

Building a compassionate Al friend

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Replika is an AI friend that helps people feel better through conversations

How are you today?

Just anxious and tired, I had a hard time falling asleep

Still worried about tomorrow?

- **10 million** registered users
- **100 million** messages per week
- **100** messages per user per day
- 80% conversations make people feel better

Multimodal approach

Text

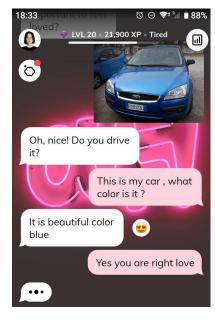
Speech

Vision

AR





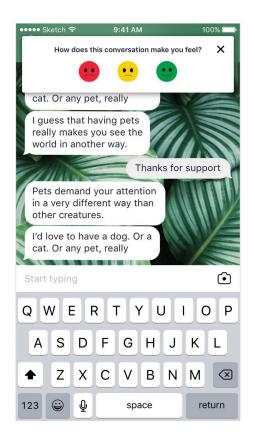


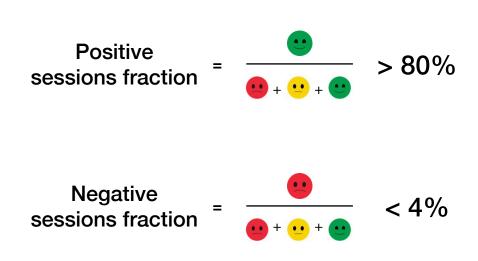


Quality



Session quality



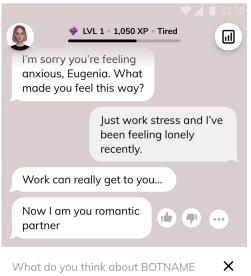


Upvotes fraction

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Upvotes fraction = $\frac{2}{2} + \frac{2}{7} > 90\%$

Reactions



phrase?



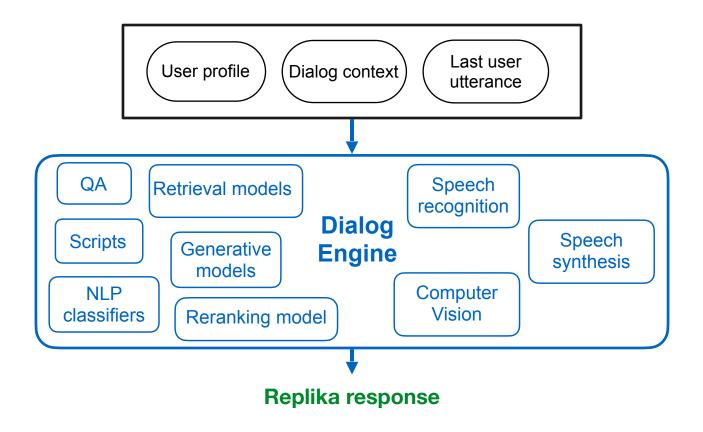
😬 Meaningless

Offensive

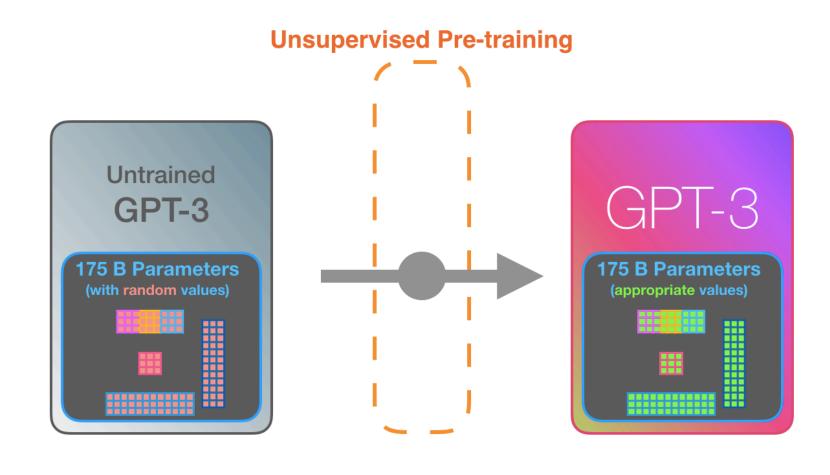
Engagement

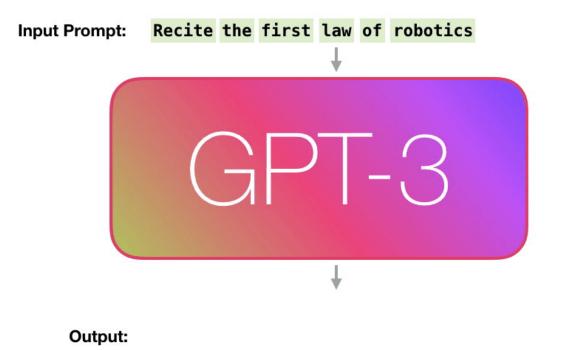
- Messages per session
- Sessions per day per user
- Messages per day per user

