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# Why You Should Buy an Emotional Planner

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# Central Question

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- ◆ What is relationship between plans and emotions?
  - How might plans influence our emotions?
  - How might the act of planning change emotions over time?
  - How might emotions influence the process of planning?
  - What general mechanisms support a computational account?

# Cognitive Appraisal

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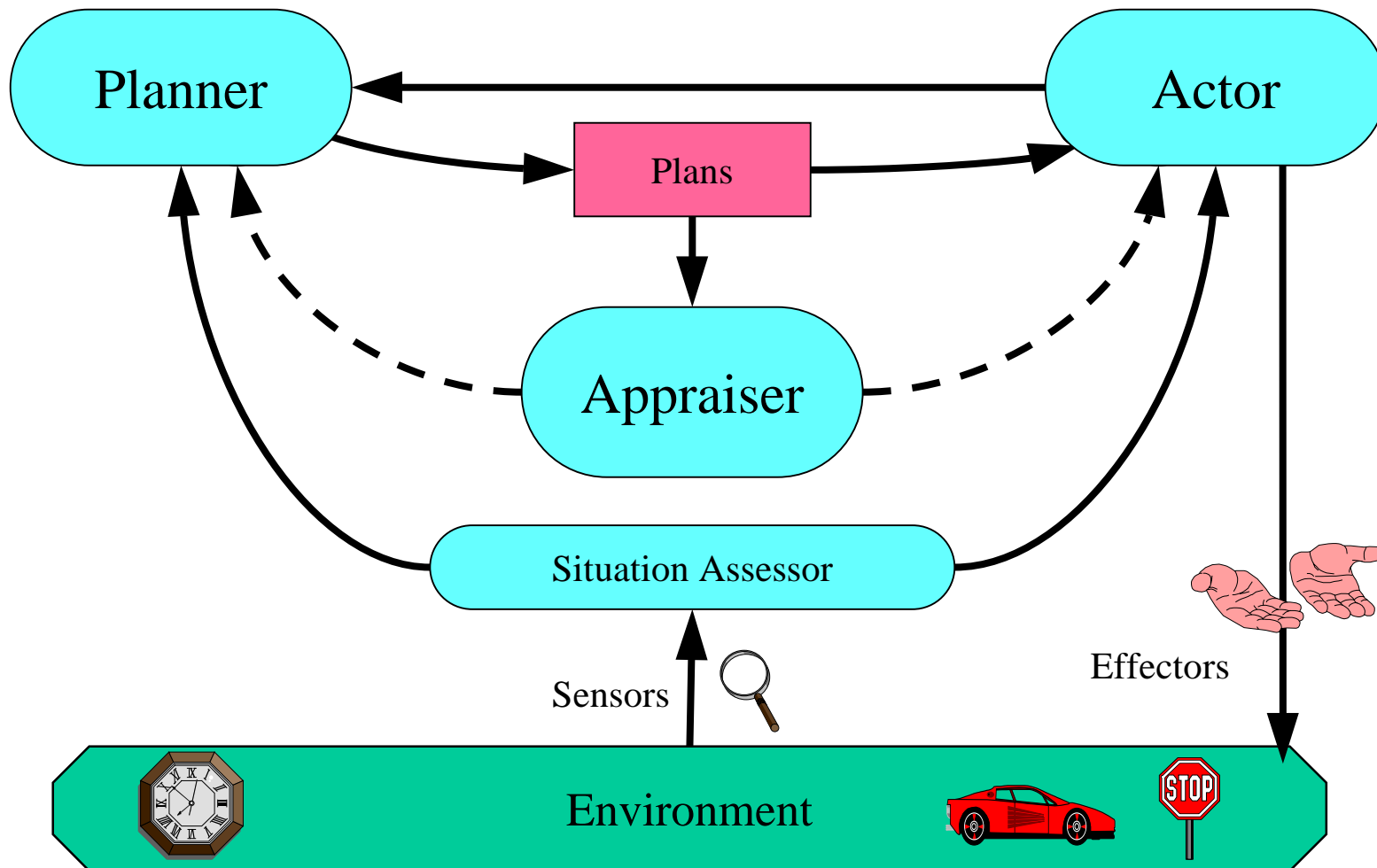
- ◆ How do circumstances relate to our goals?
  - There are a number of computational models
  - Existing models don't (really) reason about plans
  - How might they be extended
  - What implications does this have for the model
  
