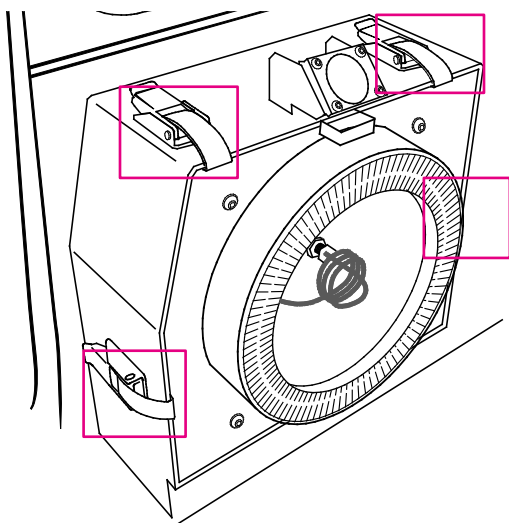
Replace the Load Coil

If the load coil is damaged or misshapen it must be replaced (PN 105398). Inspect the load coil regularly to ensure that it is in good condition.



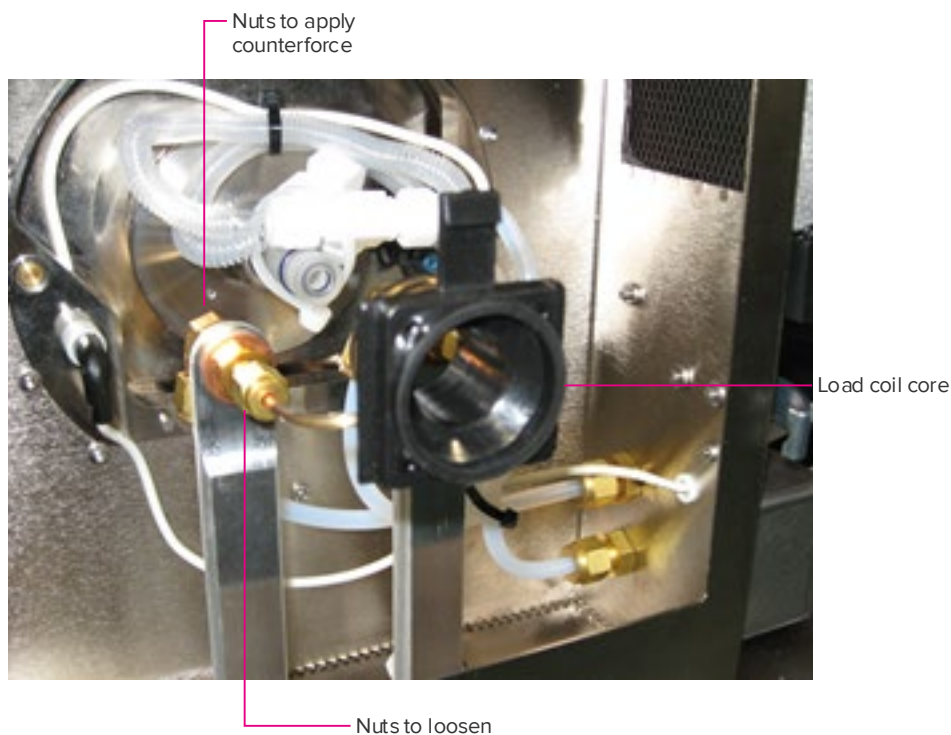
WARNING Before performing maintenance on the cones or torch, switch off the radio frequency generator power using the circuit breaker at the right rear of the system. Wait at least 5 min for residual electrical charge to dissipate. Additional time is required to allow the inductively coupled plasma torch, cones, and load coil to reach room temperature.

- 1 Remove the nebulizer gas line. Disconnect the sample line from the grounding nut and connect to the Sample Loader.
- 2 Remove the injector ball joint clamp. Slide the heater (with heat shield) off of the heater guide pins and rest it on the support pins. Remove the torch assembly from the front face of the instrument.
- 3 Open the front access door. Undo the clips on 4 sides of the front shield and lift off (magenta boxes below).



- 4 Using a 7/16 wrench loosen the nut holding the load coil. Use a 9/16 wrench simultaneously to apply counterforce on the larger nut. Repeat on the opposite side. Remove the old load coil.
- 5 Carefully remove the zip ties on the new load coil using a wire cutter. Remove the base of the load coil holder but keep the load coil core in place.

- 6 Install the new load coil using the 7/16 wrench to tighten the nuts and washers while applying counterforce on the larger nuts with the 9/16 wrench.



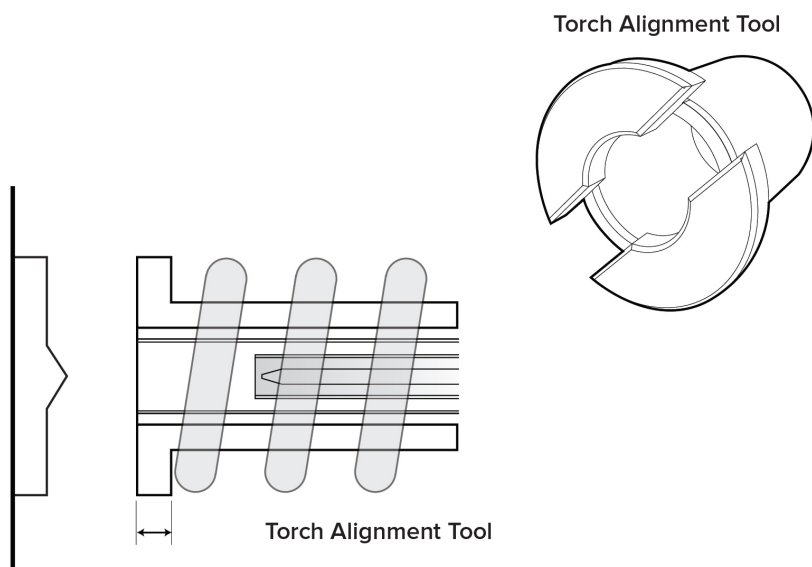
- 7 Remove the load coil core. Examine the new load coil and make sure that the coils are equidistant. Also ensure that the arms of the coil are straight and aligned.
- 8 Replace the front shield and fasten the 4 clips.
- 9 Reinstall the torch assembly. Check the alignment of torch with the load coil (refer to the appropriate steps in the cleaning and maintenance section if necessary).

