

VeriLink

User Guide

Getting started, logging in, and troubleshooting

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For design partners and early access users

What is VeriLink?

VeriLink is a passwordless identity platform. It lets you log in to applications using a secure one-time link sent to your email inbox — no passwords, ever.

VeriLink works in two ways that are related but distinct. Understanding both will help you get the most out of it.

Your VeriLink account	Your identity lives at app.veri-link.com . This is where you manage your profile, security settings, trusted browsers, and connected apps.
Logging in to other apps	Websites and applications that have integrated VeriLink show a <i>Login with VeriLink</i> button. Clicking it uses your VeriLink identity to log you in to that app — no separate account needed.

- **The single most important rule**
- VeriLink login links only work in the same browser you used to request them. If your email app opens the link in a different browser, you will see an error. That is expected. Always click the login link from the same browser where you typed your email address.

Creating Your VeriLink Account

You only need to create a VeriLink account once. After that, the same account works everywhere VeriLink is accepted.

1 Go to the registration page

Open your browser and visit: app.veri-link.com/register
You can also click the "Create account" link on the login page.

2 Enter your name and email address

Fill in your first name, last name, and email address. Use an email address you check regularly — this is your login credential. Double-check for typos before clicking Register.

3 Verify your email address

VeriLink sends a "Verify your email" message to the address you entered. Open that email and click the green Verify email button. The verification link expires in 30 minutes.

4 Your account is ready

After clicking the verification link you will be taken to the login page. Your VeriLink account is now active.

■ Did not receive the verification email?

- Check your spam or junk folder first. If it is not there after 2 minutes, go back to the registration page and submit your details again. The verification email comes from: no-reply@veri-link.com

Logging In to Your VeriLink Dashboard

Your VeriLink dashboard at app.veri-link.com is where you manage your account. Logging in follows the same process every time — no password involved.

1 Go to the login page

Visit app.veri-link.com in your browser. You will see a single field asking for your email address.

2 Enter your email and click Send login link

Type your registered email address and click Send login link. Do not close this browser tab.

3 Check your inbox

A "Your VeriLink login link" email arrives within a few seconds. Click the green Login to your VeriLink dashboard button. The link expires in 5 minutes and can only be used once.

4 You are in

You will land on your VeriLink dashboard. On your first login you may be asked whether you want to stay signed in on this browser.

■ Stay signed in or require a fresh link every time?

When you first log in, VeriLink asks if you want to keep this browser signed in for 30 days. Choose Yes on your personal, private device. Choose No on a shared or public computer. You can change this at any time from the Settings tab.

Logging In to Other Apps with VeriLink

This is the most common way you will use VeriLink day-to-day. When an app or website has integrated VeriLink, you will see a Login with VeriLink button on their login page.

How it works — the full flow

- 1 Click the Login with VeriLink button**

On the app's login page, click the Login with VeriLink button. This is always a hardcoded button — it will never ask for your password.
- 2 You are redirected to VeriLink**

Your browser is taken to app.veri-link.com. If you are already logged in, you may skip straight to the consent screen.
- 3 Request a magic link**

Enter your VeriLink email address and click Send login link. A one-time login link arrives in your inbox within a few seconds.
- 4 Click the magic link in your email**

Open the email and click the green button. Click it in the same browser you used in steps 1 and 2.
- 5 Review and approve the consent screen**

VeriLink shows you exactly what the app is requesting access to. Review the list and click Allow Access.
- 6 You are redirected back to the app — logged in**

VeriLink sends you back to the partner app. You are now logged in. No passwords are exchanged at any point.

- **Do you need a VeriLink account first?**
- Yes. To use Login with VeriLink on any app you need a VeriLink account. Go to app.veri-link.com/register and create one. Registration takes under 2 minutes.

The consent screen explained

When an app asks for access to your VeriLink account, you will see a consent screen before you are logged in. This screen tells you which app is requesting access, what data it is requesting, and what happens when you click Allow.

PERMISSION	WHAT IT MEANS
Verify your identity	Confirms who you are to the app. Every app requests this.
Read your email address	The app receives your email address.
Read your name	The app receives your first and last name.

■ You are in control

VeriLink never shares your data with an app without your explicit approval. You can revoke an app's access at any time from the Privacy tab in your dashboard. If you click Deny, you are sent back to the app's login page and nothing is shared.

Will I see the consent screen every time?

No. The first time you log in to an app with VeriLink, the consent screen appears. After you click Allow, VeriLink remembers your decision. On future logins to the same app the consent screen is skipped. If the app requests new permissions it did not have before, the consent screen will appear again for you to review.