- ◆ Extend Elliott's Construal Theory
  - Based on Ortony et. al Cognitive Appraisal Theory
  - Models emotional response to events
  - Reasons about multiple agents
  - Has simple model of expectations/predictions

# Why be Emotional?

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- ◆ To inform the design of planning algorithms
  - Integrating planning and execution in dynamic, multi-agent, uncertain, collaborative and adversarial domains (broad agents)
  - Raises a number of problems
    - When do you plan Vs. when do you act Vs. when do you react
    - How do you focus limited computational resources
    - How do you manage conflicting goals
  - Emotion researchers claim this is what emotions are good for
  
- ◆ To make believable agents
  - Application to training human decision makers
  - Train people how to act in an organization

# Architecture



# Extend Construal Theory

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- ◆ The appraisal part of Elliott's Affective Reasoner
  - Events matched against database of *construal frames*
  - Frames extract set of features of the event (emotion eliciting conditions)
  - Domain-independent theory maps features into emotion
  
  - Frames encapsulate relationship between events and goal
  - Theory doesn't say how to derive features
    - Requires domain-specific knowledge and mechanism
  - Theory doesn't (explicitly) allow plans to influence construals
  
- ◆ Relate events to plans as well as goals
- ◆ Make process more domain-independent
  - are there general mechanisms?