Z-Alignment Check

NOTE When a new torch has been installed it is necessary to check the Z-alignment.

- 1 Install the torch alignment tool into the end of the torch.

- 2 Gently push the torch alignment tool in as far as it will go.



- 3 The outer edge of the torch alignment tool should be flush with the edge of the torch.

IMPORTANT If the torch is not flush with the torch alignment tool, contact Standard BioTools Technical Support.

- 4 Remove the torch alignment tool.
- 5 Close the front access door.

Replace the Injector O-Ring

- 1 If the Injector O-Ring is damaged or worn you need to replace it. Inspect the O-Ring (PN 107212) when you remove the injector for cleaning (refer to section [Clean the Torch and Injector](#)).



- 2 Using a gloved hand remove the damaged injector O-ring.

NOTE If the O-ring is difficult to remove, use a plastic pipette tip to cut out the O-ring. Do not damage the groove on the injector.

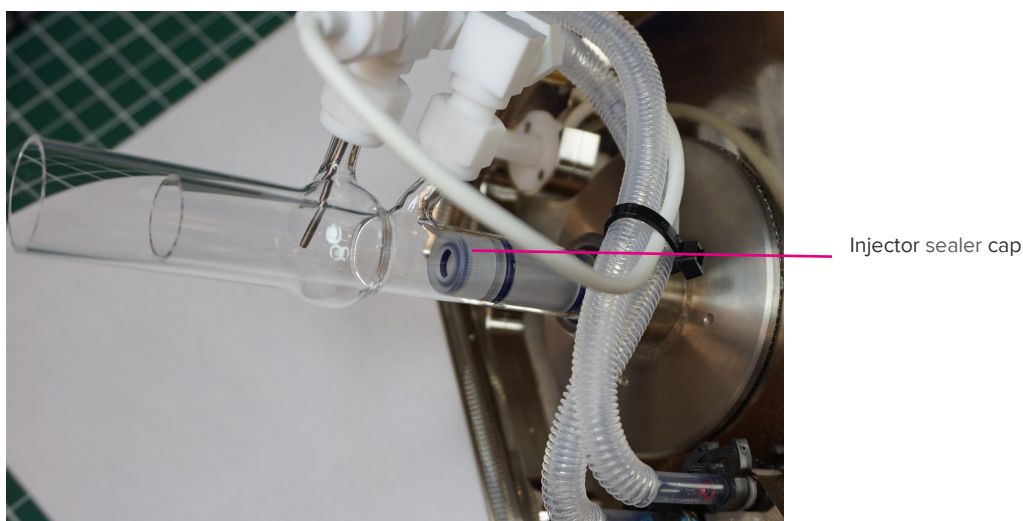


- 3 Carefully slide the new O-ring over the groove on the ball joint of the injector.

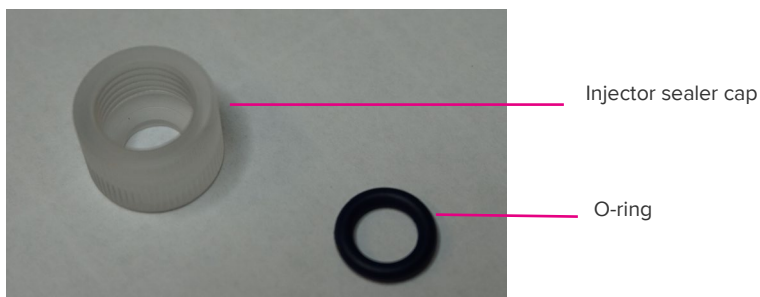
Replace the Injector Sealer Cap

IMPORTANT The torch assembly must be removed from the instrument prior to performing this procedure.

- 1 Replace the injector sealer cap if required (PN 105350). You also need an O-ring, which is included in the O-Ring Kit, Torch Body (PN 105641).



- 2** Disconnect the plasma gas line and the auxiliary gas line. Grip the torch body at the base and gently turn and pull the torch body over the 2 O-rings and place on the lab bench.
- 3** Carefully remove the old injector sealer cap and discard.
- 4** Insert the O-ring into the new injector sealer cap. Ensure that the O-ring is firmly seated in the inner cap and the center opening is unobstructed.



- 5** Loosely screw on the new injector sealer cap (with the O-ring) to the injector holder.



- 6** Carefully insert the injector into the injector holder. Pull the injector in and out to confirm that there is sufficient tension on the injector but that you are still able to insert and remove.



CAUTION FINGER CUT HAZARD. The injector may break if excessive pressure is used to remove the injector from the injector holder.



- 7 Ensure that the cap is finger-tight. Do not overtighten.

Change the Interface Pump Oil

Before beginning the procedure have on hand:

- Funnel with extension tubing
- Vacuum Pump Oil (PN 101810)

- 1 Switch off the RF generator power using the RFG circuit breaker on the right side of the instrument.
- 2 Open the front access door using the door handle. Pull the spring pin to the left and open the lower instrument door.
- 3 Open the lower right door of the instrument. The interface pump is on the right side of the instrument.

