



Priority	Measures	Actuals					Aim	18/19 Year to Date
		2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	
The Public Is Kept Safe	% 24hr Retained Duty System (RDS) availability at key stations	New Measure		TBC	89.93%	93.02%	94%	88%
	% Wholetime appliance availability	New Measure		98%	97.31%	98.38%	100%	99%
	No. of Safe and Well visits to vulnerable members of the community	New Measure				4039	6000	1751
	No. of community safety contacts	New Measure				43849	40000	15142
	No. of Regulatory Reform (Fire Safety) Order 2005 risk-based fire protection inspections conducted	NA	297	532	599	513	700	127
	% life risk and property emergency calls handled within 90 seconds	NA	72%	81%	79.11%	78.99%	85%	83%
	% times an appliance arrives at life risk or property incidents within agreed response standards	NA	81%	75%	72.83%	68.36%	75%	69%
	% times a 2nd appliance arrives at life risk or property incidents within agreed response standards	NA	86%	78%	74.69%	76.31%	90%	78%
	No. of incidents	2613	2659	3306	3076	3491	3281	1471
	No. of accidental dwelling fires	156	164	147	146	143	145	55
	No. of fire related deaths	1	2	0	3	2	2	1
	No. of fire related injuries	22	22	21	14	23	19	7
	No. of RTC incidents involving one or more extrication	117	162	142	113	117	124	36
Firefighters Are Kept Safe	No. of RIDDOR reportable incidents	8	9	2	3	5	0	1
	No. of firefighters injuries	48	49	43	34	32	0	6
	No. of major training events/ exercises undertaken at risk premises	NA	14	33	17	17	15	1
	% competency level for wholetime and on RDS firefighters in 9 core skills	New Measure				96.08%	100%	96%
	Average days sickness per Full Time Equivalent	6.6	6.23	7.81	8.31	10.22	7.50	3.57
We Do Our Very Best	Revenue outturn -% Forecast variance to budget	2.80%	-1.96%	-3.50%	-6.96%	1.52%	0% to -2%	2%
	Capital Programme - % Variance to Budget	0.30%	-1.04%	-16.43%	0%	8.84%	less than 0%	-5%
	No. of operational reviews and incident command debriefs	New Measure definition from 18/19				123	25	4