

Priority	Measures	Actuals				April	May	June	July	August	September	October	November	December	Year To Date 1718	Year To Date 1617
		2013/14	2014/15	2015/16	2016/17											
The Public Is Kept Safe	% RDS appliance availability at key stations	New Measure		TBC	89.93%	92.00%	91.68%	90.76%	90.39%	95.96%	91.39%	90.15%	91.83%	93.27%	92.00%	89.26%
	% RDS appliance availability		80	76	75.58%	82.00%	82.00%	80.00%	78.00%	73.00%	79.00%	78.00%	81.19%	78.03%	79.15%	74.56%
	% Wholetime appliance availability	New Measure		98%	97.31%	96.63%	99.37%	98.70%	98.45%	96.95%	97.58%	98.94%	97.66%	97.61%	98.37%	86.89%
	No. of Safe and Well visits to vulnerable members of the community	New Measure				315	331	340	435	317	293	310	336	297	2974	NA
	No. of community safety contacts	New Measure				874	948	4816	8009	3654	3319	5055	5850	1664	34189	NA
	No. of Regulatory Reform (Fire Safety) Order 2005 risk-based fire protection inspections conducted	NA	297	532	599	46	86	83	36	17	53	35	63	37	456	504
	% life risk and property emergency calls handled within 90 seconds	NA	72%	81%	79.11%	79.59%	78.38%	77.00%	64.00%	75.00%	73.00%	79.00%	81.00%	82.00%	76.55%	80.39%
	% times an appliance arrives at life risk or property incidents within agreed response standards	NA	81%	75%	72.83%	77.50%	69.98%	87.18%	86.49%	59.46%	55.88%	63.16%	56.52%	69.39%	69.51%	73.99%
	% times a 2nd appliance arrives at life risk or property incidents within agreed response standards	NA	86%	78%	74.69%	75.50%	72.92%	93.94%	90.63%	74.07%	62.07%	84.85%	73.68%	63.89%	76.84%	75.13%
	No. of incidents	2613	2659	3306	3076	294	297	302	327	292	240	277	273	287	2589	2,421
	No. of accidental dwelling fires	156	164	147	146	6	13	14	10	14	10	13	7	13	100	111.00
	No. of non domestic fires	86	78	93	87	5	12	12	4	9	2	9	8	5	66	68.00
	No. of deliberate fires	532	583	670	541	73	60	41	50	52	28	48	48	16	416	437.00
	No. of preventable fire related deaths	0	1	0	3	0	0	0	0	0	2	0	0	0	2	0.00
	No. of fire related deaths	1	2	0	3	0	0	0	0	0	2	0	0	0	2	0.00
No. of fire related injuries	22	22	21	14	1	0	2	6	1	0	1	2	1	14	12.00	
No. of RTC incidents involving one or more extrication	117	162	142	113	4	12	8	14	4	15	10	3	20	90	68.00	
Firefighters Are Kept Safe	No. of RIDDOR reportable accidents	8	9	2	3	0	0	2	0	1	0	0	0	3	2.00	
	No. of firefighters injuries	48	49	43	34	4	0	6	5	2	4	3	2	3	29	23.00
	No. of Wholetime Firefighter vacancies (Full Time equivalents)	NA	10	11	14	12	13	17	17	15	15	15	-14	-14	-14	10.00
	No. of Retained Duty System Firefighter vacancies (Full Time equivalents)	New Measure		32.9	36	36	32				32	32	30	30	32	36.00
	No. of Site Specific Risk inspections delivered	New Measure	676	703	787	65	130	107	118	57	63	66	100	43	772	637.00
	% operational assurance reports (AIM & O22) for confirmed incidents				79.42%	94.00%	93.00%	61.00%	91.00%	69.00%	58.00%	50.00%	28.00%	61.00%	68.00%	78.56%
	No. of major training events/ exercises undertaken at risk premises	NA	14	33	17	1	0	1	1	1	2	5	3	1	15	13.00
	% risk critical equipment replaced within 4 hours	New Measure				100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%		100%	100.00%
	% incident command competency levels amongst Flexi Duty Officers	NA	100%	100%	98.25%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	91.00%	99%	97.67%
	% competency checks completed by Managers	100%	100%	100%	92.50%	100.00%	100.00%	65.00%	65.00%	88.00%	88.00%	100.00%	100.00%	100.00%	89.56%	92.67%
% competency level for wholetime and on RDS firefighters in 9 core skills	New Measure				98.00%	98.00%	97.00%	96.00%	96.00%	97.00%	96.00%	95.00%	95.00%	96.44%	NA	
Average days sickness per Full Time Equivalent	6.6	6.23	7.81	8.31	0.51	0.92	1.06	0.84	0.79	0.73	0.82	1.03		1.03	6.10	
We Do Our Very Best	Revenue outturn -% Forecast variance to budget	2.80%	-1.96%	-3.50%	-6.96%	0	2.06	0.00%	5.84%	5.84%	5.17%	6.73%	6.02%	6.03%	6.02%	3.92%
	Capital Programme - % Variance to Budget	0.30%	-1.04%	-16.43%	0.00%	0	0	-0.09%	0.09%	0.09%	24.00%	24.00%	0.09%	0.09%	0.09%	0.04%
	£K Forecast Savings at Year End	£0	£550k	£624k	£860k	£368k	£368k	£368k	£368k	£368k	£368k	£368k	£368k	£368k	£368k	£825k
	No. of operational reviews and incident debriefs	New Measure				6	11	24	4	5	10	4	3	1	68	NA
	% staff engagement score in cultural survey	New Measure				76.00%	NA	NA	NA	NA	NA	NA	N/A	N/A	NA	NA
% customer satisfaction level (Key Data Set)	NA	97%	100%	97.50%	100%	99%	99%	100%	100%	100%	100%	100%	100%	99.78%	96.67%	