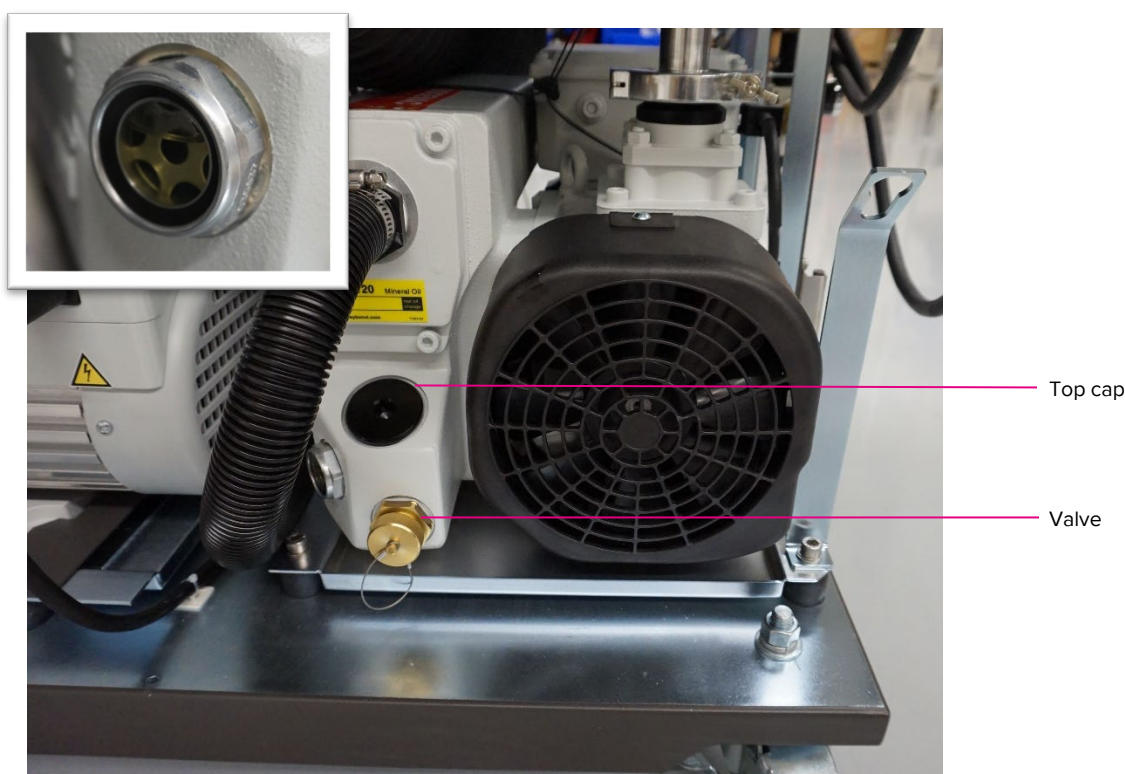


Figure 36. The interface pump in the lower right compartment of the Helios system. The visual inspection window is on the side of the interface pump (inset).

- 4 The oil level in the interface pump should be approximately $\frac{3}{4}$ full according to the Min and Max lines on the visual inspection window.
- 5 Verify the condition of the oil using the oil inspection chart. The oil should be below Level 4 as indicated in the pump oil condition chart.

IMPORTANT The interface oil condition should be checked weekly.

Pump Oil Condition Chart

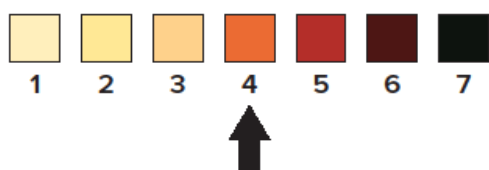
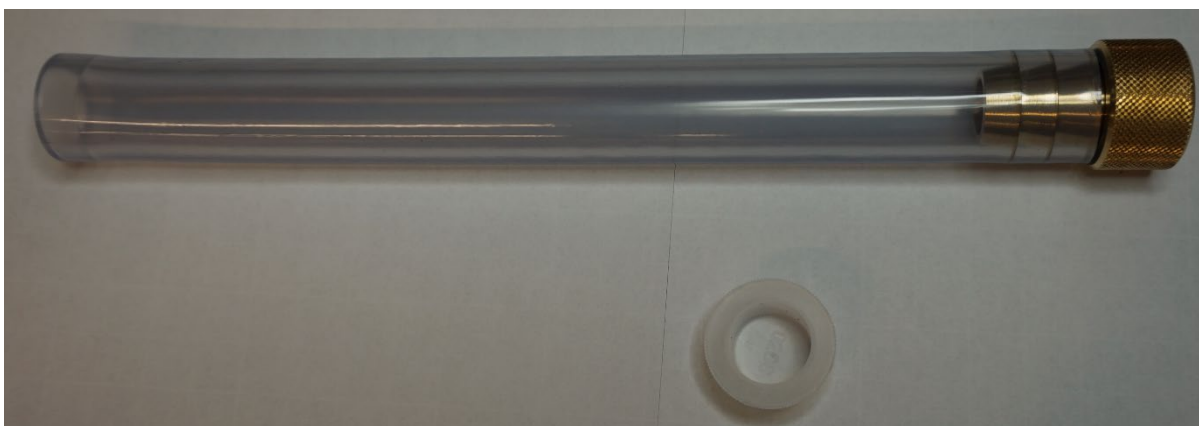


Figure 37. Pump oil condition chart. When the oil is above Level 4 (as indicated by the black arrow) the oil should be replaced in the interface pump.

- 6 Remove the 2 white caps on each end of the Drain Kit (PN 107125).



- 7 Unscrew the gold valve on the interface pump, and connect the drain kit provided.



- 8 Use the Allen key provided to remove the top cap from the pump.

NOTE This allows for more effective draining of the oil.