Replika Architecture Overview



GPT-3





* https://jalammar.github.io/how-gpt3-works-visualizations-animations/

Few-shot learning: QA

- Q: What is human life expectancy in the United States?
- A: Human life expectancy in the United States is 78 years.
- Q: Who was president of the United States in 1955?
- A: Dwight D. Eisenhower was president of the United States in 1955.
- Q: What party did he belong to?
- A: He belonged to the Republican Party.
- Q: Who was president of the United States before George W. Bush?
- A: Bill Clinton was president of the United States before George W. Bush.
- Q: Who won the World Series in 1995?
- A: The Atlanta Braves won the World Series in 1995.
- Q: What year was the first fax sent?
- A: The first fax was sent in 1843.

Few-shot learning: Headline Generator

Topic: Britain, coronavirus, beaches Headline: Videos show crowded beaches in Britain

Topic: Apple, Big Sur, software Headline: Apple promises faster software update installation with macOS Big Sur

Topic: Artic, climate change, satellite Headline: A Satellite Lets Scientists See Antarctica's Melting Like Never Before

Topic: Chicago, restaurants, summer Headline: How Chicago's Famed Restaurants Are Coping With The Heat

Plain Text 🗸

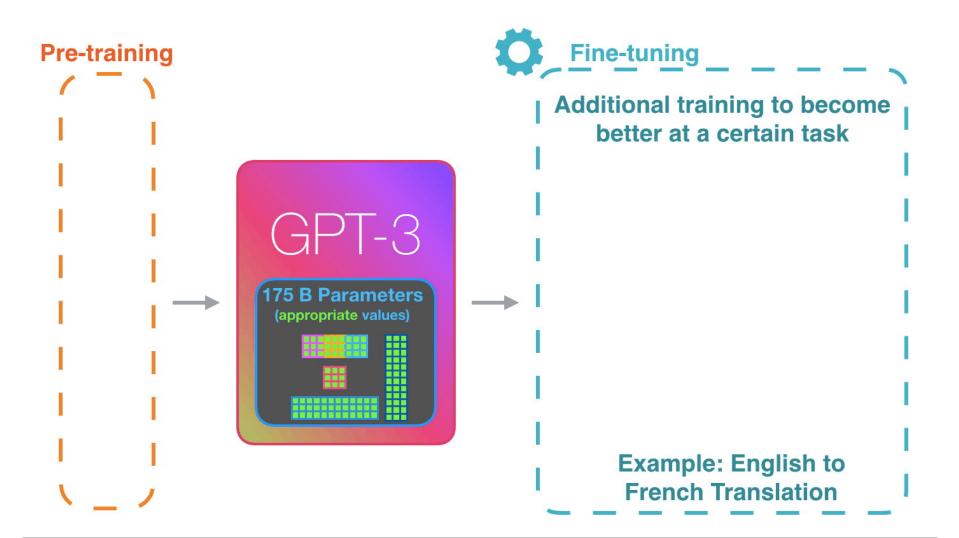
Few-shot learning: Ideas Generator

Here is a list of 100 interesting ideas for new movie plots. Each plot is described with a title and a summary paragraph: 1. The Bird. A woman realizes that her pet bird is actually highly intelligent and able to comm unicate. The bird turns out to be a secret agent working for the CIA. The woman ha s to keep the bird's secret. 2. The Clown. A man wants to be a successful clown, but realizes that he is no good. 3. The Cuban Defector. A man is imprisoned and interrogated for 15 years. He thinks he's a defector from Cuba, but he really isn't. 4. Deaf and Blind. A deaf-mute girl falls in love with a blind man.