Already logged in to VeriLink? Even faster.

If you are already logged in to your VeriLink dashboard in the same browser, clicking Login with VeriLink on a partner app may skip the magic link step entirely. VeriLink detects your active session and takes you straight to the consent screen — or straight to the app if you have already consented. This is the fastest path and works automatically when your VeriLink session is still active.

Managing Connected Apps

Every time you use Login with VeriLink on a new app and click Allow, that app appears in your Privacy tab under Connected apps. This gives you a central place to see every app that has access to your VeriLink identity and to revoke that access if you want to.

Revoking an app's access

- 1 Log in to your VeriLink dashboard at app.veri-link.com.
- 2 Go to the **Privacy** tab.
- 3 Find the app in the **Connected apps** list.
- 4 Click the **Revoke** button next to it. The app's access is immediately cancelled.

- **What happens when you revoke an app?**
- The app can no longer use your VeriLink identity to authenticate you. If you try to use Login with VeriLink on that app again, the consent screen will appear as if it were your first time. Revoking access does NOT delete your account with the app itself — only the VeriLink login connection is removed.

Your VeriLink Dashboard

Your dashboard at app.veri-link.com is your account control centre. It has five tabs.

TAB	WHAT YOU WILL FIND THERE
Profile	Your name, email address, verification status, last login time, and recent activity.
Settings	Display name, timezone, email preferences, and session preference.
Security	Recovery email, backup codes, change email, and your security event log.
Trusted Browsers	Add and manage the browsers that are allowed to complete your logins. Enable enforcement to restrict magic links to trusted browsers only.
Privacy	Download your data and manage which apps have access to your VeriLink account.

Settings tab

Display name — What shows after "Hello," on your dashboard.

Timezone — Controls how dates and times are displayed.

Product updates — Whether VeriLink can email you occasional news.

Session preference — Stay signed in for 30 days, or require a new magic link each session.

Sign out other sessions — Immediately invalidates all active sessions except your current one.

Invalidate outstanding magic links — Cancels any unclicked links that have not yet expired.

Security tab

Recovery email

A secondary email address you can use to log in if you lose access to your primary email. After adding one, VeriLink sends a confirmation link to verify you own it.

Backup codes

Ten one-time emergency login tokens. Download and store them somewhere safe — a password manager, printed paper, or encrypted notes app. Each code works once. Generating new codes immediately cancels all previous ones.

Change email

Starts the process of updating your account email. VeriLink sends a confirmation link to your new address. Your email only changes after you click that link.

Security log

A full chronological record of every security event on your account: logins, link requests, browser approvals, app connections, setting changes, and anything unusual.

Trusted Browsers

The Trusted Browsers tab gives you an optional but powerful extra layer of security. When enforcement is turned on, your magic links will only work in browsers you have explicitly trusted. If a link is clicked on any other browser it is rejected — but importantly, it is not used up. It stays valid so you can click it again from a trusted browser.

- **"Browser" means the app, not the physical device**
- VeriLink identifies a trusted browser by a cookie stored in that browser — not the physical hardware. Chrome on your laptop and Firefox on the same laptop are two separate browsers in VeriLink's eyes. Clearing your browser cookies removes the trust cookie and that browser will need to be trusted again. Incognito or private browsing windows are always treated as a new, untrusted browser.

How to trust your first browser

- 1 Log in to your VeriLink dashboard at **app.veri-link.com**.
- 2 Click the **Trusted Browsers** tab.
- 3 If your current browser is not yet trusted, a yellow notice appears. VeriLink auto-detects a name like "Chrome on Windows" — you can rename it to anything you like (for example, "Work Laptop" or "Home MacBook").
- 4 Click **Trust this browser**. It now appears in your trusted browsers list.
- 5 Once you have at least one trusted browser saved, a button appears to **Turn on enforcement**. Click it when you are ready.

- **Before turning on enforcement**
- Trust every browser you regularly use first — your home computer, work laptop, phone. Set up a recovery email and download backup codes from the Security tab. If you get locked out: use your recovery email or a backup code to log in from any browser, then go to the Trusted Browsers tab and trust that browser.

Trusting a new browser after enforcement is on

This is where Trusted Browsers gets really useful. You do not need to turn off enforcement to add a new browser. Here is exactly how it works:

- 1 On the new browser (your phone, a new laptop, etc.), go to **app.veri-link.com** and request a magic link as normal.

