

## Overview

IntelliFactory's main mission is to create value for its Customers faster and more effectively than its competitors. A defining element of our core business activities is innovation: the development of innovative technologies and the application of advanced technologies and methods to build complex systems that seek to bring innovative ideas alive.

Next to aiming to meet our customer's highest expectations, we thrive to constantly improve our **competitiveness** and to win the fullest **confidence** and **loyalty** of our Customers and Partners. As part of our continuous efforts to fulfill our Customers' requirements:

- We develop using robust methods and compelling technologies
- We actively engage in research to supplement and advance our development capabilities,
- We train and develop our colleagues to enable them to perform at their best,
- We build and enhance our infrastructure to enable our growth,
- We monitor our legal operating environment to comply with all rules and regulations to the maximum extent.

Our **customer focus** demands and also ensures that:

- We perform our activities in accordance with our regulated internal processes, our legal and contractual obligations, and our desire to build long-lasting customer relationships,
- We build a trustworthy and loyal work force committed to the highest quality and ethical standards,
- We operate and constantly seek to improve our management information system with every colleague's full participation.

In these veins, our leadership is dedicated and fully committed to provide competitive and customer focused services that fulfill all legal (both local and international), quality, and information security requirements set forth. It is with these in mind that we wish to use the guidelines and recommendations of the ISO 9001:2015 and ISO 27001:2013 standards to introduce, maintain and continuously develop our integrated quality and information security management system: a system with a desire for the highest quality and customer satisfaction at its core.

This system will help us:

- Reach our goals of competitiveness and customer focus,
- Improve our internal processes that ensure our goals,
- Meet all customer expectations fully,
- Strengthen our brand and company image worldwide,
- Maintain and grow our dedication to ethical, quality-driven conduct and information safety.

We consider our main priority to ensure that our information assets are safe and properly protected; and that all of our colleagues and suppliers are equally committed and dedicated to operate our information security management system, to follow its recommendations and guidelines by instinct, and to manage the risks associated with our activities and information assets.