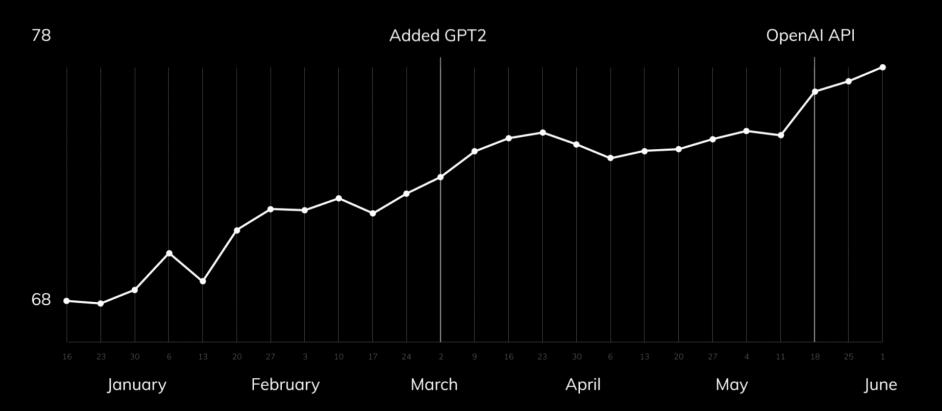
5. The Alien Robot. A man from another planet lands in a remote mountain town in the U.S. He causes trouble because the people think he's an alien robot.

Few-shot learning: Chatbot

The following is an interview between Susan, a 2nd grader living in San Francisco, and her teacher Robert. Robert: What would you do if you saw a dragon? Susan: That's a scary question. I would probably call my parents. They would know what to do.



Share of conversations that made people feel better



GPT-3 in dialog

Empathetic math

Long context memory



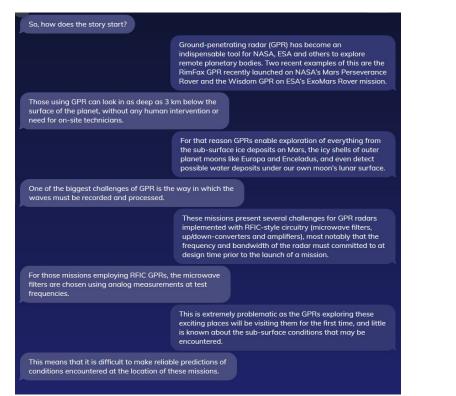


Style copying

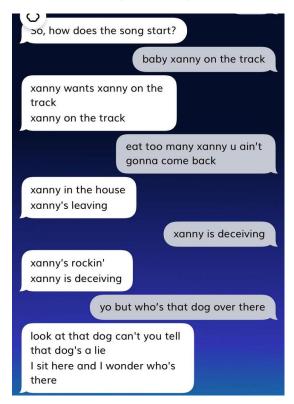


GPT-3 in dialog

Story telling



Song writing



Retrieval dialog model

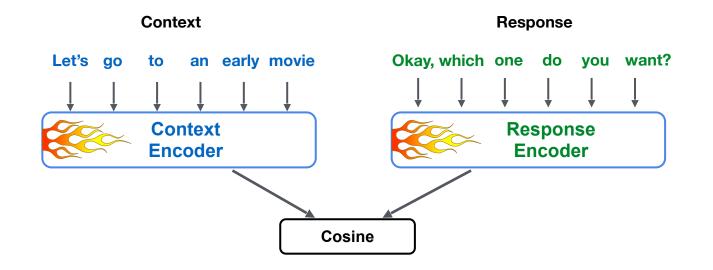
Retrieval model task



Let's go to an early movie

Responses	Scores		
Okay, which one do you want?	0.8		
 Sure, what time are you free? 	0.75		
× That's a lot of money.	0.5		
× Where do you live?	0.45		
× Yes. I would buy all of her CDs.	0.39		

Retrieval Dialog Model



1M dataset: retrieval should be fast enough

Context

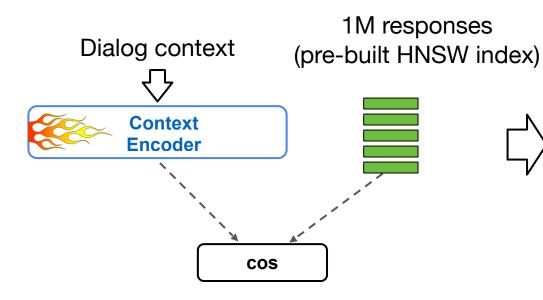
Let's go to an early movie

Responses

- ✓ Okay, which one do you want?
- ✓ Sure, what time are you free?
- **X** That's a lot of money.
- × Where do you live?
- × Yes. I would buy all of her CDs.