- 2 Click the magic link from that new browser. Because it is not yet trusted, VeriLink rejects the login — but **does not use up your link**. You will see an error page explaining what happened.
- 3 VeriLink automatically creates a **pending approval request** for the new browser and sends it to your trusted browsers dashboard. You do not need to do anything on the new browser — just leave that page open.
- 4 On any browser you already trust, log in to your VeriLink dashboard and go to the **Trusted Browsers** tab. You will see a yellow panel showing the pending approval with the browser name, IP address, and a 5-minute countdown.
- 5 Click **Approve**. The new browser is immediately added to your trusted list.
- 6 The error page on the new browser automatically updates within seconds and shows a green message: "**This browser has been approved — click your magic link now.**" Click the link and you are in.

■ **The 5-minute approval window**

- Pending approval requests expire after 5 minutes, matching the magic link expiry window. If the approval expires before you approve it, the new browser simply needs to request a fresh magic link and the process starts again. This tight window is intentional — it ensures approval requests cannot sit open indefinitely.

Renaming and removing trusted browsers

Every browser in your trusted list has a pencil icon next to its name. Click it to rename that browser to anything you find memorable. To remove a browser, click the **Remove** button next to it.

■ **Removing your last trusted browser**

- If enforcement is turned on, VeriLink will not let you remove your last trusted browser. Turn off enforcement first, or trust another browser before removing the last one. This prevents you from accidentally locking yourself out.

Troubleshooting

Problems with your VeriLink dashboard login

I did not receive a login link

- Wait 60 seconds — email delivery can occasionally take a moment.
- Check your spam, junk, or promotions folder.
- Confirm there are no typos in your email address.
- Return to the login page and request a new link. Each new request cancels the previous one.
- The login email comes from **no-reply@veri-link.com**.

The login link shows an error

ERROR MESSAGE	WHAT HAPPENED	WHAT TO DO
This login link is not valid	Link already used, expired, or does not exist.	Request a fresh link from the login page.
Opened in a different browser	You clicked the link in a different browser than the one you requested it from.	Your link is still valid. Go back to the original browser and click it there.
Opened on a different network	You requested the link on one network and clicked it on another.	Switch back to the original network, or request a new link here.
Browser not on your trusted list	Trusted browser enforcement is on and this browser has not been approved.	Approve this browser from a trusted browser (see Trusted Browsers section), then click the link again. Your link is still valid.

I am completely locked out of my dashboard

If you cannot log in with your primary email, you have two recovery options:

Option 1 — Recovery email

- 1 Go to **app.veri-link.com/login** and click "Use recovery email".
- 2 Enter your recovery email address and click Send recovery link.
- 3 Click the link in that inbox — you will be logged in.
- 4 Go to the **Trusted Browsers** tab if needed and trust your current browser.

Option 2 — Backup code

- 1 Go to app.veri-link.com/backup-login.
- 2 Enter your account email address and one of your ten backup codes.
- 3 You will be logged in. Go to the Trusted Browsers tab and trust your browser if needed.

- **No recovery email and no backup codes?**
- Contact VeriLink support at support@veri-link.com. This is why setting these up before enabling trusted browser enforcement is strongly recommended.

Problems using Login with VeriLink on a partner app

I clicked Login with VeriLink and nothing happened

- Make sure you have a VeriLink account. Register at app.veri-link.com/register first.
- Try refreshing the partner app's login page and clicking the button again.
- Contact the partner app's support team to confirm their VeriLink integration is active.

I was redirected to VeriLink but got an error before the magic link step

- The partner app may have a configuration issue. Contact their support team.
- Make sure you are using a supported browser (Chrome, Firefox, Safari, Edge).

I clicked the magic link but I was not redirected back to the app

- Check that you clicked the link in the same browser you started the login flow in.
- The link may have expired if more than 5 minutes passed. Go back to the partner app and start again.
- Try clearing cookies and starting over.

The consent screen showed permissions I did not expect

- Read each permission carefully. VeriLink tells you exactly what the app is requesting.
- If something looks wrong, click Deny. Nothing will be shared.
- Contact the app's support team to ask why they need those permissions.

I approved the app but I cannot log in to it

- The app may have received your VeriLink identity but has its own account setup step. Follow any prompts on the app's side after being redirected back.
- Some apps require you to complete a profile or accept their own terms before you can use them fully.
- If none of that applies, contact the partner app's support team.

I want to disconnect an app from my VeriLink account

- Go to your VeriLink dashboard > Privacy tab > Connected apps.
- Click Revoke next to the app. Access is removed immediately.