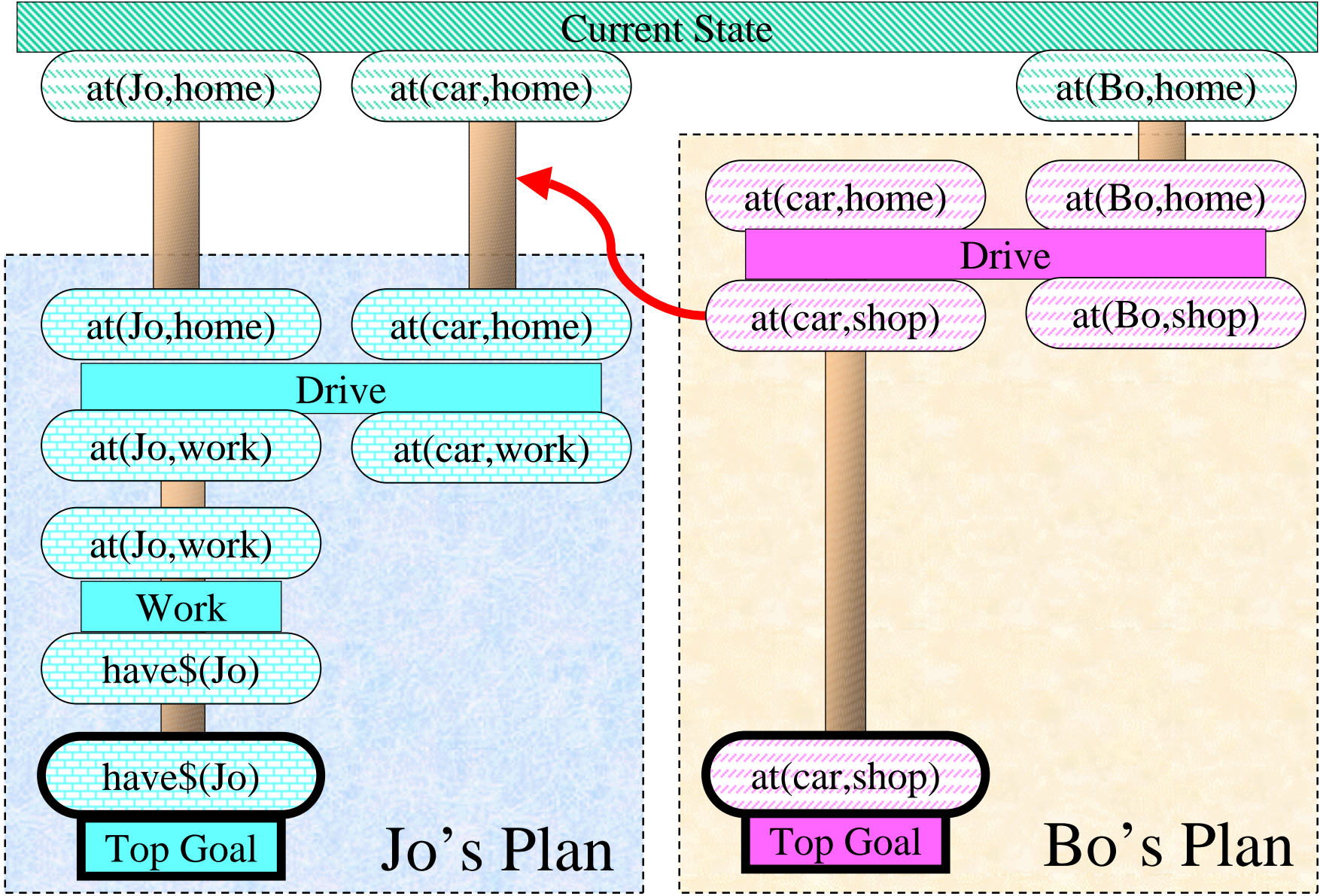
# The Problem With Plans

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- ◆ Plans complicate things

Example:

- Jo's Goal is to have money
- Bo tells Jo he wants to take the car to the shop
- Doesn't appear to be any relationship between these statements.
- Can be if we consider the agents' plans





# Plan-based Appraisal

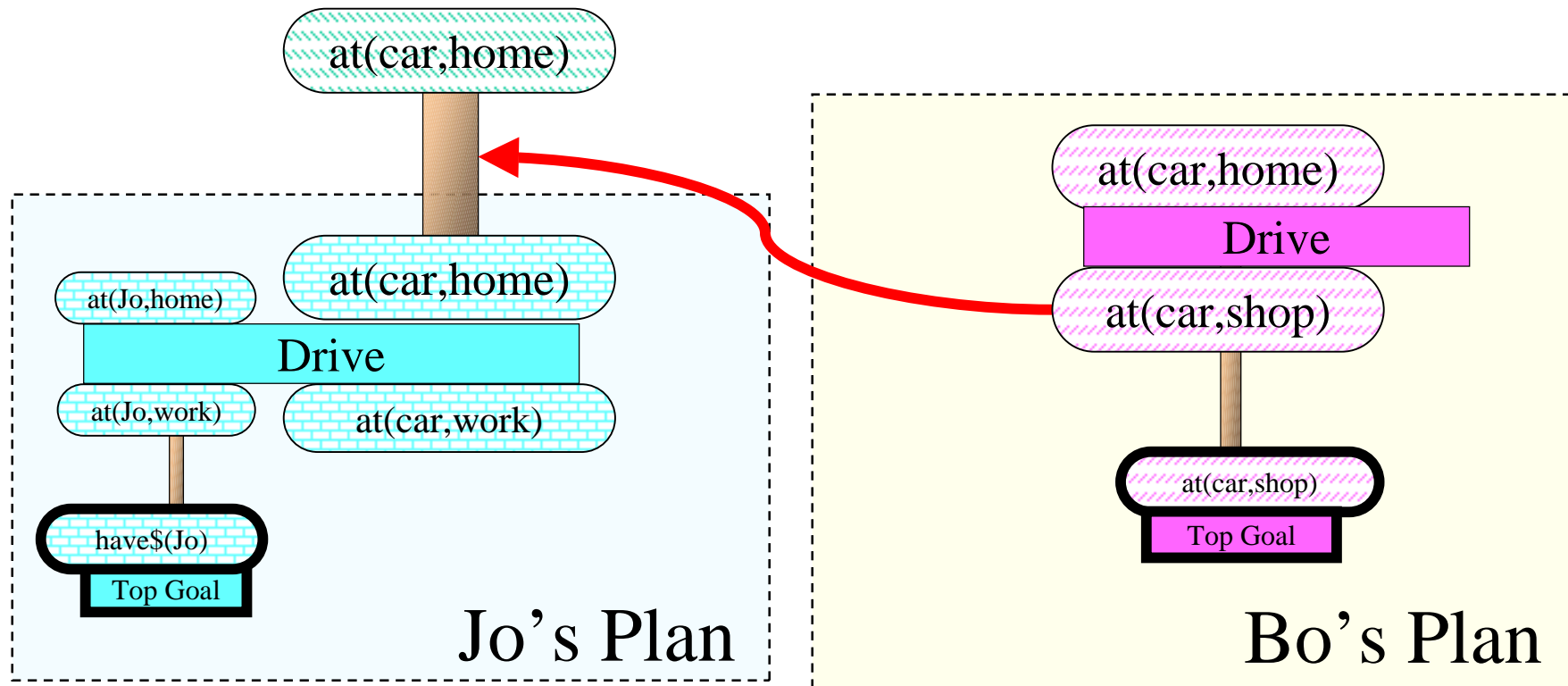
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- ◆ Don't think of a planning algorithm as a black box
- ◆ Much of what a planner does is related to appraisal
  - Represents goals, actions, and dependencies between them
  - Forms expectations, Makes predictions
  - Given new information, automatically computes implications
    - Identifies expectations violations, some opportunities
    - Implications augmented as planning proceeds
- ◆ Idea: use these general mechanisms for construals
  - Redefine Elliott's event features in terms of plan structures
  - Use planner's generic mechanisms to derive these features
    - base features on domain-independent (syntactic) properties of plans

