



Franklin Diaz

Professional Profile

Franklin Diaz is a results-driven Principal Engineer, security researcher, and educator with over 20 years of experience spanning telecommunications, software development, cloud security, and DevSecOps. Currently in his seventh year at Palo Alto Networks, Franklin serves as a Principal Extended Expertise Consultant, where he guides large-scale enterprise customers through complex cloud migrations, automation initiatives, and critical infrastructure transformations.

Alongside his corporate consulting, Franklin is a highly active member of the open-source security community and serves as an Adjunct Instructor at the University of Colorado Denver Business School, bridging the gap between industry practice and academic theory.

Skills

- NGFW configuration, implementation, and management
- Panorama/SCM design, implementation and migration.
- User-ID and High Availability for the enterprise.

Recent PAN Professional Experience

- Global pharmaceutical distribution company with over 203,000 employees in 27 countries
- Global telecommunications company with over 23,000 employees in 100 countries

Accomplishments

- Performed best-practice assessments and worked with customer stakeholders to plan and successfully execute change strategy to migrate to a variety of best practices in NGFW platform.
- Worked with customer stakeholders to educate, adopt, and apply Palo Alto Networks technologies across a variety of teams, technologies, and business processes.
- Obtained consistently high CSAT scores throughout the period of customer engagements.