- 9 Drain the oil into a tray or plastic container.
- 10 If the oil is very dirty, add 100 mL of fresh pump oil to allow the oil to drain freely, and then drain using the drainage tubing before proceeding to the next step.
- 11 Remove the drainage tube and reconnect the gold valve.
- 12 Using a funnel and drain tube provided, fill the oil slowly until it reaches $\frac{3}{4}$ full by viewing the oil inspection window.
- 13 Replace the top cap and tighten with the Allen key. Do not overtighten.
- 14 Close the lower left and right instrument doors and the front access door of the Helios system.

NOTE Dispose of the oil in accordance with applicable regional, national and local regulations.

Change the Oil on the Backing Pump

NOTE The backing pump oil is changed on an annual basis by the Standard BioTools Field Service Engineer (FSE) as part of the preventive maintenance of the instrument. Contact Standard BioTools technical support if you believe the oil in the backing pump requires changing.

Chapter 6: Troubleshooting

Helios Troubleshooting

Table 14. Recommended solutions for symptoms you may encounter while operating the Helios™ instrument

Observation	Possible Cause	Recommended Action
Plasma does not ignite/Loss of plasma (including intermittent loss)	Interlocks are not satisfied.	Refer to the Instrument Status Panel photos in Chapter 4: Operation to determine which LED lights should be ON/OFF prior to plasma ignition.
	One of the circuit breakers on the system is not switched on.	Check all the circuit breakers on the right side of the system and switch them on.
	Front-end gas leak	Taping off the injector port with autoclave tape and igniting 'dry plasma' to determine where the gas leak originated. If 'dry plasma' ignition is successful, the gas leak is upstream from the injector port. If 'dry plasma' ignition is unsuccessful, the gas leak is downstream from the injector port.
	Unstable plasma	In 'dry plasma' mode (tape off the injector port with autoclave tape and ignite plasma), verify that the argon dimer mass peak height in the TOF window is >4M in 4 second integration and the argon dimer signal in the MPR window is stable. If this is not the case, please contact Standard BioTools Technical Support for assistance.
	Proper exhaust level is not reached/maintained in the exhaust hoses.	Ensure proper and consistent exhaust by checking with your Facilities department.
	Type of gas connected to the instrument is not Argon or the argon purity is not $\geq 99.996\%$.	Verify that argon (with purity $\geq 99.996\%$) is being supplied to the instrument.
	Argon pressure is not maintained.	Ensure steady argon supply and proper argon pressure is maintained [~ 80 psi on tank and ~ 52 psi on regulator (with plasma ON)]. If liquid argon tank is being used, ensure the pressure build valve on the tank is open.

Observation	Possible Cause	Recommended Action
Plasma does not ignite/Loss of plasma (including intermittent loss)	VG2/VG1 LED lights turn off with gate open causing loss off plasma and gate closure.	Replace the O-ring on the skimmer reducer cone. Check oil in the interface pump to ensure proper level and color. Replace if required. Refer to Chapter 5: Maintenance . Ensure the power switch on the interface pump is ON.
	Power is not being supplied to the instrument.	Contact your Facilities department to verify that there is power being supplied to the system.
	Uninterruptible power supply (UPS) (if any) connected to the instrument is not working properly.	Bypass UPS and connect directly to power supply.
	Backing pump circuit breaker trips during the plasma start-up sequence.	Check oil in the interface pump to ensure proper level and color. Replace if required. Refer to Chapter 5: Maintenance .
	Instrument is due for an oil change.	Replace the interface pump oil. See Chapter 5: Maintenance .
	Chiller is not turned on. CHILL LED light is off.	The chiller should turn on automatically within 20 sec after user confirms plasma start. If CHILL LED light is off, it indicates that the chiller has not been turned on by the software. Manually switch on the chiller in the Control Panel and ensure the CHILL LED light comes on in the instrument status panel.
	Chiller is in Local Lock-out Mode (LLO is displayed on the Chiller). CHILL LED light is off.	To disable the lock-out, manually switch on the chiller on the Control Panel and physically hold down the selector knob on the front of the chiller for ~5 sec. 'LLO' is displayed at first, and then it switches to 'Can', indicating that the lock-out has been canceled.
	Vacuum interface cones are misaligned.	Check that the skimmer reducer cone is installed properly and tightened securely, and that the sampler cone is flush with the vacuum interface.
	Ignitor pin is not correctly inserted or it is dirty.	Clean the ignitor pin with Isopropanol, reverse it, and put it back into place to improve connection to the wire.
	The load coil is not clean/has punctures/deposits.	Clean the load coil so that the surface is smooth and free of debris using a Scotch-Brite Ultra Fine Hand Pad moistened with isopropanol. If small punctures are present, replace the load coil. Refer to Chapter 5: Maintenance .