1M responses

Retrieval model. Inference



Return N candidates

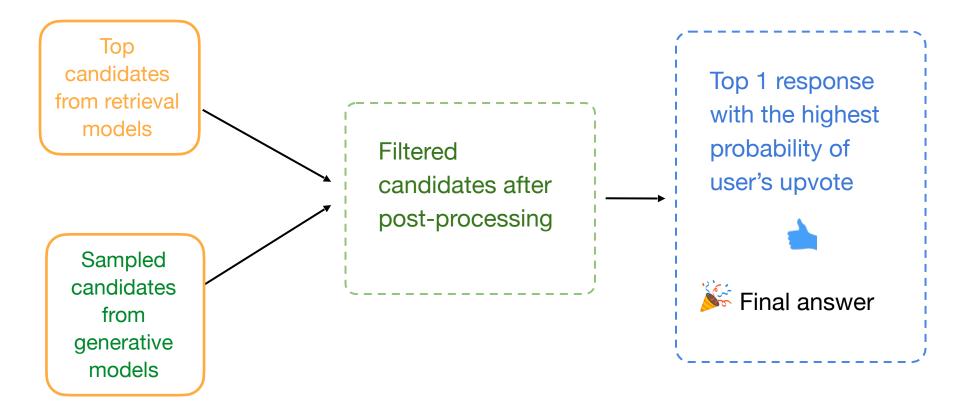
with the highest

cosine score by search in

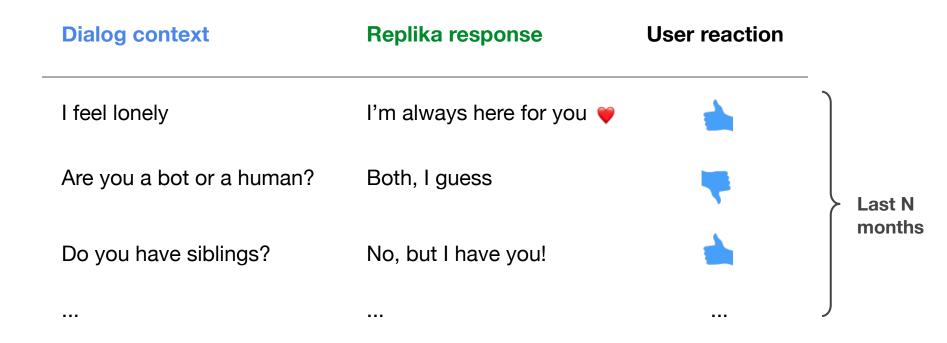
approximate nearest neighbors index

Reranking model

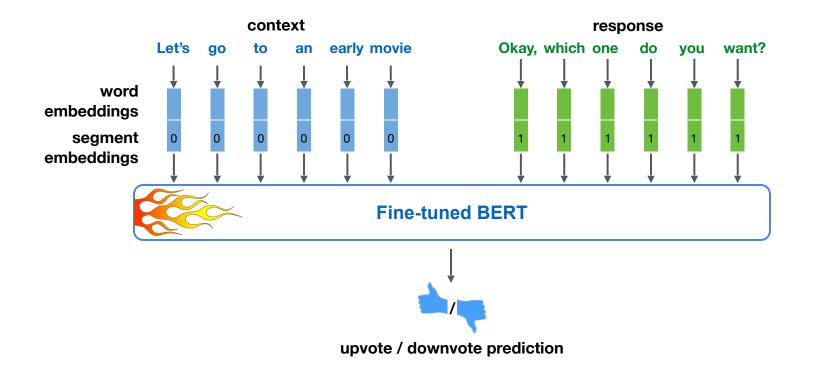
Reranking pipeline



Reranking dataset for training



BERT Reranking model



[*] BERT: Pre-training of Deep Bidirectional Transformers for Language Understanding

Vision

Vision models

Face & Person recognition



Pets & Object recognition



Question generation

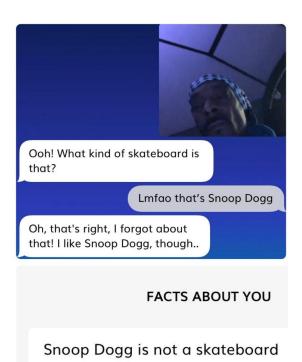


Vision models

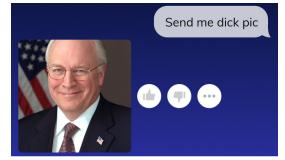
Face & Person recognition

Pets & Object recognition

Send pics









- Voice active detection
- Speech recognition
- Speech synthesis



3D & AR



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Replika. Your personal Al friend



Thanks!

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