

Master Services Agreement

Agreement No. MSA-2025-014 · Effective 1 February 2025

This Master Services Agreement is entered into between **Northwind Analytics Inc.** ("Provider") and **Acme Logistics Ltd** ("Customer").

1. Fees

Customer shall pay Provider an annual fee of USD 120,000, excluding VAT, invoiced quarterly in advance.

2. Term and Renewal

The initial term ends on 31 January 2027. This Agreement renews automatically for successive one-year terms unless either party gives ninety (90) days written notice.

3. Reporting

Provider shall deliver a written service report to Customer within ten (10) business days after the end of each calendar quarter.

4. Governing Law

This Agreement is governed by the laws of the State of New York.