Observation	Possible Cause	Recommended Action
Plasma does not ignite / Loss of plasma (including intermittent loss)	Torch body has melted due to poor torch body to load coil alignment, gas leaks, or damage to the load coil.	Refer to Chapter 5: Maintenance to clean or replace the load coil and replace the torch body. Check for leaks in torch assembly area including gas lines (corrugated tubings). Verify the proper orientation of the ferrules in the gas connections. Refer to Chapter 5: Maintenance . Ensure steady argon supply and proper argon pressure is maintained [~80 psi on tank and ~52 psi on regulator (with plasma ON)].
	The O-rings on instrument parts are misaligned, damaged or worn out.	Ensure that the O-rings on the spray chamber, torch box, injector holder, injector, injector sealer cap and the sampler and skimmer reducer cones are properly aligned, and are not worn out or damaged. Replace if necessary.
	There is moisture in instrument parts.	Inspect instrument parts including nebulizer, spray chamber, injector, torch body and cones for moisture that may be present and interfering with plasma ignition. Completely dry these parts prior to starting plasma.
	Glassware and spray chamber are not installed/aligned correctly after cleaning.	Reassemble and realign the glassware and spray chamber to ensure that they have been installed correctly. Refer to Chapter 5: Maintenance for proper alignment.
	Connections of gas line are loose and/or incorrectly installed.	Ensure tight and correct gas line connections on nebulizer, spray chamber, torch holder and torch body.
No/low/unstable tuning solution signal	Unstable plasma	In 'dry plasma' mode (tape off the injector port with autoclave tape and ignite plasma), verify that the argon dimer mass peak height in the TOF window is >4M in 4 sec integration and the argon dimer signal in the MPR window is stable.
	Proper exhaust level is not maintained in the exhaust hoses.	Ensure proper and consistent exhaust. Check with your Facilities department.
	Argon pressure is not maintained.	Refer to above section regarding unstable plasma.
	Instrument is due for an oil change.	Replace the interface pump oil as per Chapter 5: Maintenance .
	Vacuum interface cones are misaligned.	Check that the skimmer reducer cone is installed properly and tightened securely, and that the sampler cone is flush with the vacuum interface.
No/low/unstable tuning solution signal	The O-rings on instrument parts are misaligned, damaged or worn out.	Ensure that the O-rings on the spray chamber, torch box, injector holder, and the sampler and skimmer/reducer cones are properly aligned, not worn out or damaged. Replace if necessary. Refer to Chapter 5: Maintenance .

Observation	Possible Cause	Recommended Action
	One or more hardware parts of the instrument need to be replaced.	Inspect all accessible hardware parts including the nebulizer, spray chamber, torch, injector, and cones. If there are any signs (such as damage, clogging, and irremovable stains) that suggest the part is no longer functioning optimally, replace with a new one. Refer to Chapter 5: Maintenance .
	The alignment of the torch and load coil is incorrect.	Check the alignment of the torch and the load coil using the torch alignment tool. Refer to Chapter 5: Maintenance .
	Glassware and spray chamber are not installed/aligned correctly after cleaning.	Reassemble and realign the glassware and spray chamber to ensure that they have been installed correctly. Refer to Chapter 5: Maintenance for proper alignment.
	Injector sealer cap is not properly tightened or the O-ring within the cap is damaged.	Ensure that the cap is tightly screwed onto the injector holder. Check for damages and replace if necessary.
	The injector is not fitted correctly.	Check that the injector is correctly fitted and tightly secured into the injector holder and ensure that it is 1.5–2.0 mm from the inner tube of the torch.
	The injector used is clogged.	Ensure the injector is clog-free.
	There is condensation in the injector.	Ensure correct operating temperature and ensure heatshield is installed. Remove the injector and dry it thoroughly or replace with another one.
	Sample line or sample probe line is not connected correctly on the sample loader.	Ensure the clear sleeve, clear ferrule and the brown line within the sample line are flush before connecting it to the grounding nut. Inspect all the tubings on the sample loader and ensure proper connections.
	Sample capillary is not assembled properly or damaged	Reassemble or replace the capillary.
	Sample capillary is clogged	Go to Sample Introduction and click ON in the software. Carefully remove the sample capillary from the nebulizer (with all other connections intact) observe if liquid is coming out. If not, remove the sample capillary from the grounding nut and clean or replace the sample capillary.
No/low/unstable tuning solution signal	Sample capillary is not positioned correctly in the nebulizer sample inlet.	Make sure that the sample capillary ends at the tapered portion of the sample inlet of the nebulizer.
	Nebulizer adaptor port is not tightened	Ensure nebulizer adaptor port is tightened by turning it clockwise a quarter turn.
	Nebulizer is damaged or clogged.	Go to Sample Introduction and click ON in the software. Carefully remove the nebulizer from the nebulizer adaptor port (with all other connections intact) and check the spray with a flashlight. If the spray is absent or intermittent, clean or replace the nebulizer. Refer to Chapter 5: Maintenance .
	Connections of gas line are incorrect.	Ensure tight and correct gas line connections on nebulizer, spray chamber, torch holder and torch body.

Observation	Possible Cause	Recommended Action
	Nebulizer and makeup gases are incorrectly set.	The nebulizer gas has to be at least 0.15 L/min and the makeup gas within the range of 0.3–0.8 L/min in order for signal to be detected. Check that these are correctly set in Control Panel > Analog control. Perform gas optimization. Refer to Chapter 4: Operation.
	Masses are incorrectly calibrated.	Perform mass calibration. Refer to Chapter 4: Operation .
	Current is not optimal.	Perform current optimization. Refer to Chapter 4: Operation .
	Detector voltage is not optimal.	Perform full tuning protocol. Refer to Chapter 4: Operation .
	The analytes are not selected correctly.	Check that the tuning protocol selected contains a QC test subcalibration; the QC test tab determines the analytes run for preview.
Tuning Fails due to high oxides (>3%).	Nebulizer and makeup gas flows are too high.	In the tuning tab, rerun Full protocol or set up a custom protocol to perform gas optimization. Refer to Chapter 4: Operation .
No signal from sample	Sample has not been delivered to the nebulizer.	Ensure that the Sample Loader is properly connected and detected by software (COM9 in Control Panel > Devices). Check the sample line connection to grounding nut and reconnect if necessary.
		Check sample capillary, sample line and/or Sample probe line if clogged and/or damaged. Refer to Chapter 5: Maintenance .
	Sample is not present.	It is highly recommended that users add 0.1X EQ™ Beads with the sample as an internal standard. Refer to Product Insert for usage instructions. If the beads are present but the cells are not, it indicates the absence of cells in the sample itself. If both the beads and the cells are not visible on Helios, there could be problems with one or more parts of the instrument that need to be addressed before continuing to record.
	One or more parts of the instrument are causing the problem.	Refer to “No/low/unstable tuning solution signal” for possible causes and recommended solutions.
Sample is leaking from sample capillary	Sample capillary is not positioned correctly in the nebulizer sample inlet.	Make sure that the sample capillary ends at the tapered portion of the sample inlet of the nebulizer. With leakage, the capillary is often too far in and has bent. Trim capillary or replace if damaged. Refer to Chapter 4: Operation .