The Login with VeriLink button is not appearing on the app

- The app may not have finished setting up their VeriLink integration.
- Try a hard refresh (Ctrl+Shift+R on Windows, Cmd+Shift+R on Mac).
- Contact the partner app's support team to confirm the button should be there.

Frequently Asked Questions

Do I need a separate account for every app that uses VeriLink?

No. One VeriLink account works everywhere. When you click Login with VeriLink on any app, you use the same VeriLink identity. You never need to create a new password or account per app.

What data does VeriLink share with apps?

Only what you explicitly approve on the consent screen. Most apps request your identity, email address, and name. VeriLink never shares your login history, security settings, or any data beyond what you approved.

Can I use the same VeriLink account on multiple apps?

Yes. Your one VeriLink account can be connected to as many apps as you like. Each app gets its own separate consent approval. You manage all connected apps from the Privacy tab in your dashboard.

What happens if I revoke an app's access?

VeriLink immediately stops providing your identity to that app. If you try to use Login with VeriLink on it again, the consent screen appears as if it is your first time. Any data the app already holds about you stays on their side — VeriLink cannot remove that.

What if the app I want to use does not support VeriLink?

VeriLink only works with apps that have integrated it. If an app does not show a Login with VeriLink button, they have not set it up. You would need to use whatever login method they offer. You can suggest they integrate VeriLink.

Can someone else use Login with VeriLink pretending to be me?

Not without access to your email inbox. The magic link is sent only to your email, expires in 5 minutes, works once, and is tied to the specific browser and network that requested it. Even knowing your email address is not enough to impersonate you. With trusted browser enforcement enabled, they would also need to be on a browser you have explicitly approved.

What happens if I delete my VeriLink account?

All your data on VeriLink is permanently removed. Any apps connected to your VeriLink account will no longer be able to authenticate you via VeriLink. Data those apps already hold on their own systems is not affected.

Is Login with VeriLink the same as Login with Google?

Conceptually similar — both let you use one identity to log in to many apps without creating a password per app. The difference is that VeriLink is passwordless end to end and does not require a Google account. Your identity stays with VeriLink, not a third-party platform.

Who do I contact if I have a problem?

For VeriLink account issues, email support@veri-link.com. For issues inside a specific partner app after you have been logged in, contact that app's support team directly.

Quick Reference

Key links

Create account	app.veri-link.com/register
Login (dashboard)	app.veri-link.com/login
Dashboard	app.veri-link.com/dashboard
Backup code login	app.veri-link.com/backup-login
Support email	support@veri-link.com

Login with VeriLink — how the flow goes

STEP	WHAT HAPPENS
1. Click the button	Click Login with VeriLink on the partner app's login page.
2. Redirected to VeriLink	You land at app.veri-link.com . Enter your email and request a link.
3. Check your inbox	Click the magic link in the same browser you started in.
4. Consent screen	Review what the app is requesting and click Allow Access.
5. Redirected back	You are logged in to the partner app. VeriLink's job is done.

Magic link rules

- Works exactly once.
- Expires after 5 minutes.
- Must be clicked in the same browser it was requested from.
- Each new request cancels the previous one.
- Do not forward or share it — it is yours only.

If something goes wrong — at a glance

ERROR	WHAT HAPPENED	WHAT TO DO
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No email received	Spam folder, typo, wait 60s.	Request a new link.
Link expired	More than 5 minutes passed.	Request a new link.
Wrong browser	Clicked in different browser. Link still valid.	Open original browser and click, OR request new link there.
Wrong network	Different internet connection. Link still valid.	Switch network and click, OR request new link here.
Untrusted browser	Enforcement on, browser not approved. Link still valid.	Approve from a trusted browser dashboard, then click link.
Locked out completely	No working login method.	Use recovery email or backup code at /backup-login.
App login button missing	App integration issue.	Contact the partner app's support team.
Not redirected back to app	Link expired or wrong browser.	Restart Login with VeriLink flow from the app.

Security checklist

- Set up a recovery email — Security tab.
- Download backup codes and store them somewhere safe — Security tab.
- Trust all browsers you regularly use — Trusted Browsers tab.
- Turn on trusted browser enforcement once all your browsers are trusted.
- On shared or public computers, always choose "Require a link on future logins".
- Review your security log periodically.
- Revoke access from apps you no longer use — Privacy tab.

■ Feedback from design partners

- VeriLink is early and your experience as a design partner directly shapes what we build next. If anything in this guide is unclear, if you hit a problem not covered here, or if something about the Login with VeriLink flow felt confusing — please tell us.

Email: support@veri-link.com · **Website:** veri-link.com