



				2019/20												2018/19																														
Priority	Measures	Aim	YTD																									Actuals																		
		2019/20	2019/20	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19													
The Public Is Kept Safe	% 24hr On-Call appliance availability at key stations	90.00%	87.24%	87.24%																							N/A	87.99%	85.87%	89.68%	86.40%	87.29%	87.35%	86.12%	84.11%	90.30%	87.98%	88.09%	N/A	N/A	N/A	N/A	88.92%	87.38%		
	% Wholtime appliance availability	100.00%	98.99%	98.99%																							99.44%	98.99%	99.12%	98.29%	97.80%	99.05%	98.80%	99.04%	98.80%	99.41%	99.26%	98.37%	New Measure			98.00%	97.31%	98.38%	98.86%	
	No. of community safety contacts	40000	1058	1013	45	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2275	3895	4081	4891	2900	2200	6226	4197	2153	2202	4474	4705	New Measure					43849	44199	
	No. of premises influenced by Fire Protection	2000	119	119																							N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
	% life risk and property emergency calls handled within 90 seconds	85.00%	92.00%	92.00%																							89.00%	76.00%	76.00%	89.00%	84.00%	84.00%	83.00%	85.00%	86.00%	90.00%	94.00%	84.00%	NA	72.00%	81.00%	79.11%	78.99%	85.00%		
	% times an appliance arrives at life risk or property incidents within agreed response standards	75.00%	77.14%	77.14%																							51.28%	76.92%	76.00%	71.74%	76.74%	73.91%	57.14%	62.22%	57.89%	84.21%	87.50%	66.60%	NA	81.00%	75.00%	72.83%	68.36%	70.18%		
	% times an appliance arrives at life risk or property incidents within agreed response standards - Fires	N/A	88.00%	88.00%																							N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	74.77%
	% times an appliance arrives at life risk or property incidents within agreed response standards - RTC's	N/A	42.86%	42.86%																							N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	66.67%
	% times an appliance arrives at life risk or property incidents within agreed response standards - Special Services	N/A	66.66%	66.66%																							N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	86.76%
	% times a 2nd appliance arrives at life risk or property incidents within agreed response standards	90.00%	78.26%	78.26%																							65.71%	79.31%	84.09%	81.82%	81.25%	80.00%	68.96%	65.63%	70.59%	96.15%	82.61%	88.20%	NA	86.00%	78.00%	74.69%	76.12%	78.69%		
	% times a 2nd appliance arrives at life risk or property incidents within agreed response standards - Fires	N/A	95.83%	95.83%																							N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	74.77%
	% times a 2nd appliance arrives at life risk or property incidents within agreed response standards RTC's	N/A	50.00%	50.00%																							N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	66.67%
	% times a 2nd appliance arrives at life risk or property incidents within agreed response standards - Special Services	N/A	0.00%	0.00%																							N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	86.76%
	No. of incidents attended by Warwickshire Fire and Rescue Service	3494	369	369	0																						240	327	355	549	392	350	302	319	257	274	264	285	2613	2659	3306	3076	3491	3914		
	No. of accidental dwelling fires	150*	13	13																							9	10	19	17	15	15	9	17	16	11	16	6	156	164	147	146	143	160		
No. of fire related deaths	0	0	0																							0	0	1	1	0	1	0	3	0	0	0	0	1	2	0	3	2	6			
No. of fire related injuries	19*	2	2																							1	3	2	1	0	2	2	4	2	2	1	0	22	22	21	14	23	20			
No. of Road Traffic Collisions attended	322*	27	27	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	30	25	24	31	28	45	34	28	33	29	20	26	121	180	306	278	339	353			
No. of "Failure to respond" incidents	0	1	1																							N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	
No. of RIDDOR (reporting of injuries, diseases and dangerous occurrences reporting)	0	0	0																							0	0	0	1	0	0	0	0	1	0	0	0	8	9	2	3	5	2			
No. of firefighters injuries	0	6	6																							0	1	3	2	2	3	2	4	1	0	3	4	48	49	43	34	32	25			
Average days sickness per Full Time Equivalent	9.5*	0.74	0.74																							1.16	0.81	0.8	0.8	0.82	0.7	0.71	0.81	0.94	0.97	0.79	0.78	6.6	6.23	7.81	8.31	10.22	10.09			
No. of major training events/exercises undertaken	15	2	2																							0	1	2	0	1	2	3	3	1	0	1	3	NA	14	33	17	17	17			
% competency level for wholtime and On-Call firefighters in 8 national core skill sets	100.00%	99.00%	99.00%																							96.00%	96.00%	96.00%	95.00%	95.00%	96.00%	97.00%	98.00%	98.00%	98.00%	99.00%	98.00%	96.00%	96.00%	96.00%	95.00%	95.00%	96.00%			
Revenue outturn -% Forecast variance to budget	0-2%	-0.03%	-0.03%																							0.05%	0.05%	1.89%	2.51%	1.71%	1.71%	1.40%	-2.60%	-2.60%	-2.70%	-0.70%	2.40%	2.80%	-1.96%	-3.50%	-6.96%	1.52%	2.40%			
Capital Programme - % Variance to Budget	less than 0%	-39.00%	-39.00%																							0.00%	0.00%	-5.44%	-5.44%	-5.44%	-0.27%	-0.27%	0.16%	0.16%	0.16%	0.16%	39.00%	0.30%	-1.04%	-16.43%	0.00%	8.84%	39.00%			
% customer satisfaction level	100.00%	100.00%	100.00%																							93.30%	100.00%	100.00%	91.60%	100.00%	100.00%	85.70%	100.00%	100.00%	75.00%	100.00%	100.00%	NA	97.00%	100.00%	97.50%	99.83%	95.47%			