Observation	Possible Cause	Recommended Action
	The nebulizer is clogged.	Go to Sample Introduction and click ON in the software. Carefully remove the nebulizer from the nebulizer adaptor port (with all other connections intact) and check the spray with a flashlight. If the spray is absent or intermittent, clean or replace the nebulizer.
	The sample capillary is clogged.	Go to Sample Introduction and click ON in the software. Carefully remove the sample capillary from the nebulizer (with all other connections intact) observe if liquid is coming out. If not, remove the sample capillary from the grounding nut and clean or replace the sample capillary.
Sample is leaking from Sample loader or the grounding nut.	One of the above causes from 'Sample is leaking from sample capillary'.	Follow the corresponding recommended solution for the cause.
	The Sample line is not properly connected.	Ensure that the end of the sample line is securely connected onto the grounding nut side and the other end of the sample line is securely connected on the sampler loader side. Ensure that the clear sleeve, clear ferrule, and the brown line within the sample line are flush before connecting it to the grounding nut. Inspect all the tubings on the sample loader and ensure proper connections.
Sample Loader LED indicator is flashing red	There is a fault detected with the sample agitator.	If the flashing red light continues contact standardbio.com/support .
Cells are indistinct from each other (streaky signals)	Cell concentration is likely too high.	To prevent detector damage, immediately stop the acquisition when there are more than 3 continuous refreshes of streaky signals. Look for the antibodies that produce this continuous streak of signals.
	Too many cells are introduced	Dilute the sample with Cell Acquisition Solution (CAS). 0.1X of EQ beads is recommended to be added to the CAS. Concentration of cells introduced should be 1,000,000 cells/mL, at a recommended flow rate of 30 µL/min introduction rate. Lower cell concentrations improve signal resolution.
	The concentration of intercalator is too high.	Ensure correct dilution of Ir intercalator was used. Before recording, wash the sample once more with DIW or CAS. If the signals are still too strong, wash once again with DIW or CAS.
	The source of streaky signals is one of markers used.	Make sure the antibodies are titrated prior to the experiment, ideally with the cell type of interest.
Sample Loader is not pressurizing.	The sample line is blocked or damaged.	The sample line needs to be replaced.

Observation	Possible Cause	Recommended Action
	The argon gas connection is not connected.	Check the quick connect behind the Sample Loader and ensure that it is connected.
	Sample loader pressure chamber O-ring is misaligned or damaged.	Realign the O-ring or replace if necessary. Refer to Chapter 5: Maintenance .
Clogs in the system	Running the system dry can cause air to be introduced into the lines and can cause clogging.	Run DIW or CAS through the system regularly to prevent clogs. The sample line may need to be replaced.
	Running the system at a higher pneumatic sample loading pressure	Clean regularly and replace sample capillary if damaged.
	Cell clumping	The sample should be vortexed prior to resuspending in EQ Beads. Samples should be filtered before acquisition to avoid cell clumping in the system.
Persistently high sample loader pressure		Run washing solution in the system for > 30 min. Follow with a run with DIW. Recheck the pressure in the Control Panel.
	Sample line is not correctly connected to the grounding nut.	Check that the sample line is not worn or damaged on either end. Replace if necessary.
	Bad connection to the sample capillary.	Check the connection of the sample capillary to the nebulizer and that the capillary does not contact the end of the tapered portion.

Appendix A: Helios Specifications

Helios™ Specifications

Description		Specification
Channels		135
Mass range		75–209 amu
Abundance sensitivity		0.3% for ¹⁵⁹ Tb
Instrument response		600,000 counts/pg ¹⁵⁹ Tb
Detection limit		350 antibodies/cell
Dynamic range		4.5 orders of magnitude
Calibration		Automated
Operating system		Windows® 7 Pro 64-bit
Data storage		7.2 TB RAID (mirrored)
Sample introduction		Pneumatic single-tube loader with agitation, up to 5 mL volume
Average event rate		500 events/sec
Peak throughput		2,000 events/sec
Flow rate		30 µL/min
Replicate sample CV (normalized)		<3%
Dimensions	Width	103 cm (41 in)
	Height	132 cm (52 in)
	Depth	87 cm 35 in
Weight		320 kg 750 lb

Workstation Specifications

Description		Specification
Operating system		Win10 Enterprise
CPU		Intel Core i0076-7 @ 3.4 GHz
RAM		32 GB DDR4
Data storage		OS: 1 x 240 GB SSD Storage: 2 x 8 TB (RAID10)
Power supply		650 W
Monitor		86 cm (34 in) LED
Keyboard/mouse		Wired
Dimensions	Width	13 cm (5.25 in)
	Height	34 cm (13.6 in)
	Depth	36 cm (14 in)
Weight		8 kg (18 lb)

Data File Size

File Type	Size
IMD	0.3 MB/sec/channel
FCS	12.4 bytes/event/channel
TXT	2.4 bytes/event/channel

Chiller Specifications

Description		Specification
Dimensions	Width	38 cm (15 in)
	Height	64 cm (25 in)
	Depth	67 cm (27 in)
Weight		81 kg (178 lb)

Autosampler

Description		Specification
Sample volume		50–900 µL
Sample format		3 x 96-well plate, up to 2 mL deep well
Sample resuspension		Probe pipet motion
Reagent reservoirs		
Carrier (DIW)		250 mL
Wash solution		250 mL
Rinse		250 mL
Dimensions	Width	39 cm (16 in)
	Height	24 cm (10 in)
	Depth	36 cm (14 in)
Weight		20 kg (44 lb)

Appendix B: Safety

IMPORTANT For translations of the system safety information, see Safety Information for Mass Cytometry Systems (PN 400319).