# Construal Features

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- ◆ Construal theory has has nine.
- ◆ Desire-self: Is the event desirable?
  - Elliott: Does the event achieve or block a goal?
  - Me: Do I have a plan for goal and is the plan likely to succeed?
    - Is there some problem with achieving my goal?
      - E.g. I don't have a plan or some event invalidated my plans
- ◆ Evaluation: Is the event praise/blameworthy?
  - (Multi-agent case)
  - Elliott: use domain-specific notion of behavioral principles
  - Me: define principles in terms of features of plans
    - Ex: don't cause *threats* in other people's plans



- ◆ Desire-self: undesirable that there's a threat in Jo's plans
- ◆ Evaluation: Bo is blameworthy for causing the threat
- ◆ Appraisal => Jo is angry at Bo

# Implications

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- ◆ Elliott centers appraisals on events
- ◆ I found it more natural to base appraisals on goals
  - Essentially implements goal monitors (Oatley & Johnson-Laird)
  - “Events” are really changes in the state of goal’s plan (mental)
    - via additional planning
    - via recognizing *the implications of* external events
  - Events may or may not be triggered by external stimuli
- ◆ Model separates knowledge and mechanism
  - more of process of appraisal made concrete/domain-independent
- ◆ Forces juxtaposition between emotion and planning
  - What are differences/similarities of different concepts

# How does this help planning?

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## ◆ Inform search control

- focus planning effort on goals that elicit strongest appraisal
- act on pressing goals before flesh out consequences
- assert preferences over classes of actions
  - angry actions vs. fearful actions vs. ...

## ◆ Increase efficiency/believability

- Don't do complete bookkeeping (constraint propagation)  
Focus of parts of plan memory eliciting strong appraisal

## ◆ Modulate social interactions

- Planning stances

# Open Questions

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- ◆ Intensity: why is one threat worse than another?
  - Purely syntactic approaches (Sloman'87, Beaudoin'95)
    - how many ways are there to achieve a goal?
    - How deeply nested is the problem
  - Relationship to planning search control theories
    - Heuristic estimates of probability of goal attainment
  - Domain-specific knowledge
    - Quantitative *concerns* (Moffat'95)
- ◆ Emotion Decay / Mixed Emotions
  - decay functions (Velásquez'97)
- ◆ Reasoning about belief and intent