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Multi-Agent Environments Teamwork/Collaboration Application Arenas In many environments, multiple agents must work together: Interactive simulations: Training, analysis, education,... Assistants: Assist human collaboration in planning, scheduling,....

> *Robotic:* Future "uninhabited" aircraft, distributed spacecraft...





Objective: Enable rapid development of agent teams

Teams must accomplish tasks in dynamic, uncertain domains: Flexible & robust: Flexible coordination & communication
 Scale-up: Resource reasoning, organizational hierarchies
 Adaptation: Learn from experience, avoid repeated failures

Approach: Make agents "team-ready", program at team-level
 Integrate core team reasoning & learning, to build teams from:

 New collaborative agents: Constructed using "TEAMCORE"
 Existing individual agents: Wrapped with "TEAMCORE"



Teamwork Challenges Flexible and Robust Teamwork

Function coherently despite uncertainties of complex domains:

- Members unexpectedly fail or discover opportunities
- Members encounter incomplete, inconsistent views of world
- Communication costly, risky, or failure-prone

Previous approach relies on domain-specific coordination:

- Lacking general teamwork model & organizational knowledge
 - → *Inflexibility:* difficult to address unanticipated events
 - → *<u>No reusability</u>*: within or across domains
 - → *Scalability:* rapid development of organizations difficult



Teamwork Challenges (continued) Teamwork Adaptation

Adapt team organization with experience

Modify roles, role-relationships, assignments (not individual skills)
 Convoy example: leader & follower may change

<u>Challenges:</u>

- Identify critical aspects of organization (credit assignment)
- Measure impact of organizational change on performance
- Address inconsistencies in distributed adaptation
 - Only local information may be available
 - Large number of trials may be difficult



TEAMCORE's Novel Approach to Teamwork STEAM: Shell for Teamwork (Tambe,97)

Provides individual agents with a general model of teamwork:

- Explicitly outlines members' commitments, responsibilities
 - > Preserve coherence, reorganize when failures, limit communication

Provides a framework for team development:

- *Team organization hierarchy:* Team-subteam hierarchy with roles
- *Team activity hierarchy*: Explicit (reactive) team plan hierarchy

Implemented in the Soar architecture, available on the web

- ► Used for Army/Marine pilot teams in STOW, UK Navy & RoboCup
- Robustness against unanticipated events, reuse across applications

Teamwork Team

Milind Tambe: Flexible coordination

- Gal Kaminka (Social monitoring)
- Hyuckchul Jung (Collaborative negotiations)

David Pynadath & Milind Tambe: (Team-oriented programming)

Nicolas Chauvat

Wei-min Shen: Team learning
 Behnam Salemi and Jay Modi
 Maja Mataric: Team adaptation
 Dani Goldberg
 Stacy Marsella: Web-based team analysis





TEAMCORE

Quickset

KQML

Team-Oriented Programming (TOP)

TOP for TEAMCORE, based on:

- Organization hierarchies with roles
- ► Hierarchical team operators, with coordination constraints
- Capability specification of domain-level agents
- Automated coordination and communication

For the heterogeneous team for evacuating individuals:

- > Organization: Escort-transport flight, route-planning,...
- > *Team procedures:* Standard flight operators, obtaining orders...
- ► *Capabilities:* Pilot agents can fly to point, monitor for crashes...

TOP GUI for Organizations





Scalability of team specification

- Minimization of necessary domain-specific knowledge
- ► Reuse of subteams within different organizations
- ► Reuse of team plans by multiple teams
- Reuse of domain-independent team coordination knowledge

Teams of heterogeneous agents

- Robust behavior as agents of different abilities go off- & on-line
- Recognizing need for capability transformation/translation

Coordination between team plans and domain-level actions

- Recognizing opportunities for tasking/monitoring
- Selective requests for tasking/monitoring based on available agents

TEAMCORE: Future Work & Novel Issues

Intra-team negotiations for conflict resolution:

Argumentation-based approach, agents justify proposals & rebuttals
 Fully exploits team setting, e.g., teamwork models, for flexibility Initial implementation

<u>Team monitoring:</u>

- Learn augmented Markov models of interactions to monitor
- Monitoring domain-level agents from TEAMCORE, & implications?

<u>Team learning:</u>

Learning from failures, via individual, local monitoring