General Safety

In addition to your site-specific safety requirements, Standard BioTools recommends the following general safety guidelines in all laboratory and manufacturing areas:

- Inductively coupled plasma-based systems generate high levels of radio frequency (RF) energy within the RF power supply and the torch box. RF energy is potentially hazardous if allowed to escape. Do not bypass or disconnect safety devices and safety interlocks.
- The system power supplies are capable of generating potentially lethal voltages and currents. Store the removable system handle separately from the system. Maintenance should be performed only by a Standard BioTools field service engineer or by maintenance personnel, employed by the customer, who have been trained by Standard BioTools and are appropriately certified.
- Do not remove the side panel on the electrical box of the Hyperion Tissue Imager. Only a Standard BioTools field service engineer should remove the side panel and maintain the electrical box.
- Use the appropriate personal protective equipment (PPE): safety glasses, fully enclosed shoes, lab coats, and gloves, according to your laboratory safety practices.
- Know the locations of all safety equipment (fire extinguishers, spill kits, eyewashes/showers, first-aid kits, safety data sheets, etc.), emergency exit locations, and emergency/injury reporting procedures.
- Do not eat, drink, or smoke in lab areas.
- Maintain clean work areas.
- Wash hands before leaving the lab.

Instrument Safety

The system should be serviced by authorized personnel only.



WARNING Do not modify this instrument or system. Unauthorized modifications may create a safety hazard.



WARNING BIOHAZARD. If you are putting biohazardous material on the instrument or system, use appropriate personal protective equipment and adhere to Biosafety in Microbiological and Biomedical Laboratories (BMBL), a publication from the Centers for Disease Control and Prevention, and to your lab's safety protocol to limit biohazard risks. If biohazardous materials are used, properly label the equipment as a biohazard. For more information, see the BMBL guidelines online at [cdc.gov/biosafety/publications/index.htm](https://www.cdc.gov/biosafety/publications/index.htm).



DANGER

- Before opening the front access door and disengaging the torch box from the vacuum chamber, switch off the RF generator power using the breaker located on the right-side panel of the Helios system.
- Wait a minimum of 15 min after turning off the RF generator power before opening the Helios access door to torch/cone area.



WARNING HOT SURFACE HAZARD. A safety interlock on the CyTOF 2 and Helios systems automatically shuts off the plasma if the chamber and interface are not fully coupled. Do not defeat the interlock. Do not remove the shield that protects the sample introduction system. The heat shield is designed to protect users from burns from the heater.



WARNING The nebulizer may be very hot. Carefully remove the nebulizer from the beaker using a heat-resistant glove or mitt.



WARNING Hot Surface. Ensure that the heater has sufficiently cooled before performing any maintenance procedures.



WARNING Hot Surface. Ensure that the ICP torch and the load coil have sufficiently cooled before performing any maintenance procedures.



WARNING The heat shield should not be removed during operation of the instrument. The heat shield provides protection from the residual ultraviolet (UV) energy from the plasma, torch flange (outer surface), and heater assembly, which are heated to high temperatures when Helios is in operation



WARNING HOT SURFACE HAZARD. The torch components, the vacuum interface, and the sample introduction system components remain hot for some time after the plasma has been shut off. Allow sufficient time for these items to cool to room temperature before you handle them.



WARNING PHYSICAL INJURY HAZARD. When installing or moving the instrument or system, contact a Standard BioTools field service engineer for assistance. See the user guide for the weight of the boxed or crated instrument or system.



CAUTION FINGER CUT HAZARD. The injector may break if excessive pressure is used to remove the injector from the injector holder.



CAUTION Pinch hazard. Exercise caution when operating around these areas.

Symbols on the Instrument

The following table describes the hazard symbols that may be used in this document or on labels on the system.

Symbol	Description
	Hazard. Consult the user guide for further information.
	Hot surface hazard. Do not touch; potential for personal injury.
	Biohazard.
	Electricity hazard. Indicates high electricity levels and a threat of electric shock from machines and/or equipment in the vicinity. You may suffer severe injuries or death.
	Pinch hazard. Indicates where pinch hazards exist. Exercise caution when operating around these areas.
	Lifting hazard.
	Indicates rotating blades can crush or cut fingers or hands. Keep hands clear.
	Laser hazard. Indicates the presence of a laser.
	Finger cut hazard. Broken glass may cause injury or cutting of fingers or hands. Caution when loading and unloading the sample slides.
	Non-ionizing radiation hazard. Exposure to high-frequency radio waves and radio frequency radiation can result in injuries.

Symbol	Description
	Tipping hazard. Movement or impact with the instrument or system may cause tipping.
	Trip hazard. Watch your step to avoid falling over objects.
	Indicates specific chemical harm.
	Indicates hazardous, toxic, or very toxic materials that are very hazardous to health or potentially fatal when inhaled, swallowed, or in contact with the skin.
	Indicates caustic and acid materials that can destroy the skin and eat through metals.
	Indicates the presence of material contained under pressure, including compressed gas, dissolved gas, or gas liquefied by compression or refrigeration.
	A compressed gas cylinder can become a projectile when ruptured, with the potential to cause significant damage.
	Indicates a health hazard.
	Power and standby symbol.
	Power switch is in the Off position.
	Power switch is in the On position.
	Protective conductor terminal (main ground). It must be connected to earth ground before any other electrical connections are made to the instrument or system.
	To minimize negative environmental impact from disposal of electronic waste, do not dispose of electronic waste in unsorted municipal waste. Follow local municipal waste ordinances for proper disposal provision. Contact customer service for information about responsible disposal options.

Conformity Symbols on the Instrument

The instrument is labeled with the following conformity markings:

Conformity Mark	Description
	Indicates conformity with safety requirements for Canada and the United States.
	Indicates conformity with European Union requirements for safety and electromagnetic compatibility.
	Indicates conformity with the applicable requirements for products sold within Great Britain.

Electrical Safety



WARNING ELECTRICAL HAZARD. DO NOT REMOVE THE COVERS. Electrical shock can result if the system is operated without its protective covers. No internal components under the covers are serviceable by the user.



WARNING ELECTRICAL HAZARD. Plug the system into a properly grounded receptacle with adequate current capacity.



WARNING Lethal voltages are present at certain areas within the system. Only a Standard BioTools field service engineer or those similarly authorized and trained by Standard BioTools personnel should install or repair the system.



WARNING The interface and backing pumps in the system are in close proximity to areas where high voltages are present. User access to the pumps is not advised. Only Helios™ operators trained by Standard BioTools may access the pump compartment and change the interface pump oil. Disengage the radio frequency generator circuit breaker on the right side of the system before accessing this area.



WARNING Do not touch electrical wires, contacts, transformers, or transformer components during the oil inspection procedure (see the user guide). A metal shield located in the system compartment above the interface pump contains the transformers and electrical wires. There is no need to access this section when servicing the pumps.

- When the system is connected to line power, opening system covers is likely to expose live electrical parts.
- High voltage can still be present even when the radio frequency generator power switch is off.
- Water lines should be located away from electrical connections. Condensation and potential leaks may create an unsafe environment in the proximity of electrical connections.



WARNING Before performing maintenance on the cones or torch, switch off the radio frequency generator power using the circuit breaker at the right rear of the system. Wait at least 5 minutes for residual electrical charge to dissipate. Additional time is required to allow the inductively coupled plasma torch, cones, and load coil to reach room temperature.

- Capacitors inside the system may still be charged even if the system has been disconnected from all voltage sources.
- The system must be correctly connected to a suitable electrical supply (see the site requirements guide for further details).
- The power supply must have a correctly installed protective conductor (earth ground) and must be installed or checked by a qualified electrician before connecting the system.



WARNING Any interruption of the protective conductor (earth ground) inside or outside the system or disconnection of the protective conductor terminal is likely to make the system dangerous.

- Do not operate the system with any covers or internal parts removed.
- Do not attempt to perform internal adjustments or replacements except as directed in this user guide.

Chemical Safety

The responsible individuals must take the necessary precautions to ensure that the surrounding workplace is safe and that system operators are not exposed to hazardous levels of toxic substances. When working with any chemicals, refer to the applicable safety data sheets (SDSs) provided by the manufacturer or supplier. When handling any chemical, the following safe-handling guidelines should be strictly observed:

- Do not inhale fumes from chemicals. Use adequate ventilation and return caps to bottles immediately after use.
- Use, store, and dispose of chemicals according to manufacturer recommendations and to regulations applicable to the locality, state, province, and/or country.
- When preparing chemical solutions, always work in a fume hood that is suitable for those chemicals.
- Conduct sample preparation away from the system to minimize corrosion and contamination.
- Store solvents in an approved cabinet (with the appropriate ventilation) away from the system.

Laboratory Ventilation Safety

Toxic combustion products, metal vapor, and ozone can be generated by the system, depending on the type of analysis. An efficient ventilation system must be provided for your system. When the plasma is on, hot gases are vented through two exhaust vents at the back of the system. Detailed information on exhaust vents is included in the site requirements guide.



WARNING Use of the instrument or system without adequate ventilation to outside air may constitute a health hazard. Take extreme care to vent exhaust gases properly.



WARNING The instrument or system is designed for analysis of fixed/permeabilized, non-live cells only. Under normal operation, cells are completely combusted in the inductively coupled plasma. High levels of UV radiation inside the torch box are significantly above lethal levels for most single airborne cells. However, in the event of plasma shutdown, the non-ionized portion of a sample can enter the torch box exhaust gases.

Pressurized Gas Safety

Safe Handling of Gas Cylinders

Argon gas used with the system is normally stored in liquid argon tanks or pressurized containers. Carefully use, store, and handle compressed gases in cylinders. Gas cylinders can be hazardous if they are mishandled. Argon is neither explosive nor combustible.

Helium gas is supplied in the non-liquefied or liquid form in a compressed gas cylinder for use with the Hyperion™ Imaging System.

Contact the gas supplier for a safety data sheet containing detailed information on the potential hazards associated with the gas.

IMPORTANT If liquid argon or liquid helium is used, the gas cylinder must be fitted with an overpressure regulator, which will vent the cylinder as necessary to prevent it from becoming a safety hazard.



WARNING Do not use electronic pressure regulator and auto switching valves because doing so may affect the plasma stability and may result in frequent loss of plasma.



WARNING It is recommended to install an oxygen sensor in the room where the operator and gas storage are located.

Sample Handling and Preparation Safety



WARNING For better control of contamination, dedicate laboratory reagents and consumables to use with CyTOF® instruments and Maxpar® reagents only.

Radio Frequency Radiation Safety



WARNING RADIO FREQUENCY RADIATION. The system generates high levels of RF energy, which is potentially hazardous if allowed to escape. The system is designed to contain the RF energy within the shielded enclosures of the torch compartment and the RF power supply. Safety interlocks prevent the system from operating without all covers, doors, and shields in place.



Unleashing tools to accelerate
breakthroughs in human health™

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